The Actuarial Profession

making financial sense of the future

Life conference and exhibition 2010 Michael Payne, Prudential; Joshua Corrigan, Milliman



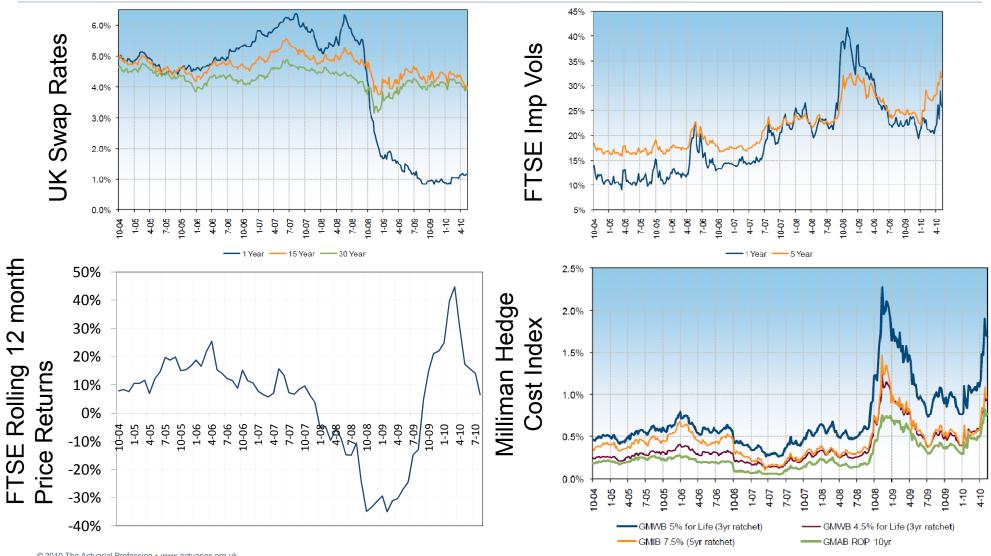
7-9 November 2010

Agenda

- Background
- Product and Risk Management Levers
- Practical Considerations
- The Future

