

Student Survey results 2016

What is the Student Survey?

Every year the IFoA conducts an annual student survey. This gives current student members the opportunity to provide feedback on the different areas that affect their time as a student.

When the survey closes the teams within the IFoA will review the trends in the answers and the comments provided to help inform changes that will improve the service offered to the student population.

Student Survey 2016

The 2016 Student Survey was conducted between May and June, and we are now able to share more information with you about the answers that were given, and what we have, and will be, doing about them.

Response rate

The Student Survey is your opportunity to provide us with important feedback that will help to shape improvements to your student experience.

While almost 10% of students responded to the 2016 survey, we would love to hear from more of you in the coming years.

To make sure you know when you can complete the survey, we will give you more advance notice of when it will be open so that more students can give their valuable feedback.

You said, we did



You said:

“Work-based skills is in need of improvement”



We did:

From late-2017 the work-based skills requirement will be replaced by PPD

Read more about PPD in the [Curriculum 2019 document](#) and [CP3 announcement](#)



You said:

“Examination and education fees are too high”



We did:

We introduced a reduced-rate fee for students earning under a certain threshold, which means students previously ineligible are now eligible for more affordable services

Read more about [exam fees and fees for other education services](#)



You said:

"Applications could be made easier"



We did:

We've already started to move more application forms online and have made more payment options available to improve the application process for our services

For example, view the [CT1 non-member registration form](#)



You said:

"Online exam platforms could be improved"



We did:

We're working closely with suppliers to develop our offering of online exam platforms and we've also published more useful information about sitting exams online



You said:

"More information about the marking process is needed"



We did:

We published more information about the marking process in December 2016 Student Newsletter and are continuing to improve the information available

Read the [December 2016 Student Newsletter](#)



You said:

"Supervisors and Invigilators at exam centres need more training"



We did:

We have run detailed training sessions for Supervisors and Invigilators before the exam sessions, and will use feedback from the Student Survey to identify target training areas



You said:

"Information should be easier to find in the 'Studying' section of the website"



We did:

We will be improving the structure of this section to make information easier to find