



# Social Media Analytics for Stock Market – An Actuary's Perspective

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Expressions of individual views by members of the Institute and Faculty of Actuaries and its staff are encouraged.

The views expressed in this presentation are those of the presenter.



#### **Businesses Undergoing Significant Change**

#### **Changing Customer Expectations**



Changing Risks







#### The Explosion of Data



Transition in the Workforce



### TECHNOLOGY AND LARGE VOLUMES OF DATA TRANSFORMING BUSINESS





#### **Drivers of Change – Data Science and Al**

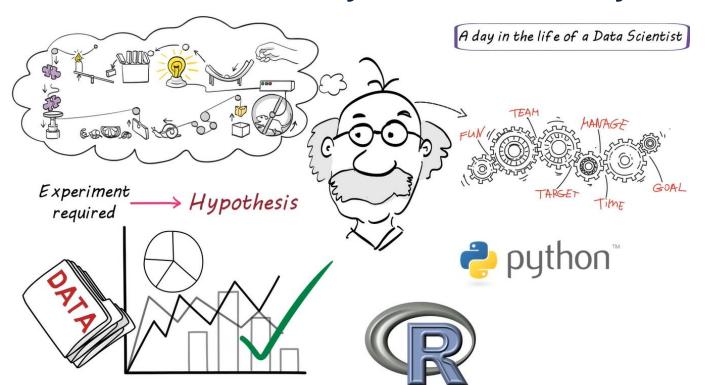








#### **Data Science and Analytics – A necessity**







#### **Social Media – An Ocean of Unstructured Data**



**BIG DATA & SOCIAL MEDIA** 





#### **Social Media Analytics – Driving Insights**







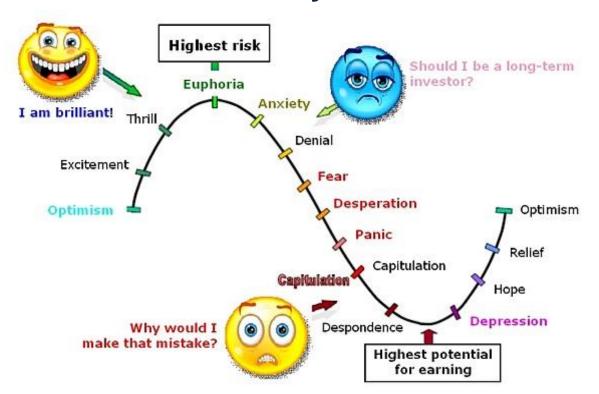
#### **Understanding Market Sentiment**





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#### **Market Sentiment Cycle**

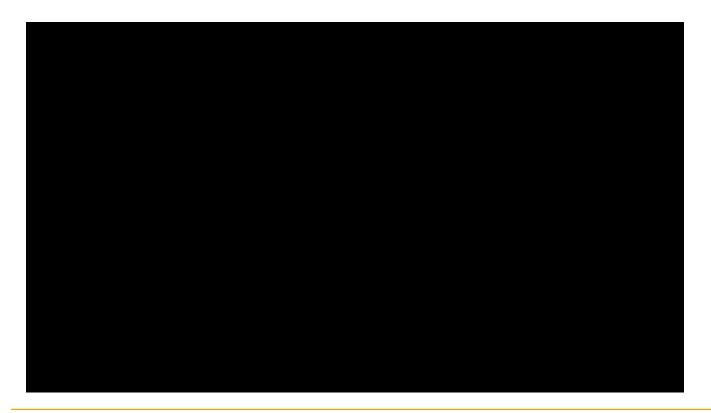
















#### **Twitter reveals Market Sentiments**





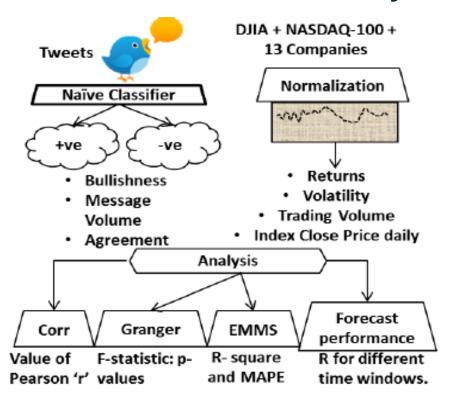
#### Platforms following tweets vs stock correlation







#### **Twitter Emotion and Sentiment Analysis**

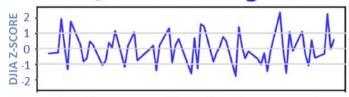




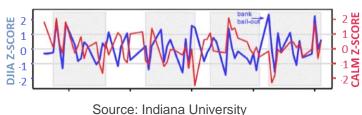


#### Twitter Mood Index vs Dow Jones Values

#### Dow Jones closing values







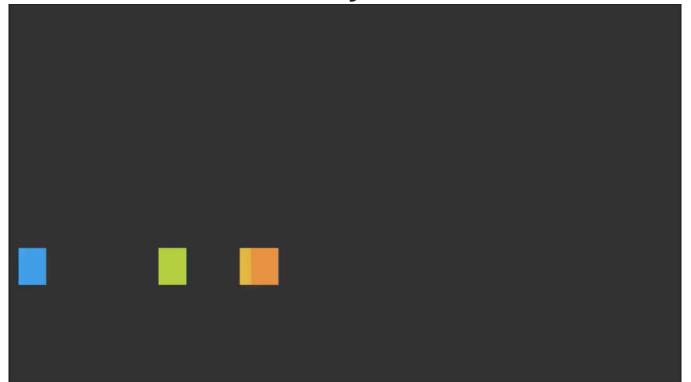
The Z-scores of DJIA Index correlates with the Z – scores of Calm mood Twitter index observed for a period of 3 months in US







