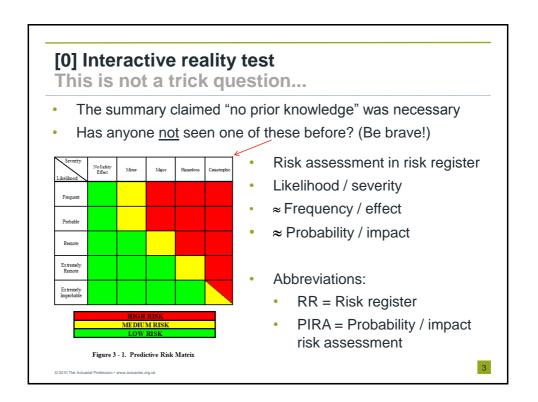
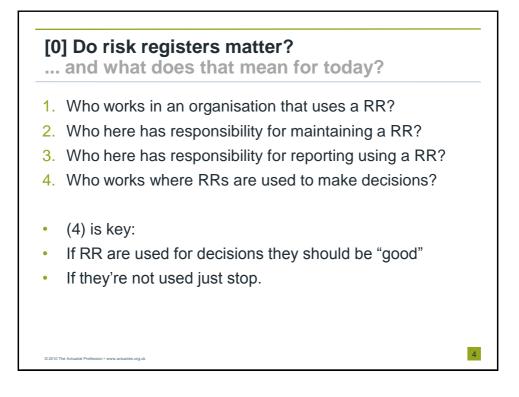
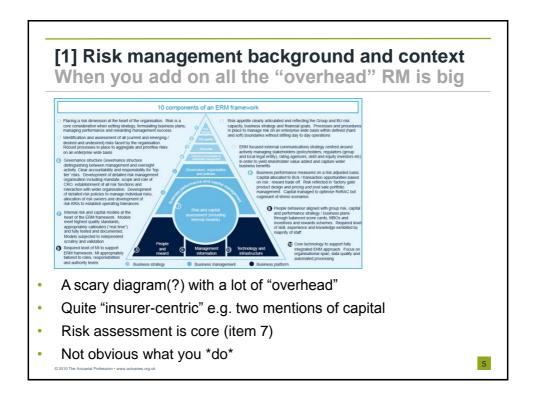
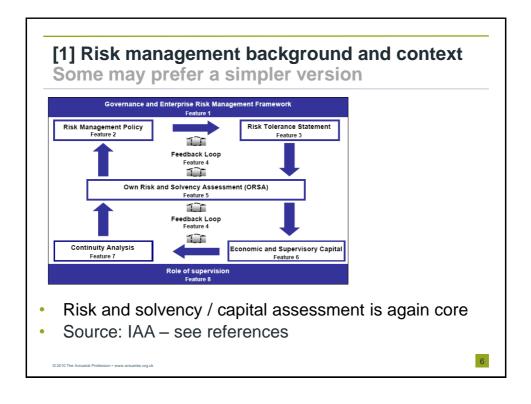


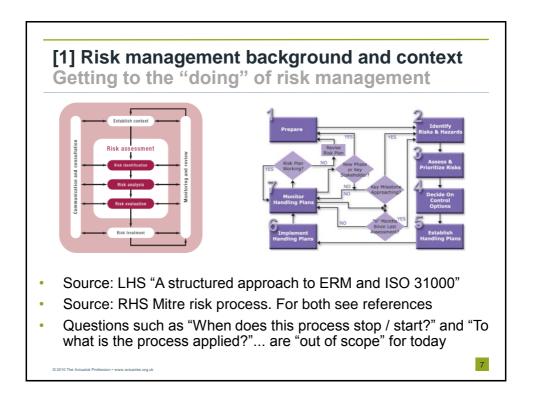
## [0] Presentation objectives 3 types of presentation: 1: bad, 2: good but unusable later I want this one to be 3: good and helpful in the months to come I will seek to show that risk registers: 1. are doubly (and unnecessarily) subjective for risk assessment 2. can mislead at reporting stage (because reporting is "lossy") offer a weak basis for decisions / action (due to insufficient information) 3. often have little link to other (risk/non-risk) parts of the business 4. For believers I'll offer hope: A "double $\Delta$ " prototype (more science, easily extendable) A summary checklist: "10 ways to get better" 8 Appendices, including a host of references and links Appendix 1 confesses "where I'm coming from" (my bias) 2











