

A passage to China

- Introduction

 Some facts about China
 The life insurance landscape
 The T-M-O framework

The T-M-O framework Markets
Pension savings
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Other insurance
Organizational challenges
Political landscape
Licensing and contracting
Technological challenges
Distribution
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Other operations
Conclusion

Some facts about China

Some facts about China - Part I

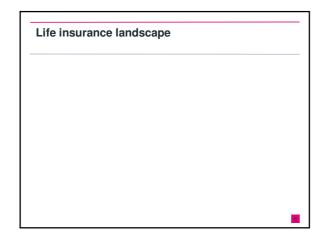
- 20% of the world lives there
- 80% of the world's zippers, and two thirds of the world's buttons come from Qiaotou
- 70% of the world's cigarette lighters made in Wenzhou

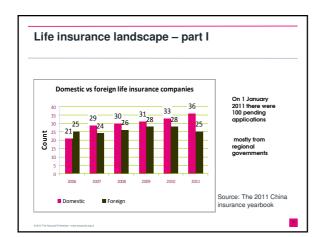


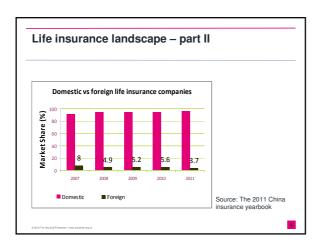
Some facts about China — Part II World's largest sovereign wealth funds China (1) was established in 1997 and primarily invests in developed countries Gauge and primarily invests in developed countries China (2) was established in 1997 and primarily invests in developed countries China (2) was established in 2007 and has a combination of overseas and local investments — Substanced away from US a social security fund (USb as social security fund (USb an African focus (USb Sh), both financed by government's cash balances

Some facts about China - Part III World's largest listed companies by market value (All figures in USD Billion) 409 434 41 327 271 Microsoft 242 107 16 113 2455 222 454 341 Royal Dutch Shell 212 142 717 10 208 Chevron 212 237 27

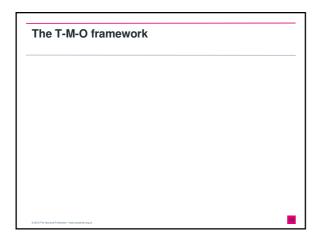
Source: Financial times, March 201

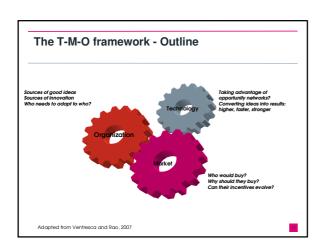


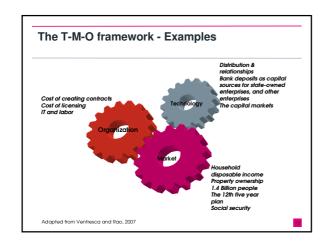


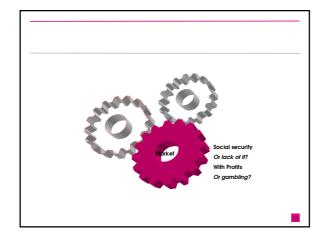


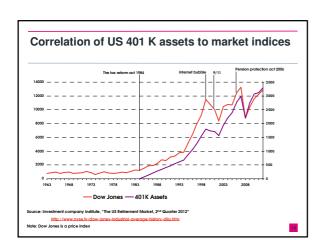
Life insurance landscape — part III Profitability of domestic and foreign Life Insurance Companies in 2010 Type of Companies making a profit Total Average return on equity Domestic 15 16 31 11 15.5% Foreign 8 20 28 (2.6%)

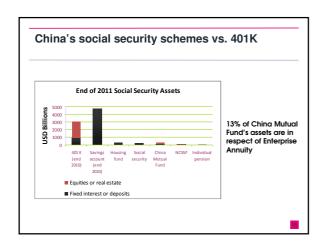












China's pension savings vs. developed economies

Type of company	Total Assets in 2011 (USD Billion)	Total assets as % of GDP (in local currency)	2011 Equity backing ratio
US ^[1]	16,080	107%	44%
Japan	3,363	55%	31%
UK ^[2]	2,394	101%	45%
Canada ^[3]	1,303	78%	39%
Australia	1,301	96%	50%
Netherlands	1,046	133%	27%
Switzerland[4]	693	115%	27%
China ^[5]	466	6%	20%

Source: Towers Watson Global Pension Asset Study, 2012

- JS figure includes Individual Refirement Accounts, a private arrangement

 JK figure excludes personal and stakeholder defined contribution assets which are not disclosed
- 2 UK figure excludes personal and stakeholder defined contribution assets which are not disclosed in Canada figure excludes Registered Retirement Savings Plan, a private arrangement in Switzerland flaure and includes total autonomous funds, not private arrangements.
- Switzerland figure only includes total autonomous funds, not private arrangements
 Estimated figures for China as NCSSF + Social security + enterprise annuity + individual pens

The rise of with profits With profits and the rest 2011 split in detail -Accident insurance 3.2% -Health insurance 6.8% -Investment linked 0.1% -Participating profit 82% -Traditional life 7.0% -Universal life 0.9%

Is there a market for anything else?