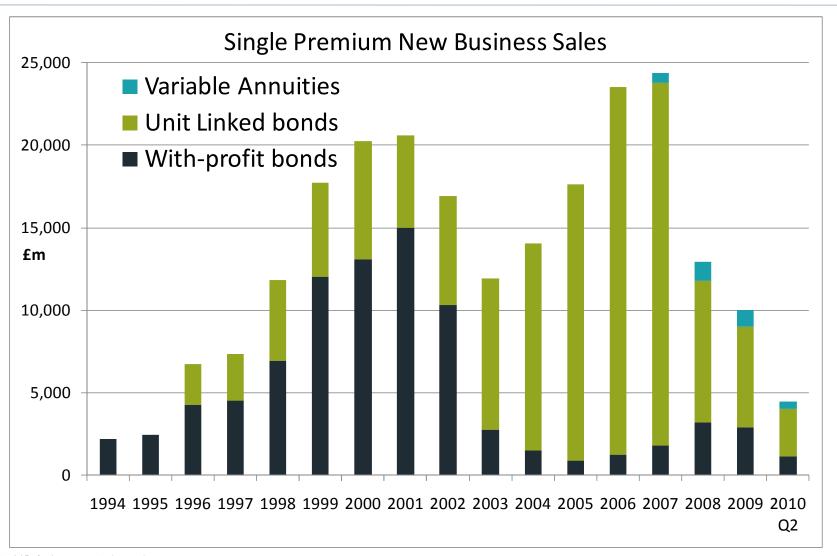
UK Capital Market Conditions

Source: Bloomberg and Milliman



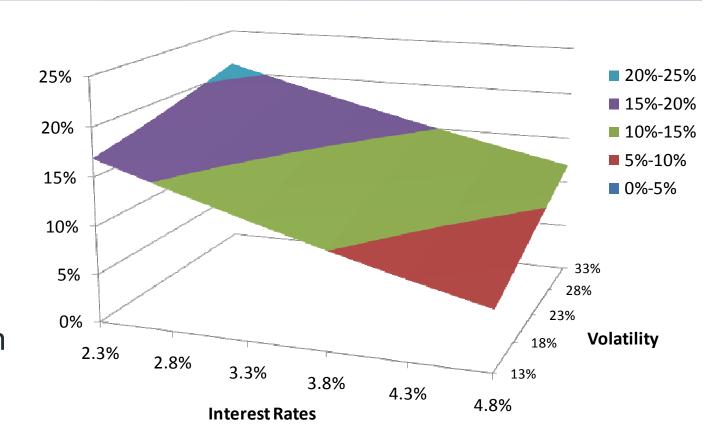
Impact on New Business Sales

Source: ABI Statistics and Milliman



Capital Requirements

- Guarantees are capital intensive on a market consistent basis
- Capital has increased as rates have fallen and volatilities increased



Indicative total capital for a 5 year return of premium guarantee

Is with-profits an attractive, viable, and sustainable proposition for consumers and providers?

- Why do we care?
- Customer research is clear... people need and want guarantees
 - Universal response across multiple surveys undertaken by product providers and consulting companies*
- Product innovation has occurred in response to this demand

^{*}Refer publications by Prudential, MetLife, AXA, ING, and Milliman

Where are our choices?

- Reduce or stop selling
- Increase guarantee charges
- Reduce guarantee benefit levels
- Reduce Equity Backing Ratios
- Introduce hedging
- Dynamic volatility management