Risk Category	Risk Name	Risk Number	Vikipedia Probability (1-3)	Impact (1-3)	Risk Score	Mitigation	Contingency	Action By	Action When
		Ramper	(1-3)	(1-3)	Score	Invite crazy			wiidli
	The guests find the party					friends, provide	Bring out the		within
Guests	boring	1.1.	2	2	4	sufficient liquor	karaoke	Mack	2hrs
						Don't invite crazy			
						friends, don't			
						provide too much			
Guests	Drunken brawl	1.2.	1	3	3	liquor	Call 911	Jerry	Now
	Delle			-		Have the party	Move the party	A dili mal	10
Nature	Rain	2.1.	2	2	4	indoors Start the party	indoors Implement the	Milind	10mins
						with instructions	appropriate		
						on what to do in	natural		
						the event of fire or	disaster		As per
Nature	Earthquake or fire	2.2.	1	3	2	earthquake	response plan	Fuervere	



# [1] Risk management background and context

The history of risk registers

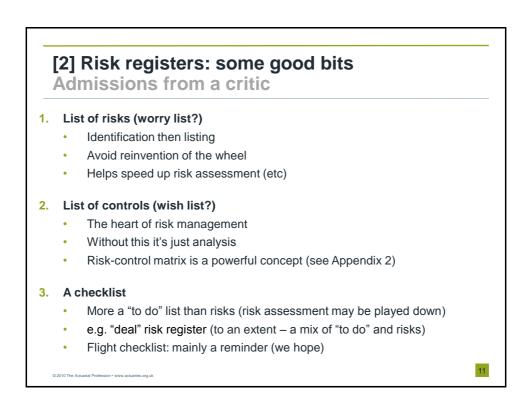
Pages from the UK	×
A No results found for "the history of risk registers".	
Results for the history of risk registers (without quotes):	
Buildings at Risk Register - Derbyshire Historic Buildings Trust www.derbyshirehistoricbuildings.org.ukbar.php The Derbyshire Buildings at Risk Register was first published by the Trust 1989, following a county wide survey of listed "buildings at risk". Since then	
NHS 'Risk Register' Publication To Be Vetoed By Cabinet www.huffingtonpost.co.uk//mbs-risk-register-publication-to-be-vet 8 May 2012 - Read Share History. Learn More The November 2010 risk register for the Health nad Social Care Act reforms, which became law in March,	

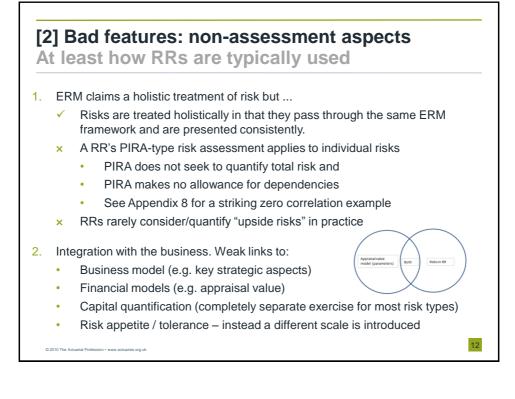
COSO 1985

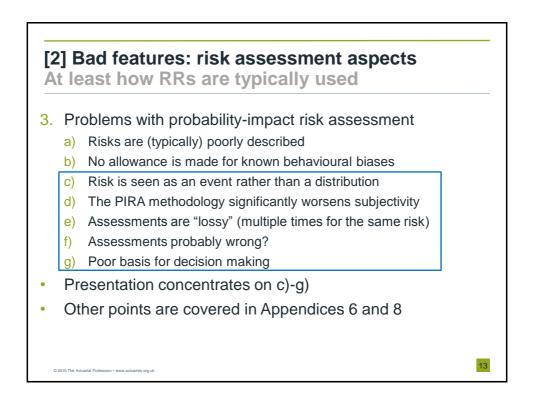
- Sponsored the Treadway Commission (fraud in accounts)
- Treadway originally jointly sponsored and funded by 5 main professional accounting associations
- Resulted in "Internal Control: Integrated Framework" (1992 and 94)
- Coopers & Lybrand wrote the report
- RRs have made their way into some (but not all) RM standards

