#### **The Actuarial Profession**

making financial sense of the future

#### Momentum Conference 2011 Harish Gohil and Andrew Murray, Fitch Ratings



### Analysts' perspective – Who are we?

#### Harish

- Credit analyst
- Actuary
- Life background
- Current role: life, non-life and reinsurance

#### **Andrew**

- Credit analyst
- Accountant
- Non-life background
- Current role: banking sector

# **Agenda**

- Current rating methodology
- IFRS 4 Proposals
- IFRS4 Key issues
- Impact on ratings and analysis
- Q&A

#### **Key Credit Factors – Quantitative**

- Capitalisation and leverage
- Debt service capabilities and financial flexibility
- Financial performance and earnings
- Investment and asset risk
- Asset/liability and liquidity management
- Reserve adequacy
- Reinsurance, risk mitigation and catastrophe risk

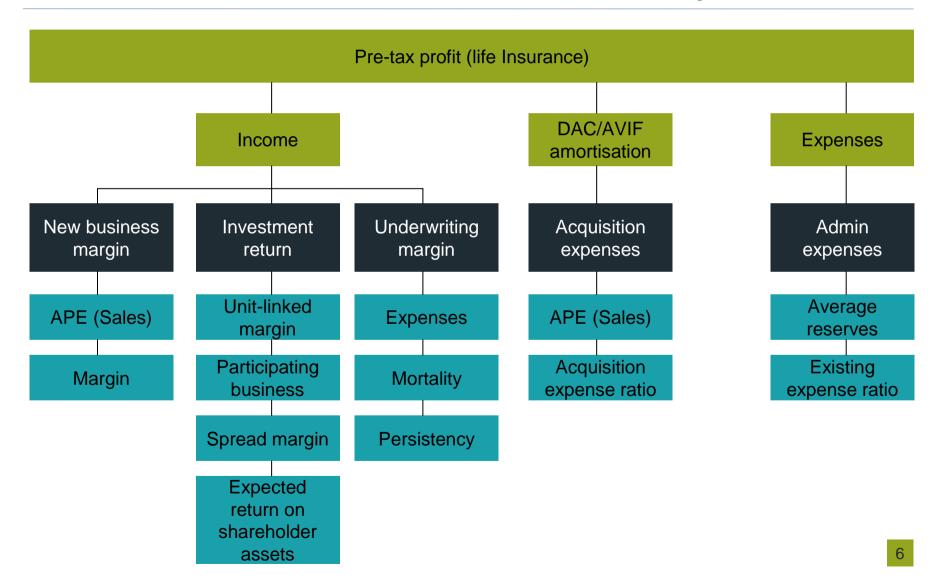
#### **Key Credit Factors – Qualitative**

- Sovereign and country-related constraints
- Industry profile and operating environment
- Market position and size/scale
- Ownership
- Corporate governance and management