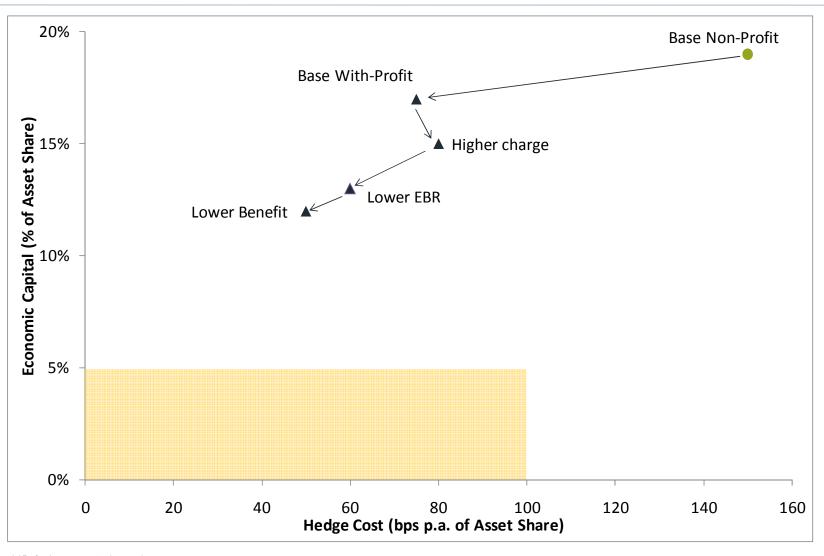
Combination of all the above

Product Management

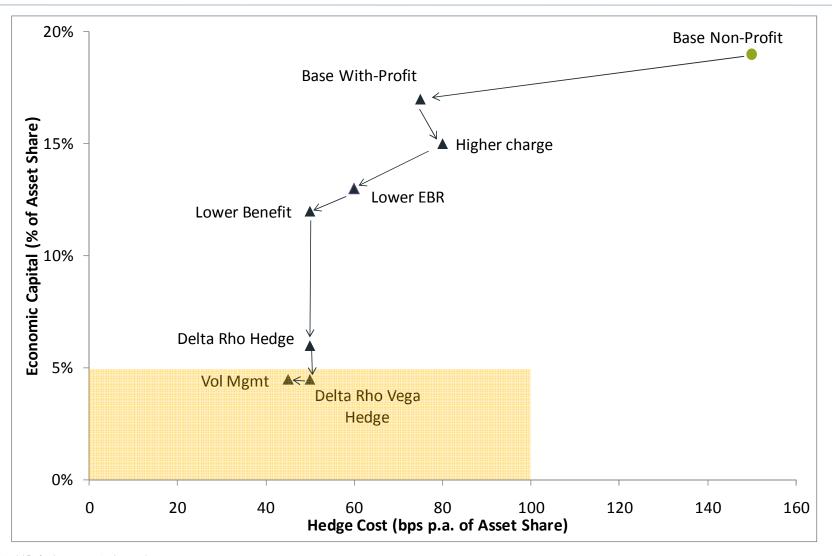
Risk Management

Impact of Product Management

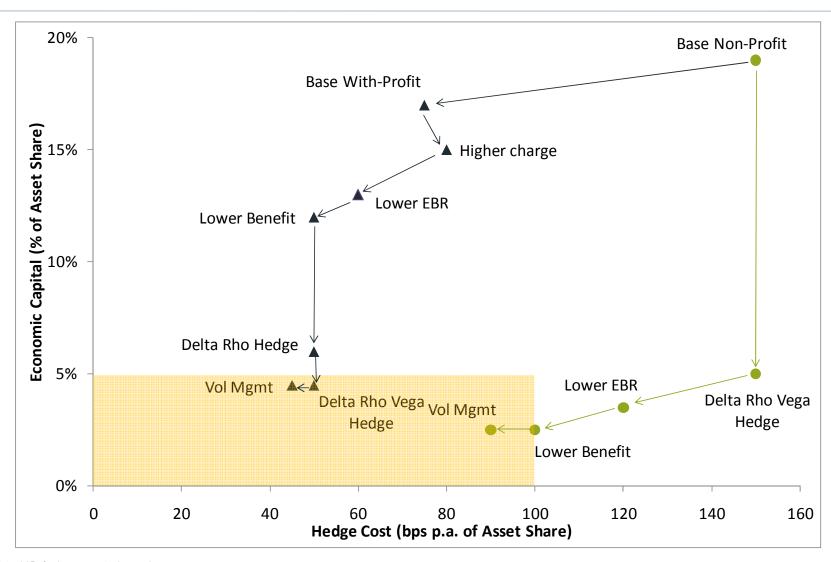
Indicative results only – actual results are product specific



Impact of Risk Management



Equivalent Non-Profit Impact



Core Value Proposition of With-Profits is a Relative One

- The ability to smooth reduces the economic cost of hedging enabling a structural competitive advantage vs non-profit guarantee alternatives
- However there is no free lunch:
 - Comes at the cost of lower benefit transparency to the customer
 - Implied cost of capital provided by the Estate is lower than the equivalent cost of capital provided by shareholders for non-profit guarantee alternatives

General Hedging Considerations



- Capital market constraints
 - Instrument liquidity & costs
 - Exchange vs OTC
 - Cash flow impact and uncertainty
- New business
 - Changing market conditions
 - Repricing thresholds
- Systems, processes and resources (expertise)
- Governance and controls

With-Profits Specific Hedging Considerations

- TCF
- EBR considerations
- What to hedge:
 - Cost of Guarantees
 - Cost of Smoothing
- Management Actions
- Notional trading
- Guarantee margin requirements
 - Set to cover cost of capital
 - Leave to Estate to cover the actual cost of hedging

Product Design Considerations

- Risk of Selection
 - Surrenders
 - Vesting
- Product Sustainability
- Product Features
 - Complexity
 - Distortion in the Greeks
 - Asymmetry in the liability option value
- Projected Capital and P&L distributions
- Other Risks
- Solvency II

What will the future hold?

Market continues to be volatile

Customers continue to demand guarantees

Customers only pay for guarantees that are good value for money

Need to maximise benefits within customer budgets

Capital continues to be constrained

Hedging to become a core pillar of WP risk management

Increased competition from non-profit alternatives

Focus on core value proposition relative to non-profit alternatives

Questions or comments?

- What do you think:
 - Is there a future for WP?
 - How do product features need to change?
 - How does risk management need to change?

– How will SII impact WP?

Michael Payne

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