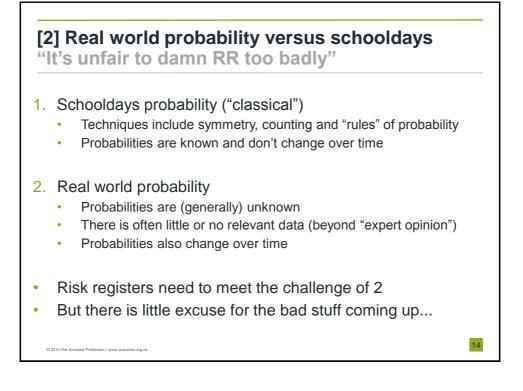
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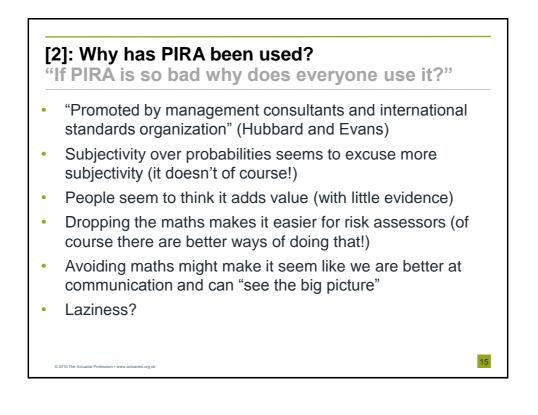
- Can be "industrialised"
- , models and science
- Little review of their actual effectiveness
- Having been involved in this, accounting firms pushed risk registers
- "Promoted by ... consultants and international standards organizations"