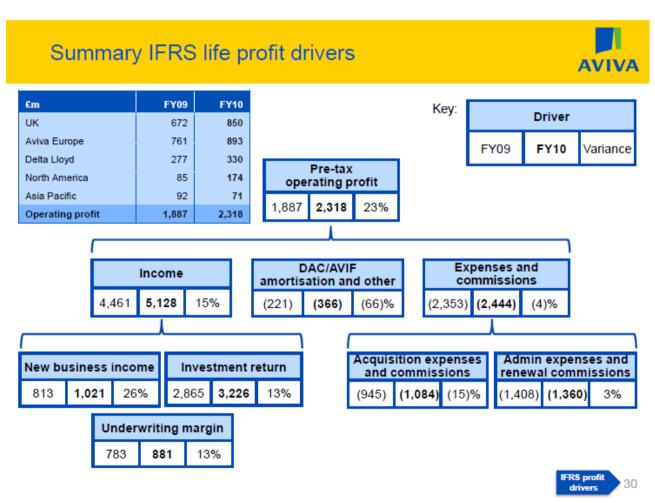
# **Key Credit Factors**

Financial profile	Sovereign- related constraints	Industry profile	Market position	Ownership and governance
Profitability	Country ceiling	Competitive landscape	Underwriting expertise	Ownership
Investments and liquidity	Transfer and convertibility risks	Pricing trends	Distribution capabilities	Corporate governance
Loss reserve adequacy	Overseas assets	Competitive advantage	Business mix	Management quality
Reinsurance utilisation	Foreign strategic partnerships	Barriers to entry	Market share	Organisational structure
Catastrophe risk	Creditworthiness of government	Bargaining power	Operational scale	Group synergies
Capital adequacy		Tail of losses	Expense efficiencies	Parental support
Financial flexibility		Regulatory environment	Brand recognition	Strength of subsidiaries
Peer analysis		Accounting framework	IT capabilities	Financial projections

# Insurers are Already Trying to Help Investors Understand the Drivers of Profitability



### **Example: Aviva**



Source: Aviva, "Investor presentation June 2011"

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# **IASB Insurance Project History**



