



## **Decumulation in Europe**

A 16 Country Perspective

Actuarial Association of Europe Taskforce on Decumulation
Chair: Duncan Robertson





#### **Terms of Reference**

- Taskforce created by AAE early 2014 reporting to Pensions Committee to:
  - Generate output that will influence and educate EU institutions
  - Position paper assessing various decumulation solutions
  - Complete the task by early 2015

## **Taskforce membership**

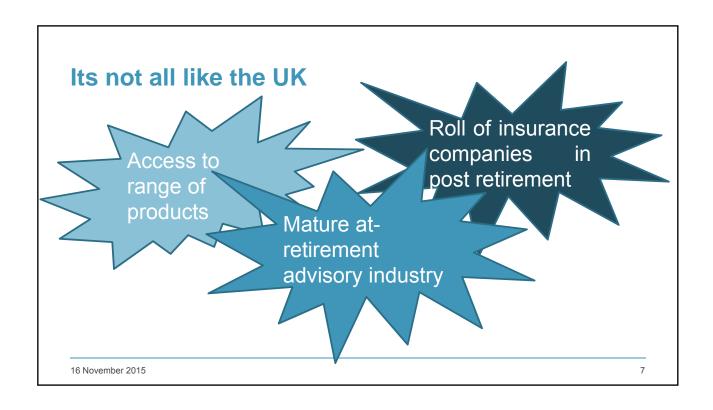
Name	Country	Employer	
Louise Evans	UK	The Pensions Regulator	
Ken Forman (Former Chair)	UK	AAE IFR committee	
Esko Kivisaari	Finland	Chair, AAE Insurance C'tee	
Ágnes Matits	Hungary	Pensions C'tee	
Waheeda Narker	UK	Towers Watson	
Duncan Robertson (Chair)	Ireland	Aegon	

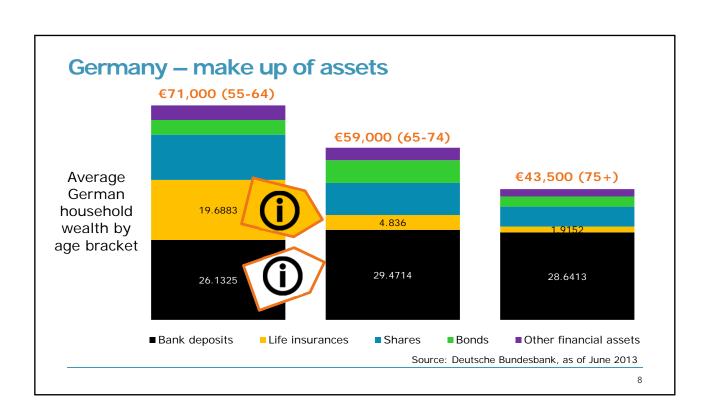
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#### **Decumulation**

"The method by which an individual accesses their pensions entitlement/retirement benefits to meet their financial needs in retirement."

- This is distinct from "accumulation", which is the stage where the individual builds up his/her entitlement
- There can be overlap between accumulation and decumulation solutions, e.g. a 'life-styling' investment strategy







## **Target Audience**

- Main target for the report was DG for Employment, Social Affairs and Inclusion
- DG focussed on best practice across member states, fair treatment for all
- DG wanted to better understand the decumulation lansdscape across Europe
- DG main request was a survey of EU countries bringing out policy issues



## **Survey of AAE Members**

- Aims to provide information about the decumulation landscape in each member organisation's jurisdiction:
  - What currently exists?
  - Is it suitable?
  - If not, what would the ideal system be?

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# Responding Member Organisations

16 member organisations responded

Member Organisations (by territory)			
Catalunya	Lithuania		
Croatia	Norway		
Estonia	Portugal		
France	Serbia		
Germany	Spain		
Hungary	Sweden		
Ireland	Switzerland		
Italy	UK		



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## **Structure of Survey**

• The survey was divided into three main sections:

Information on current arrangements

Information on the form of current decumulation arrangements

Suitability of current arrangements

 Qualitative questions on the appropriateness and effectiveness of current decumulation arrangements

Ideal decumulation system

 Seeking views on what the ideal decumulation system might look like

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#### **Member State Differences**

- · Different stages of maturity in different EU markets driven by:-
  - Extent of State provision
  - Significance of employer sponsored pension arrangements
  - Importance of defined benefit pensions
  - Maturity of voluntary pension arrangements
  - Tax rules
  - Depth of long dated highly secure debt instruments
  - Availability of expert, affordable advice for consumers
  - Different cultural preferences of consumers

## **Member state comparisons**

- Member states that have traditionally depended heavily on state pensions have largest gaps between current and ideal decumulation system
- Member states that have greater reliance on occupational and private pensions tend to have more developed markets
- All states have some gaps between current and ideal practice