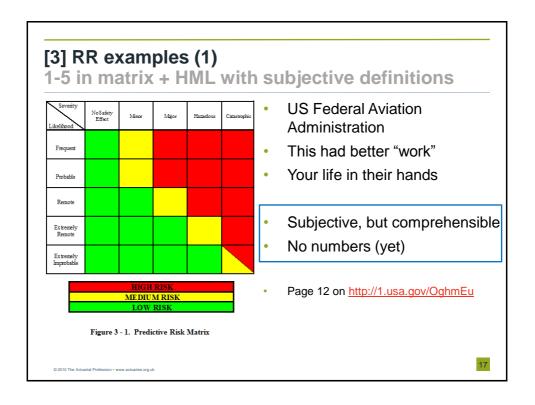


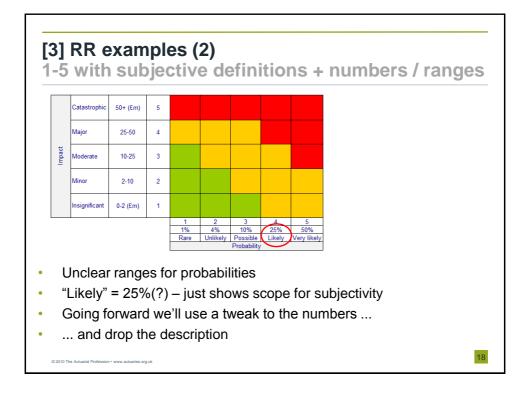


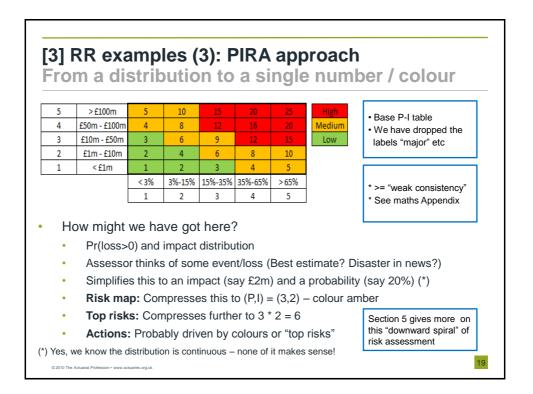


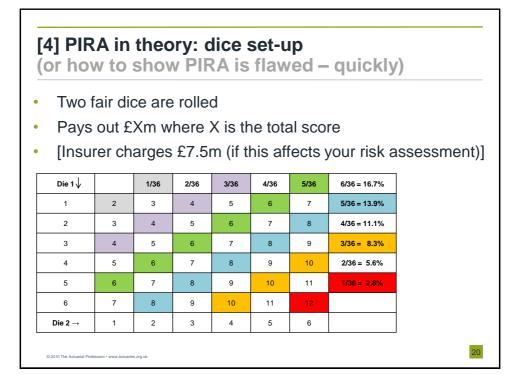


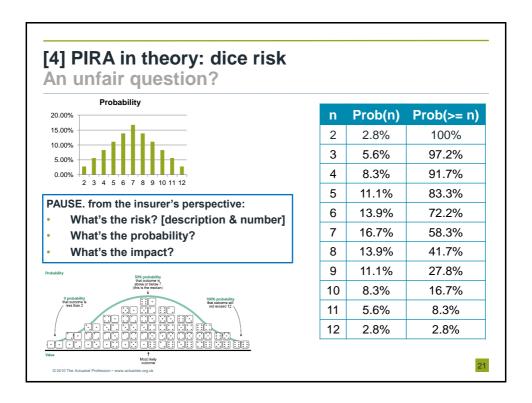
HIV	With contr	adictory da	
		autolory ut	efinitions
Table 4.3.:	Consequences - Both Threats and Opportuniti	es	
High	Financial impact on the organisation is likely to Significant impact on the organisation's strate Significant stakeholder concern		Federation of European Risk
Medium	m Financial impact on the organisation likely to be between £x and £y Moderate impact on the organisation's strategy or operational activities		Management Associations
Low	Moderate stakeholder concern		<ul> <li>Written in conjunction with AIRMIC, ALARM and IRM</li> </ul>
Table 4.3.:	Probability of Occurrence - Threats		
Table 4.3.: Estimation		Indicators	Some behavioural biases
	Description	Indicators Potential of it occurring several times within the time period (for example-	<ul><li>Some behavioural biases</li><li>Absolute gibberish!</li></ul>
Estimation	Description Likely to occur each year or more	Potential of it occurring several times	Absolute gibberish!
Estimation	Description Likely to occur each year or more than 25% chance of occurrence. Likely to occur in a ten year time period or less than 25% chance of	Potential of it occurring several times within the time period (for example- ten vears). Has occurred recently. Could occur more than once within the time period (for example - ten	Absolute gibberish!
Estimation High (Prob	Description Likely to occur each year or more than 25% chance of occurrence. ossible) Likely to occur in a ten year time	Potential of it occurring several times within the time period (for example- ten years). <u>Has occurred recently.</u> Could occur more than once within	<ul><li>Absolute gibberish!</li><li>The more you think about it,</li></ul>

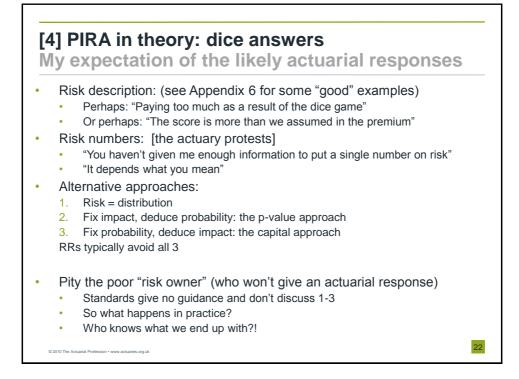












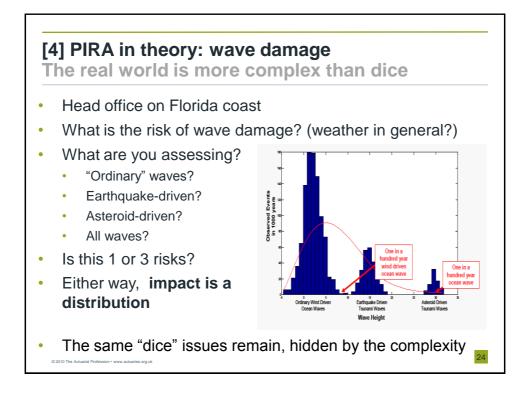
## [4] PIRA in theory: dice

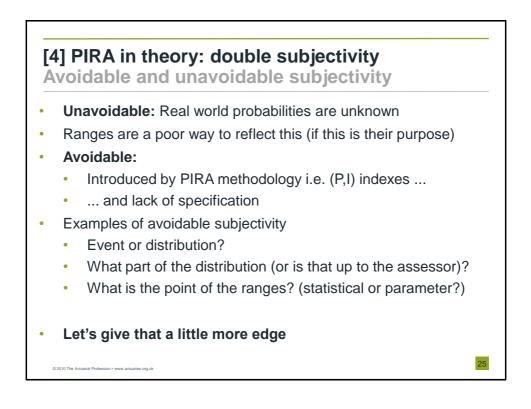
"what would PIRA say?"