1997: Launch



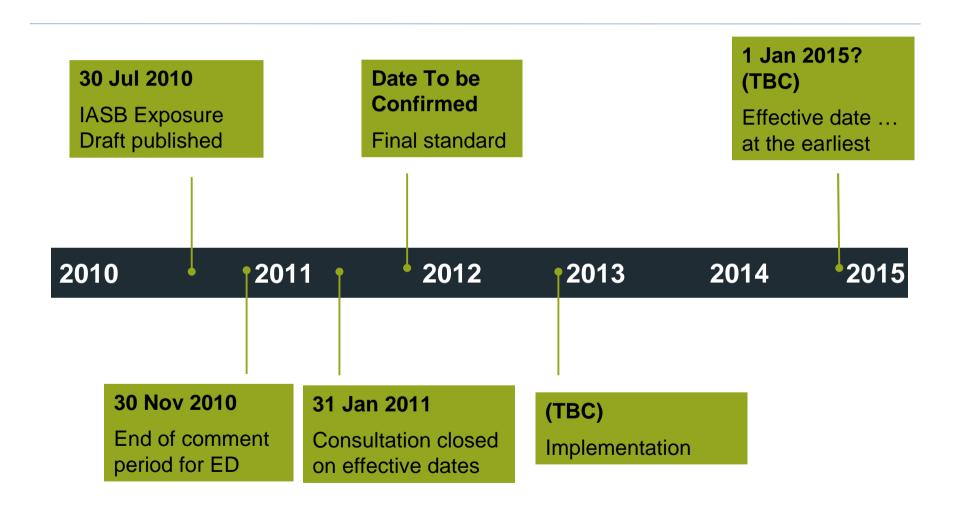
July 2010: IASB Exposure

Draft ED/2010/8

Sept 2010: FASB Discussion

Paper

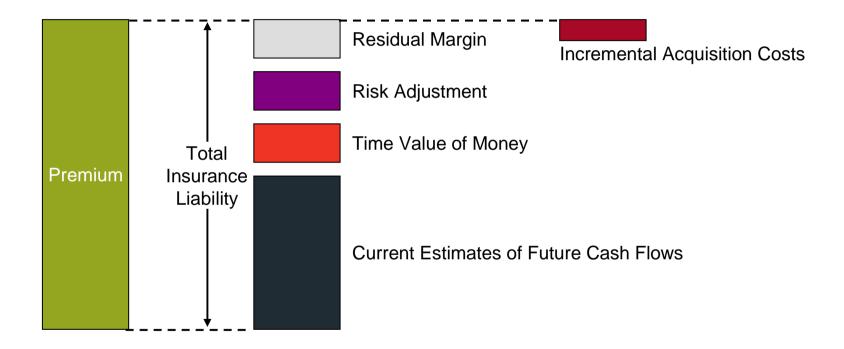
#### **IFRS 4 Phase II Timeline**



#### **Exposure Draft: Objective**

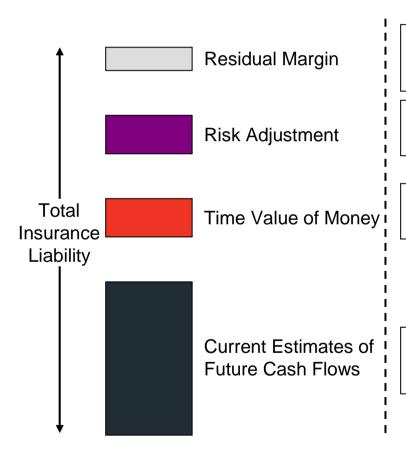
- Comprehensive framework for insurance contracts
  - principles-based
- Eliminate accounting mismatches assets vs. liabilities
- Enhance comparability across entities, geographies, markets
- More understandable and relevant information for users
- Provide clear insight into economics of insurance contracts
- Reduce cost of capital for insurers....?
- ... ambitious aspiration!

# Measurement Model – Building Blocks Approach



Source: IASB, Fitch

# Measurement Model – Building Blocks Approach



#### IASB's Tentative Decisions – High Level

- No gains at inception
- •Adjust prospectively for changes in estimates of cashflows
- •Include independently measured and updated risk adjustment
- •Adjust for time value of money using rate that reflects characteristics of liability

- •Expected value considering all relevant information
- •Includes all costs directly attributable to contract activity

Source: IASB, Fitch

#### **Building Blocks – Cash Flows**

#### Current estimates of future cash flows

- Fulfilment value approach (vs. current exit value, etc.)
- Premiums, claims, benefits and expenses
- Estimated using up-to-date information (vs. "locked-in" estimates)
- Probability-weighted averages
- Incremental acquisition costs included in cash flows arising from contract

#### **Building Blocks – Discounting**

Time value of money - discounting

- Current, risk-free discount rate, adjusted for liquidity
- Reflect characteristics of liability, rather than assets held

## **Building Blocks – Risk Adjustment**

- Assessment of uncertainty about amount of future cash flows
  - at portfolio level
- Amount would pay on top of expected value to be relieved of the risk
- Akin to "risk margin" in Solvency II
- Re-measured at the end of each reporting period

#### **Building Blocks – Residual Margin**

- Balancing item to prevent recognition of a gain at inception
- Contract profit released over the life of the contract
- Residual margin cannot be negative...
- ...any loss at inception must be recognised
- US is considering a different approach: FASB is proposing a single "composite margin", rather than risk adjustment and residual margin separately

# **Modified approach – short-duration contracts**

Pre-claims liability	Post-claims liability
Premium allocation model ('unearned premium')	General measurement model applies ('building blocks')
Less contract-level incremental acquisition costs	No residual margin as coverage has ended
Portfolio-level "onerous contracts" test against general measurement model → additional liability	

#### **Interaction with IFRS 9**

IASB project	Applies to:
Insurance contracts project (IFRS4)	Insurance contracts Most investment contracts with DPF
Financial instruments project (IFRS9)	Financial assets Investment contracts without DPF Some investment contracts with DPF

 Proposals allow re-designation of assets, on adoption of new IFRS 4, to avoid any accounting mismatch

# **Developments since Exposure Draft (1)**

ED Proposal	IASB Tentative View	Comments
Fulfilment cashflows	Guidance: not all scenarios need to be identified and quantified	Avoids over-burdening companies.
Acquisition costs - Include those incremental at contract level	Include all direct costs incurred in originating a portfolio	Wider definition of cashflows, fewer costs that go straight to P&L
Recognition point  - When insurer is bound or first exposed to risk from contract.	Recognise when coverage period begins, onerous test before that	Changed due to data limitations. Concern about changes to discount rates
Contract boundary  - Insurer not required to provide coverage or insurer can reassess risk for a particular policyholder and fully reprice.	Boundary can be determined based on an insurer's ability to reassess risk at portfolio level in some cases.	Important for health insurers but possible unintended consequences