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## **Key Themes of Survey: Gaps**

- What individual needs are not met under the current arrangements?
  - If insufficient funds accumulated then there can be no miracle decumulation solution
  - There is a lack of product solutions that offer required flexibility but also provide consumers with protection against unforeseen events
  - Lack of information on decumulation issues and risks that consumers need to consider
  - Consumers have insufficient access to advice on which solutions meet best meet their own individual circumstances when making decumulation decisions
  - Lack of product that address extreme or special life circumstances

#### **Key Findings of Survey: Ideal Decumulation System**

Choice

Consumers should not be forced into one solution

Different solutions for different needs

- Individual circumstances should drive different solutions
- · Different needs occur at different life-stages

Good regulation

- Solutions need to be regulated
- · Clarity required between roles of state and individuals' needs

Access to good advice

Good quality advice is required to help individuals plan their retirement

Tax incentives

 Tax incentives are required to encourage and reward individuals for saving for their retirement

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### **Response from DG Employment**

- Survey was well received
- Two follow up requests

Gain better understanding of decumulation products and product gaps



Does cross border insurance offer opportunities to fill any gaps?

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#### **Decumulation Products**

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Financial arrangements that are promised to or purchased by an individual for the purposes of decumulation

- Purchased prior to, at, or following an individual ceasing their working lifetime
- Accessed after they have stopped working
  - May be subject to eligibility criteria
  - Cash lump sums and/or income

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## **Three Broad Types of Products**

## Annuity $a_{\overline{n}}$

- Fixed term or the rest of the person's life
- Level or increasing
- Single or spouses benefits

#### Drawdown



- Aka phased withdrawals
- Pension pot invested in bank deposit or investment funds
- Withdrawals taken from the bank deposit/funds

# Guaranteed drawdown



- Pension pot invested in funds and withdrawals taken from fund
- Product provider guarantees capital amounts and/or income for life if fund is exhausted

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Needs and wishes of consumers





Solutions that products deliver to consumers

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## **Product Gaps - Customers**

Different individual's may place greater or lesser emphasis on the following needs



Guaranteed income



**Bequests** 



Flexibility



Accessibility



Tax efficiency



## **Customer – Gaps**

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Needs	Annuity	Drawdown	Guaranteed Drawdown
Guaranteed Income	✓	×	✓
Bequests	× - generally	✓	✓
Flexibility	×	$\checkmark$	✓
Accessibility	×	✓	✓
Tax Efficiency	✓	<b>x</b> /√	<b>x</b> /√
Perceived value for money	×	✓	×

**Customer Needs – Annuity** 

#### **Pros** Cons + Guaranteed income – level, One off decision, can't change mind increasing, spouses Inflexible - little ability to change + Can be underwritten level of income, take ad-hoc withdrawals + Annuity can be "cheap" when purchased Limited death benefit options Annuity could be "expensive" when + Females benefit from unisex purchased rates Males get poorer value from unisex Needs no management post rates sale

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#### **Customer Needs – Drawdown**

#### **Pros**

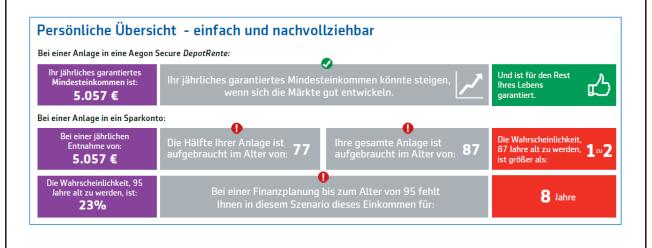
#### Cons

- Invested money gives potential for growth
- + Can change income level
- Death benefit options
- + Bank deposit drawdown provides capital "guarantee"
- + Able to phase decumulation
- + Able to purchase annuity when time is "right"

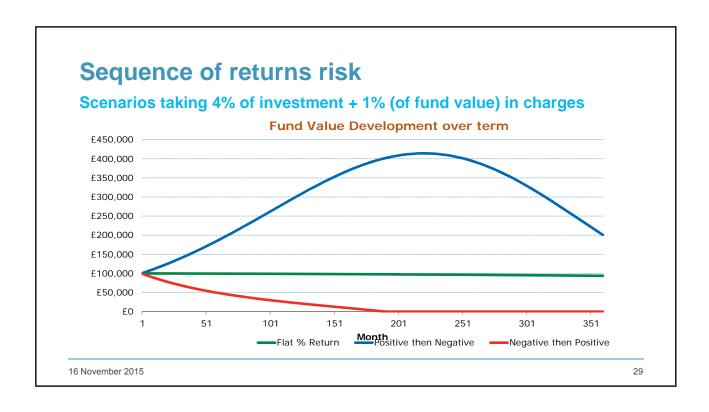
- Income not guaranteed for life
- Low growth in bank deposits increases risk that fund will run out
- Poor fund performance increases risk of fund running out
- Sequence of return risk
- Risk of living "below one's means"
- If used to delay annuity purchase there is no guarantee rates will improve
- Too much choice can confuse customer
- Needs ongoing management

