

#### **About Me**

- Current employer: LV= (Head of Technical Modelling and Analytics)
- Previous jobs: postdoctoral research 5 years and various roles in general insurance (20+ years, pricing, reserving, capital modelling, forecasting and monitoring)
- · Education: BSc and PhD in Engineering
- Qualified as an Actuary in 2001
- · Members of
  - 400 Club,
  - · Solvency II Steering Group, and
  - Third Party Working Party
- Committee Member of Chinese Actuarial Network UK (CANUK)

## **Tree of Life: Labour and Capital**



- From bottom right, anticlockwise:-
  - Infancy, childhood, youth, adulthood (East) and
  - old age (West)
  - •7 stages in <As You Like It> by William Shakespeare -infant, schoolboy, lover, soldier,
    - justice, pantaloon and second childhood

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## **Making Financial Sense of the Future**

- The 19<sup>th</sup> century financial crisis of life assurance companies in Britain gave birth to
  - Institute of Actuaries 1848 (actuarial exams started in 1850)
  - Faculty of Actuaries 1856
- The Life and Adventures of Martin Chuzzlewit by Charles Dickens
- The ultimate risk Lloyds of London 1990s
- The recent financial crises 2008
- Crisis = danger + opportunity in Chinese (危机)
  - · Opportunity for actuaries everytime
  - · Actuaries moving into wider fields, accelerated
  - Risk management (not just insurance industry)

### What Does An Actuary Do?

- 33% life insurance
- 27% pensions
- 18% general insurance
- 7% investment
- 4% emerging fields
- 5% other
- 6% retired

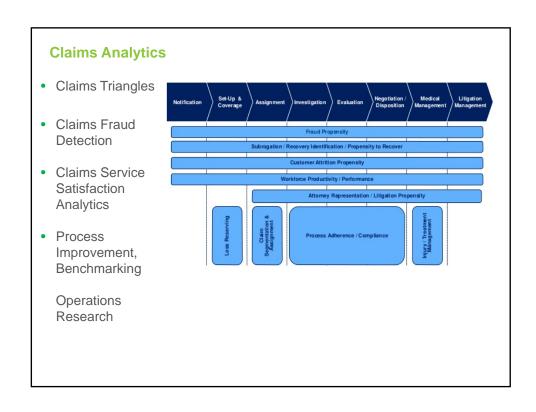


### Who Are Members of Institute and Faculty of Actuaries (2013)?

- Student Members 13,097
  - 57% under the age of 30,
  - 55% are based outside the UK, and
  - 38% are female.
- Fellowship 11,340
  - 65% under the age of 45,
  - · 28% are based outside the UK, and
  - 25% are female.

The top 5 degree subjects among actuarial trainees are below:

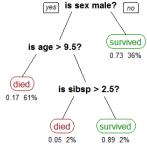
- Maths
- Actuarial Science
- Economics
- Physics
- MORSE



# **Pricing Analytics**

- Pure Risk Premium
  Expected claims per policy
- Customer retention and cancellation rates
- Competitiveness and sales conversion
- Expense modelling
- Optimisation
  - Customer Lifetime Value:
  - Return on investment





A tree showing survival of passengers on the <u>Titanic</u> ("sibsp" is the number of spouses or siblings aboard). The figures under the leaves show the probability of survival and the percentage of observations in the

leaf.

### **Sales and Marketing Analytics**

- Market Mix Modelling
- Campaign Analytics
- Customer Satisfaction
  Analytics
- Channel Productivity Analysis
- Advertisement impact measurement



"Marketing Analytics allows companies to measure the effectiveness of marketing campaigns from the initial offer to a closed sales opportunity. Managers can assess the effectiveness of marketing campaigns relative to budget, channel, expected revenue and win rate to gain a full picture of how marketing programs impact the sales pipeline."

#### **Some Considerations**

- Example Interview Questions
  - How many petrol stations are there in Beijing or in China?
  - How many mid-wives are there in Shanghai or China?
- · Specialist or Generalist or Management?
- · Career developments: upward or side-ways?
- · Where do you want to go from here?
  - In 5 years' time
  - In 15 years' time
  - In 25 years' time
  - In 40 years' time
  - In 60 years' time

#### **Nurse or Actuary?**

"Susan is a shy, conservative individual with a need for order and structure. She has a passion for detail and logic and is sometimes uncomfortable around people."

Is Susan an Actuary or Nurse?