# **Developments since Exposure Draft (2)**

ED Proposal	IASB Tentative View	Comments
Time value of money	Guidance: top-down and	Due to the presence of
-Discount rate	bottom-up both acceptable	residuals, more flexibility helps companies.
Reflects characteristics of insurance contract liability	Remove factors not relevant to liability	neips companies.
Risk adjustment	"The compensation the	"Maximum" amount was
"The maximum amount the insurer would rationally pay to be relieved of the risk"	insurer requires to bear the risk that the ultimate cash flows exceed those expected"	unclear, certain confidence level?
Residual margin	Adjust residual margin	If residual margin is locked
Residual margin locked in at Inception	prospectively for changes in estimates of cashflows	in, changes in assumptions affect P&L immediately
	(unlocking)	Unlocked residual margin,
	Do not unlock for risk	changes are spread over time
	adjustment	ume

# **Developments since Exposure Draft (3)**

ED Proposal	IASB Tentative View	Comments
Insurer should use only three permitted techniques for estimating risk adjustments - Confidence level, conditional tail expectation and cost of capital	Decided not to limit the available techniques for determining the risk adjustments	ED proposal viewed as inconsistent with principles based approach Precluded the use of new risk approaches
No requirement to show yield curve	Required to disclose the yield curve used to aid comparability	Important change to aid comparability
Disclose a maturity analysis that shows the remaining contractual maturities or estimated timing of the net cash outflows	The option to disclose the maturity analysis based on remaining contractual maturities was removed	Increases consistency between companies and so aids comparability.

# **Key Differences between FASB and IASB**

Topic	IASB	FASB
Acquisition costs	Include in fulfilment cashflows all direct costs the insurer will incur in acquiring portfolio	Additionally limit the costs to those related to successful acquisition efforts
Risk adjustment	Include an explicit adjustment for risk  Re-measure the adjustment in each reporting period	Use a single margin approach (composite margin)  Allocate over the settlement period
Residual margin	Include a residual margin. Allocate over the coverage period	Do not re-measure or recalibrate the single margin

PLUS: IFRS 9 and the Treatment of Assets

#### Still to be Decided

- Presentation whether to make greater use of Other Comprehensive Income (OCI)
- Transition arrangements & Effective Date
- When discounting on non-life contracts may be deemed immaterial
- Extent to which the risk adjustment should reflect diversification
- Contract Boundaries any unintended consequences?
- Accounting for reinsurance by cedant

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#### **Key Issues**

#### Volatility and discount rates

- Concerns about volatility of reported profit
- Particular issue for long-duration contracts
- Interaction with IFRS 9
- Broad agreement that discount rate should reflect the characteristics of the liability

#### **Volatility**

Important distinction between accounting and economic volatility

#### Sources of Volatility

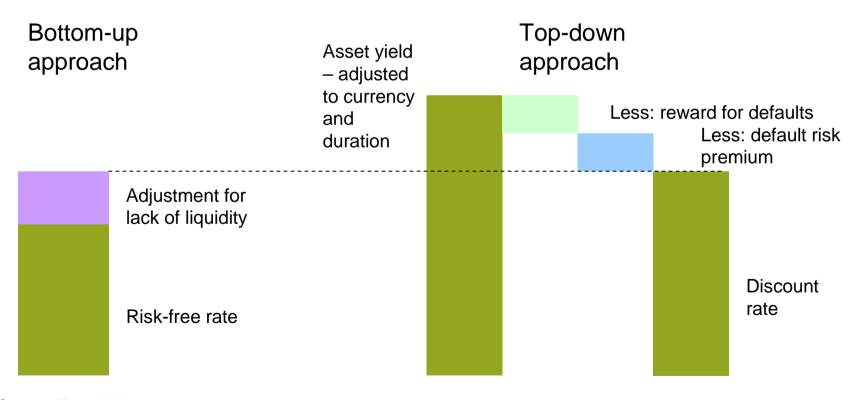
- Mismatches between assets and liabilities (e.g. duration, currency, convexity)
- Short-term movements may reverse
- May be an accounting mismatch if cashflows depend on (for example) realised gains/losses only
- Limited unbundling (more unbundling would allow more assets and liabilities at amortised cost)

# Proposals Considered to Reduce Impact of Volatility

- Clarification that insurers can present a subtotal that does not include changes in market value variables
- Allow more unbundling to permit more assets to be measured at amortised cost
- Top-down approach to determine discount rates permitted
- Unlocking the residual margin for changes in estimated cashflows
- Boards considering whether greater use should be made of "other comprehensive income"