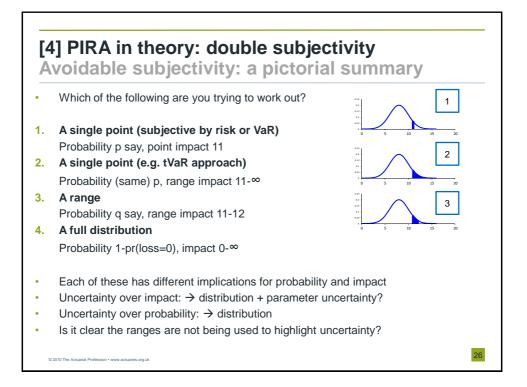
Impact	Single score e.g.	Compound (range) e.g.
1 (< 1m)	N/A; (min is 2)	N/A
2 (1m-10m)	Roll 2 (2.8%) (P,I) = (1,2)	Roll 2-10 (91.7%) ( <b>P,I</b> ) = (5,2) Roll 8-10 (33.3%) ( <b>P,I</b> ) = (3,2)
3 (10m-50m)	Roll 11 (5.6%) (P,I) = (2,3)	
4 (50m-100m)	N/A; (max is 12)	N/A
5 (> 100m)	N/A	N/A

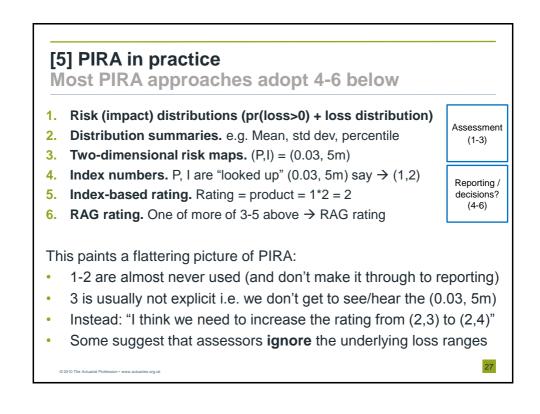
## Remember the probability-impact matrix?

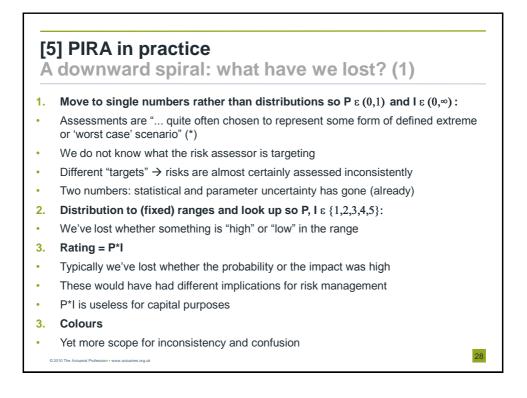
- All the above probability-impact statements are simultaneously true
- What does the risk register / PIRA approach say?
- Different people might choose (1,2), (2,3), (5,2) or (3,2)
- Without further guidance we have ambiguity and contradictions
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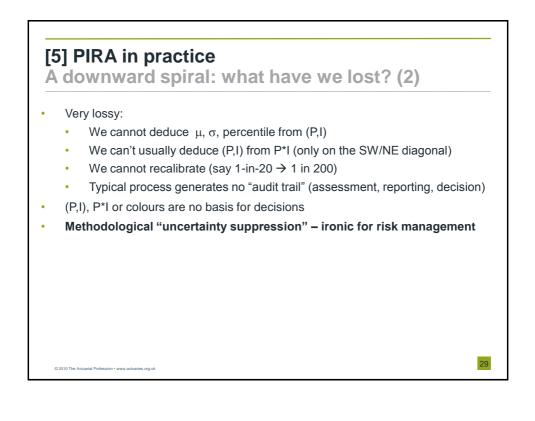






