



Certificate in Data Science - Cancellation and refund policy

You may cancel your booking with the IFoA.

If you cancel your participation in the Certificate within 14 days of the IFoA notifying you that your application to participate in the Certificate has been accepted, your participation in the Certificate will come to an end and you will be entitled to a full refund of any payments you have made in relation to this application.

Beyond the 14 day cancellation period, full refunds will only be made for medical reasons or mitigating circumstances with accompanying supportive documentation, in line with existing policies governing refunds.

Cancellations outside of the above:

Four weeks or more before the date bookings close for your chosen programme

A 25% refund of the programme fee paid will be given

After the booking closing date for the programme you are booked onto

No refund will be given

Cancellations and refunds will be processed upon receipt of a completed <u>Certificate in Date Science</u> <u>refund form</u>.

Please note that once the programme has commenced participants will be subject to the Policies put in place by the Southampton Data Science Academy and will need to contact them direct.

SDSA Policies

certificate@southamptondata.science