#### **Calculation of the Discount Rate**

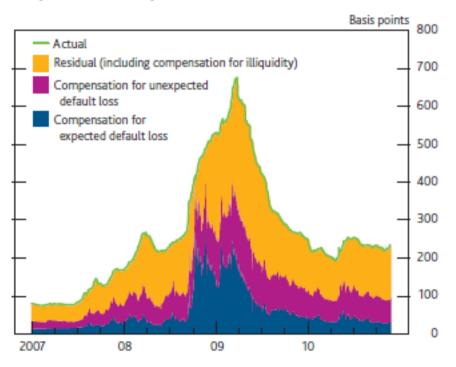
- •Objective is to adjust the future cashflows for the time value of money and to reflect the characteristics of the insurance contract liability
- •Top-down or bottom-up approach acceptable for determination of discount rates
- •Discount rate is "unlocked" (changes period to period)



Source: Ernst & Young

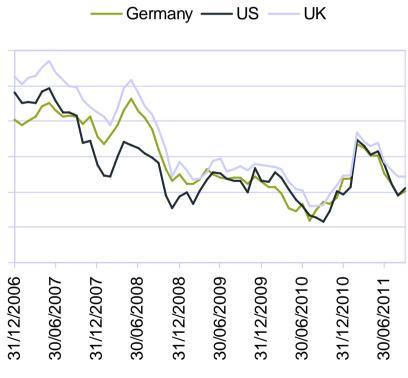
#### **Discount Rates**

Chart 5.15 Decomposition of sterling investment-grade corporate bond spreads<sup>(a)(b)</sup>



Sources: Bank of America Merrill Lynch, Bloomberg, Thomson Reuters Datastream and Bank calculations.

"Risk Free Rate" - 10 Year Yield on Government Bonds



Source: Bloomberg

Source: Bank of England, "Financial Stability Report", December 2010

# **Implications of Discounting**

Scenarios	Value of Investment Assets	Value of Policyholder Liabilities	Impact on Profit – IFRS 4 Phase 2	Impact on Profit – No Discounting of Liabilities
Increase in risk free rate	Down	Down	Neutral if matched	Down
Increase in liquidity premium	Down	Down	Neutral if matched	Down
Increase in expected defaults due to recession	Down	Unchanged	Down	Down
Increase in default risk premium	Down	Unchanged	Down	Down

Use of top-down or bottom-up approach provides flexibility (in practice, the yield cannot be decomposed perfectly and residuals exist)

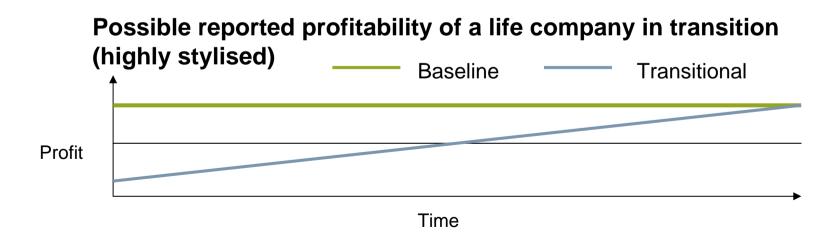
#### **Transition**

#### Exposure draft suggested:

- A) "measure each portfolio of insurance contracts at the present value of the fulfilment cash flows"
- B) "derecognise any existing balances of deferred acquisition costs"
- C) "derecognise any intangible assets arising from insurance contracts assumed in previously recognised business combinations"

### **Transitional Arrangements**

- "Whole industry portrayed as start-up businesses"
- Profit emergence curtailed as no residual margin recognised on transition
- Profitability emerges only from the release of risk margin and investment income in excess of discount unwind
- Very likely to change

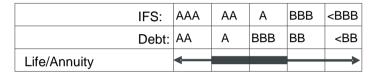


# **Agenda**

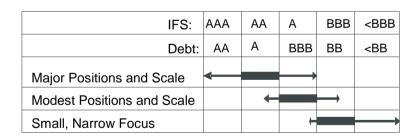
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#### **Sector Credit Factors**