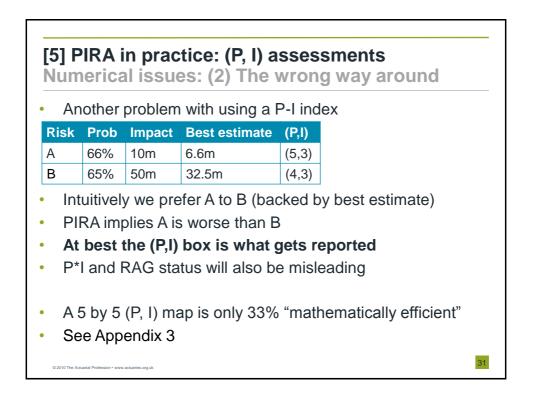


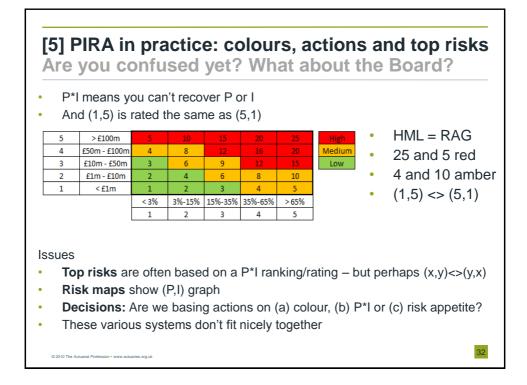


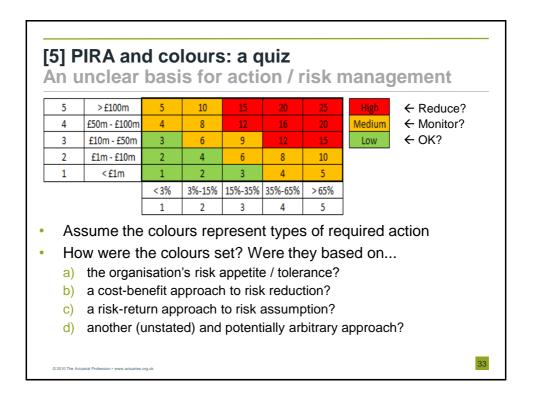


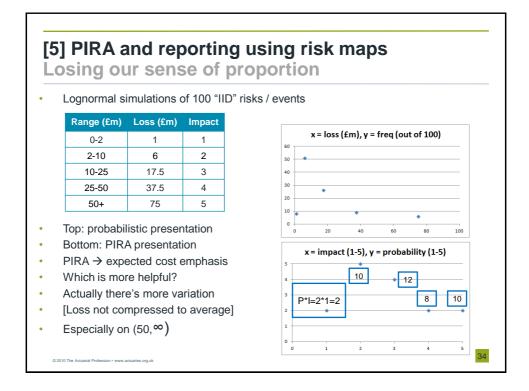
			tice: (P, I) a		
Num	nerica	alissu	es: (1) Diffe	rent	risks, same box
Pr	oblem	with usi	ing P,I in 1 to t	5 (i.e.	P-I index)
Risk	Prob	Impact	Best estimate	(P,I)	
А	3%	10m	300K	(2,3)	
В	15%	50m	7.5m	(2,3)	
i.e	. at be	est (2,3)	is what gets	repor	ted

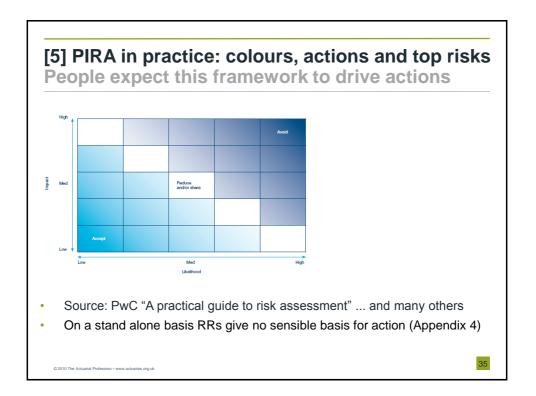
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# [5] PIRA in practice: flawed decisions RRs do not support sensible decision making Managing risk by removing the highest scores / colours? Instead you want the best total risk reduction for least cost Also need to know your budget Risk appetite might effectively say "We have no appetite (or competence) for this risk" "Even our assessment might be badly wrong → get rid of it" Other risks as part of risk-adjusted value maximisation? RRs don't help with much of this Conclusion: you'd better be using other tools in order to manage risk Again, see Appendix 4 for just a little more on this