- · Lack of state support e.g. healthcare
- Natural disasters^[1]

Sichuan earthquake, May 2008

Disease outbreaks

SARS in 2003

- · Improving regulation
- · Improving property rights

^{DIT}the four countries in the world which are at *extreme* risk of economic losses arising from catastrophic events such as earthquakes, typhoons, tornados and floods are **China**, US, Japan and Taiwan

Source: AON, 2011

Where is the power?
Ucenses and limitations
What does the contract say, or not say?
Assembling a winning feam Finding your JV partner

Who is in charge of China?

The central people's government?

The people's liberation army?

The Chinese Communist Party?



Duality in Beijing - outline

Formal structure of the party

- Chairman
- Politburo standing committee (中国共产党中央政治局部务委员会) (2012 members: include Hu Jintao, Wen Jiabao, Xi Jinping)
- More than 20 members
- Central committee

- National people's congress

Formal structure of the government

Standing committee of the state council

· China insurance regulatory commission China banking regulatory commission China securities regulatory commission

about 50 members, including 27 ministries and commissions, such as

Premier and vice premier

State council (国务院)

- Party congress (中国共产党全国代表大会) ~ 1500 members
- Thousands of members

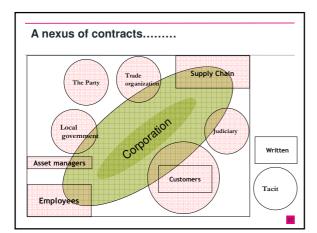
Duality in Beijing - example

- The party organ formulates policy, the state function implements policy
- A state function is answerable BOTH to the next higher state function and to the party function at the SAME level
- · Delegation vs. consensus

Duality outside Beijing Provincial Level City municipal level Municipal CCP Committee Municipal Government Municipal Department

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Duality in the boardroom Large or strategically important enterprises, including listed companies · To every board, there is a party committee Board must solicit and respect Party Committee before making major decisions Circular Concerning Furthering Strengthening and Improving the Party's Construction Work in State-Owned Enterprises, CCP Central Committee, 1997 Party positions and management roles are sometimes fused Nomination and appointment of top and medium level managers Starting out Some licensing requirements: 30 – year operating history 2 years operating a representative office in China Apply at the end of the two years At least USD 5 billion in capital one year before applying for license Reserve of 20% of capital or operating fund to be held with CIRC and only used in case of liquidation • License is valid for 2 years avoid miss-selling! Source: IBIS report January 2012 **Expanding operations** Cannot combine life with short-term insurance Maximum of three branches in the first year of operation Branch expansions approved at province or municipal Additional capital required for each additional branch up to a limit Requirement applies to foreign-owned companies



Finding your JV partner

"A JV is like a marriage", Seiichi Kawasaki, Director and president, Sony China

How big do you want to be?

Your partner will have a web of relationships

Ever wondered why private investigation is big business in China?

Heavy regulation means you cannot go it alone

Consider the cost of separation

What type of company is this?

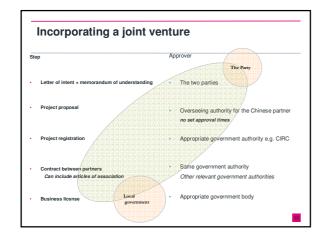
Foreign investor paid:

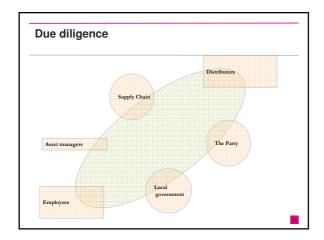
Assets offered by local counterparty:

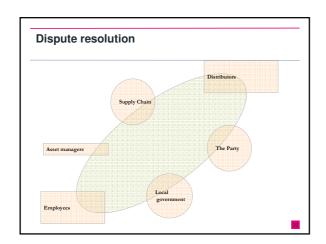
- Kindergarten
- · Water treatment plant
- Over sixty million US dollars
- · Workers' dormitories
- For controlling stake
- · Three breweries

New General Manager proposed by the head of the City bureau:

· Party secretary of a nearby piano factory







Judicial system

In less than forty years (Legal profession re-established in 1979)

- Over 125 000 new judges
- More than 200 000 new lawyers
- Over 150 000 new prosecutors

The party vets all significant legal personnel

Judges need to consult a lot, there is no jury

Don't get a lawyer, I want this resolved!



Distribution

- 100% foreign ownership of an independent agent only allowed after 5 years of operating
- Independent agency can only set up three branches in its first year of operation
- A bank can distribute products for a maximum of three insurance companies (all types of insurance)
- Bank premises for bank employees only
- Only nine banks have national reach
- Distribution is currently low-tech, labour intensive

Source: IBIS report January 2012

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Investment management How many people can answer all the following questions? • Which assets can an insurance company invest in? • Who borrows on the debt market? • How big is the derivative market? •How does book-building happen in an IPO? •What are shareholders' voting rights on A, B, H shares **Operations management** • Man or machine? · Contract or guanxi? · In-house or out-sourced? • Brand or price? **Summary** You cannot sue the party A firm can change its identity if ownership changes bundled assignability of contracts? Sometimes there is no market (including auction) Guanxi can trump contract There are no short-cuts Banqueting enables one-to-many negotiations Socialise from birth?

Questions or comments?	
Expressions of individual views by members of The Actuarial Profession and its staff are encouraged. The views expressed in this presentation are those of the presenter.	
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