## Ratings Range Based on Industry Profile/Operating Environment



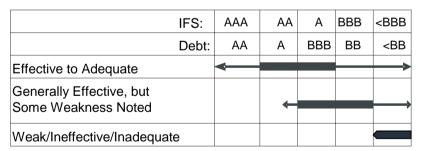
#### Ratings Range Based on Market Position and Size/Scale



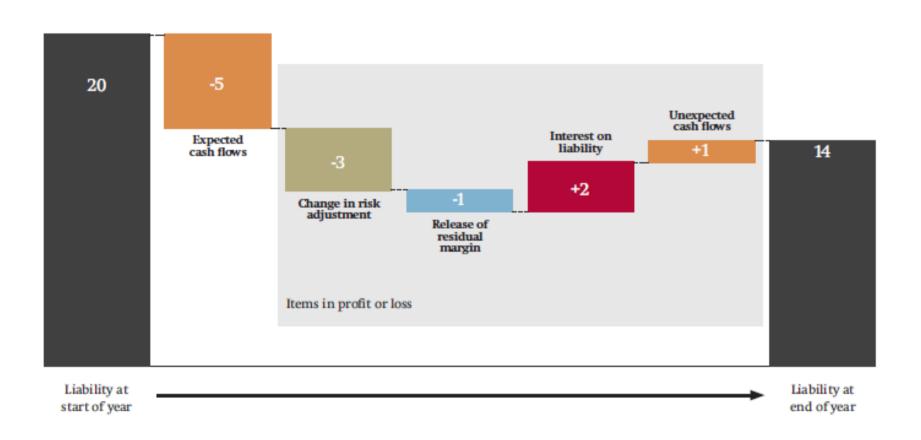
#### **Ratings Range Based on Ownership Form**

	IFS:	AAA	AA	Α	BBB	<bbb< th=""></bbb<>
	Debt:	AA	Α	BBB	ВВ	<bb< td=""></bb<>
Stock						<b></b>
Mutual	·	<b>←</b>				<b></b>

#### Ratings Range Based on Risk Management, Corporate Governance or Financial Flexibility



# Margin-based Performance Presentation Follows from Measurement Model



#### **Presentation – Income Statement**

		Short-duration contracts	Long-duration contracts
Release of risk adjustment			169.5
Release of residual margin			82.8
Underwriting margin long-duration contracts			252.3
New business losses (onerous contracts)			-56.6
Non-incremental acquisition costs		-113.4	-82.8
Experience adjustments and change in discount rates	2	-9.8	962.5
Interest accretion		-60.4	-1,239.4
Movements in unit-linked liabilities			-902.6
Total other expenses		-183.6	-1,318.9
Investment income	1	280.1	947.6
Investment income attributable to unit-linked policyholders			902.6
Total investment income		280.1	1,850.2
Profit before tax		264.6	783.6
Income tax expense		67.5	199.8
Profit for the year		197.1	583.8

Source: Ernst and Young

#### **Reconciliation of Contract Balances**

	Total insurance liabilities*	Risk adjustment	Residual margin
	para 86(a)	para 86(b)	para 86(c)
Carrying amount beginning of period	52,281.3	2,419.2	1,022.6
Changes in risk adjustment and residual margin			
New contracts recognised	56.6	177.9	71.3
Cash flows period:			
Premiums received	6,392.4		
Claims and benefits paid	-4,825.8		
Incremental acqusition cost**	-236.2		
Operating expenses incurred	-768.3		
Total cash flows	562.0	-	-
Results:			
Underwriting margins	-252.3	-169.5	-82.8
Experience results	-50.1		
Operating assumption changes	38.8		
Change in discount rates	-951.2	-25.9	
Interest accretion	1,239.4	51.7	43.6
Movements in unit-linked liabilities	902.6		
	927.2	-143.7	-39.2
Carrying amount end of period	53,827.1	2,453.4	1,054.8