#### **Twitter Sentiment Analytics for Stock Market**

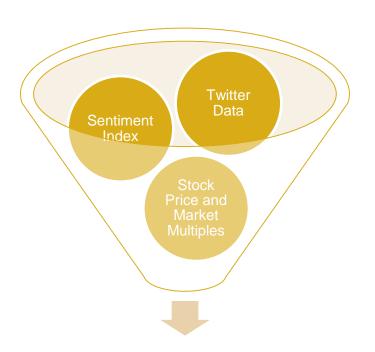






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Fintech firm in Australia uses
Twitter Sentiment Index
comparing with other stock
selection metrics for Portfolio
Management by Small Cap fund
Managers



Portfolio Stock Selection





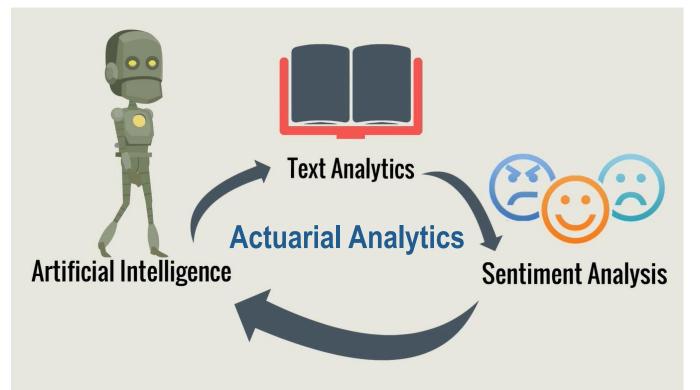
#### **Actuarial Analytics for Social Media**

1	Actuarial Analytics	Relevance
1	Naïve Bayes Classifier Algorithm	Predicting emotions on contextual polarity distribution
2	Granger Causality Test	Past values of sentiment and emotion correlated with current prices
3	Linear Regression	Past values of price with past values of emotions
4	Time Series ARIMA Models	Stock Market Movements
5	Black-Scholes Merton	Positive and Negative word Mood pricing





#### **Bringing Actuarial Knowledge to new domain**





### Actuaries as Data Scientists OR BUSINESS SCIENTISTS





Programming & data manipulation





Business Knowledge



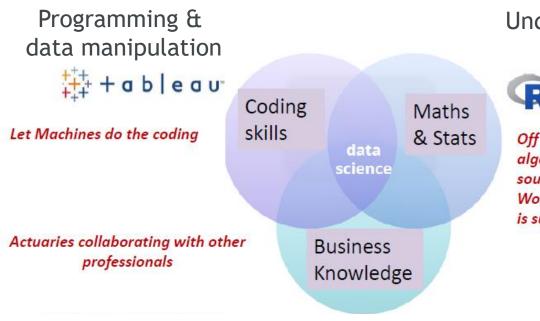
Understanding
Algorithms and
Validation framework

Business Knowledge + company data





#### **Are Actuaries Ready – The required Skillset**



Understanding Algorithms and Validation framework



Off the shelf algorithms from open source Working knowledge is sufficient

Business Knowledge + company data





#### **Transforming the Actuarial Profession - IFOA**

- Curriculum change bringing it closer to Broader Data Science skillset
  - CT Series transformed to Core Business, Core Statistics and Core Modeling
  - R programming integral part of syllabus across all the Actuarial Associations
- Introduction of various roles for Actuaries besides Fellowship
  - Chartered Actuary (for Associates as Generalists)
  - Chartered Enterprise Risk Actuary (CERA- risk related roles)
  - Certified Actuarial Analysts (CAA at entry level)

Institute and Faculty of Actuaries



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- International Actuarial Association
- Institute and Faculty of Actuaries
- Institute of Actuaries of India
- Actuarial Society of South Africa
- Canadian Institute of Actuaries
- Casualty Actuarial Society
- Institute of Actuaries of France

- Big Data Working Party
- MAID Working Party
- Wider Area Working Party
- Business Intelligence forum
- Predictive Modeling Committee
- New Qualification CSPA

- Big Data Committee Institute and Fac



#### The Road Ahead

- Data Science, Artificial Intelligence, Machine Learning, Internet of things and Social Media represents a major opportunity for the actuarial profession
- Actuaries and aspiring actuaries should explore and venture into newer fields
- Co-operation between different actuarial associations will enable the profession to make the most of the opportunity otherwise we may become marginalized



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Australia | India | Kenya | Malaysia | South Africa | UAE | US