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## The chance of running out of money



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#### **Customer Needs – Guaranteed Drawdown Pros** Cons + Guaranteed income Cost of the guarantee Ability to alter income level Benefit of the guarantee reduces + Death benefit options in a rising market unless product + Fund remains invested so potential contains a guarantee that for it to grow increases in rising markets + Ability to move to decumulation Males get poorer value from unisex rates where the Gender stage gradually + Ability to buy annuity when time is Directive is applicable "riaht" Can be complicated products to + Females benefit from unisex rates understand where Gender Directive is applicable 16 November 2015 30

## **Product Gaps - Providers**

Different products place different challenges on providers













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## **Provider Needs – Annuity**

#### **Pros**

- Generally a good supply of annuity products from insurance companies
- + Offered for a long time and are relatively well understood
- + Where annuitisation is compulsory there is a captive market
- + Investment risk can be reduced through asset matching and profit participation

#### Cons

- Both investment and longevity risks
- ALM of residual investment risk is complex
- Longevity risk is difficult to manage – limited reinsurance
- Generally only offered by insurance companies

#### **Provider Needs – Drawdown**

#### **Pros**

#### Providers can retain any accumulated funds under management

- + Lifetime product to customer
- Providers do not take on longevity risk
- Investment risk is limited to impact on fees
- Many types of financial institutions have the expertise to manage drawdown products

#### Cons

- Reducing fund means reducing profit income streams
- Reputational risks where customers run out of money
- Challenges interacting with aging customer with reducing cognitive reasoning functions
- Persistency risk from customers moving business between providers

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#### **Provider Needs – Guaranteed Drawdown**

#### **Pros**

# + Less reputational risk of customers running out of money

- Less reputational risk from customers wanting access to their money
- Customers more likely to remain with provider as guarantee is lost if funds moved
- Less need to seek decisions from aging customer

#### Cons

- Providers take on longevity and investment risk
- Managing longevity and investment risks is very complex
- Requires specialist expertise and day-to-day hedging programmes
- Limited number of providers with necessary expertise

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#### **EU Cross Border Insurance**

- Consolidated Life Directive (2002/83/EC) entitles insurance companies authorised in one EU Member State to write insurance business in other Member States
  - This is retained in the Solvency II legislation
- Traditionally dominated by two EU member states
  - Ireland and Luxembourg
  - However, a number of other EU member states are increasing their presence, e.g. Malta, Cyprus

€38bn

of cross border premium income written in Ireland and Luxembourg in 2013

## **Cross Border a solution to Product Gaps?**

- Theory:
  - Product solutions and product gaps vary from country to country
  - Solutions may exist in one country that could usefully fill a product gap that exists in another country
  - Cross Border insurance allows products designed in one EU member state to be available in another member state

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#### **Cross-Border Solutions that drove innovation**

UK Fund Supermarkets / Platforms

- Offered UK customers access to a very wide range of fund options from early 1990's
- UK companies responded to customer need initially by offering similar solutions and then enhancing the customer experience.

Italian Unit Linked Business

- Successfully delivering new innovative unitlinked solutions to Italy since late 1990's
- Utilised skills, expertise and operating model infrastructure developed for other markets to deliver solutions to the Italian market.

#### **Cross-Border Solutions that drove innovation**

# Scandinavian Annuities

- Developed innovative annuity solutions for Scandinavian customers until mid 2000's
- Annuity products now launching in the UK are similar to those designed 20 years earlier for the Scandinavian market

#### Guaranteed Unit Linked Products

- In the mid 2000's US companies created Irish companies to sell guarantee products into other EU member states
- These companies are now offering Guaranteed Drawdown solutions into the UK

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### **Product Gaps Conclusion for DG**

Three main decumulation product types

#### **Annuity**

#### Drawdown

Guaranteed Drawdown

 Each product type offers pros and cons both to consumers and the providers of these products

#### Product Gaps can be filled by:

New products offered by existing providers in that market

or

Existing products from other markets, offered on a cross-border basis, to consumers



## **Summary**

- Survey of 16 member states
  - Identified common gaps in current decumulation systems
  - Identified main requirements of an ideal decumulation system
  - Identified common themes behind level of maturity of decumulation market
- Products Gaps
  - Overview of different product types
  - Potential for cross-border insurance to support filling any product gaps
- DG for Employment, Social Affairs and Inclusion better informed on issues



## **Questions**

## Comments

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