Source: Ernst and Young

# **Examples of Ratios Considered (Life)**

	AAA	AA	Α	BBB
<u>Capital</u>				
Operating Leverage (Life) (x)	7	11	15	24
NAIC RBC (US, Life) (%)	450	375	270	200
MCCSR (Canada, Life) (%)	220	180	165	140
Solvency 1 Ratio (EU, Life) (%)	220	175	150	125
<u>Investments</u>				
Equities to Surplus / Equity (Life) (%)	12	27	45	60
Below Investment-Grade Bonds to Surplus/Equity (Life) (%)	20	40	55	70
<u>Profitability</u>				
Pre-tax Return on Assets (%)	1.4	1.1	0.9	0.4
Liquidity				
Liquid Assets to Policyholder Liabilities (Life) (%)	85	75	60	45
Leverage / Coverage				
Fixed Charge Coverage Ratio (x)	18	12	7	3
Adjusted Debt to Total Capital (%)	7	20	28	35

# **Examples of Ratios Considered (Non-Life)**

	AAA	AA	Α	BBB
Capital & Leverage				
Net Premiums Written to Equity (Non-Life) (x)	0.5	1.1	1.8	2.5
Net Leverage (Non-Life) (x)	2.0	3.5	5.0	7
Fixed Charge Coverage Ratio (x)	18	12	7	3
Adjusted Debt to Total Capital (%)	7	20	28	35
Investments & Reinsurance				
Risky Assets to Surplus / Equity (Non-Life) (%)	25	50	75	100
Reinsurance Recoverables to Surplus/Equity (Non-Life) (%)	25	45	65	100
<u>Profitability</u>				
Combined ratio (Non-Life) (%)	80	95	103	110
Operating Ratio (Non-Life) (%)	67	82	90	97
<u>Liquidity</u>				
Liquid Assets to Technical reserves (Non-Life) (%)	200	150	125	100
Reserves				
Long Term Average Reserve Development to Surplus/Equity (Non-Life) (%)	(5)	(2)	0	5

#### **Future Relevant Financials and Ratios?**

Examples	Comments	Questions
Underwriting		
Reported Profitability	Important to consider drivers – market movements on cashflows, other cashflow assumptions (e.g. mortality), valuation of cashflows.	Are sources of profitability sustainable?
Size and Trend of Residual Margin	Indication of Future Profitability and performance	Relevant time period for earning?
Investment Income		
Investment income compared to unwind of discount	Largely driven by market movements but expected to be positive over time.	Comparison to peers and expectations
Risk		
Size and Trend of Risk Margin	Indication of trends in riskiness of products or product mix	Reasons for trends?
Methodologies		
Disclosures aid comparisons between companies	Assess methods and Inputs used (e.g. discount rates) against peers	Aggressive Policies? Sensitivities?

#### **Disclosure**

#### ED proposals included:

- Quantitative and qualitative information about
  - The amounts recognised from insurance contracts
  - Nature and extent of risks
- Sensitivity analysis as to market risk
- Methods and inputs used to develop measurements
- Unit-linked as one line on balance sheet

#### Additional tentative decisions:

- Require separate disclosure of the reason for, and effect of, changes to inputs and methods
- Require disclosure of the yield curve(s) used for nonparticipating contracts
- Require maturity analysis of cash outflows to be based on expected rather than contractual maturities
- More to be Finalised on Presentation and Disclosure

#### **IFRS 4 Phase II Concerns**

- Overall, benefits of change much greater than costs
- But comparability may be hampered by different methodologies
- Wide discretion in determination of discount rate
  - Helped by disclosure of yield curve for non-participating business
- Volume information is still important
- How robust are firms' contract boundary assumptions?
- Disclosures are critical

#### Summary

- A number of key issues are still open...
- …and implementation timetable is uncertain
- Over the medium term, expected to be beneficial for analysis...
  - Greater consistency and comparability than currently
  - Better transparency and disclosure of key drivers
- ... but the devil is in the detail (and real world implementation!)
- Investor/analyst education will be key

#### Final thought...

 "If you change the way the game is scored, you change the way the game is played" – Equity Analyst Comment

#### **Questions or Comments?**

Expressions of individual views by members of The Actuarial Profession and its staff are encouraged.

The views expressed in this presentation are those of the presenter.