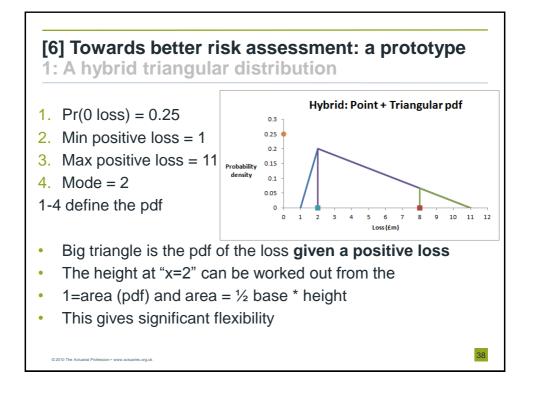
# [5] PIRA in practice: flawed decisions

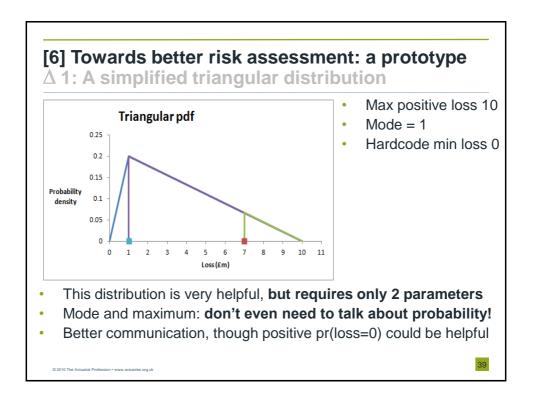
UK scientists give a view

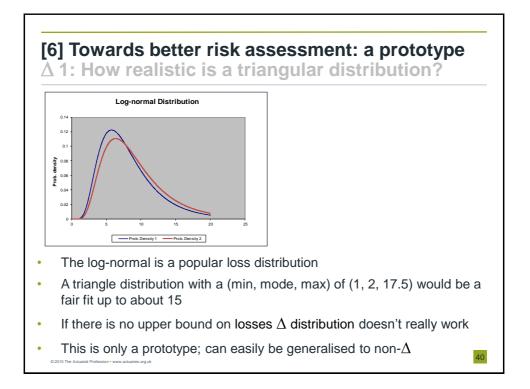
- "The deterministic (aka PIRA) approach requires an evaluation of the likelihood of the impact or losses made from a single specific scenario, quite often chosen to represent some form of defined extreme or 'worst case' scenario. The objective is to represent a range of impacts up to the level of this 'worst case' scenario."
- [As noted, even this is rarely articulated]
- [PIRA-based simulation may be overly prudent for capital calculation]
- "One key weakness of deterministic assessments is that they are not readily comparable across risks ... comparisons between deterministic scenarios will not be on a consistent basis as both the likelihood and impact for scenarios will vary."
- "However in practice, risk managers routinely compare several deterministic scenarios and make decisions on that basis."
- Source: Blackett review of high impact low probability risks (see references)

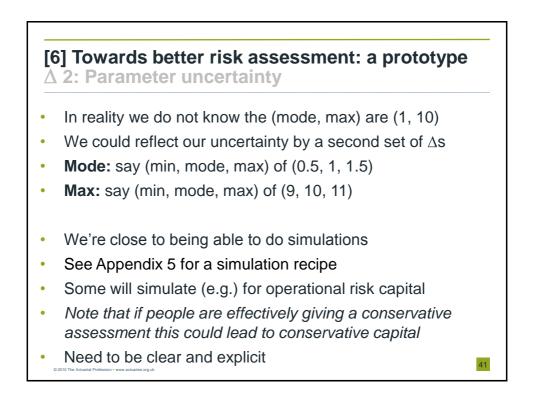
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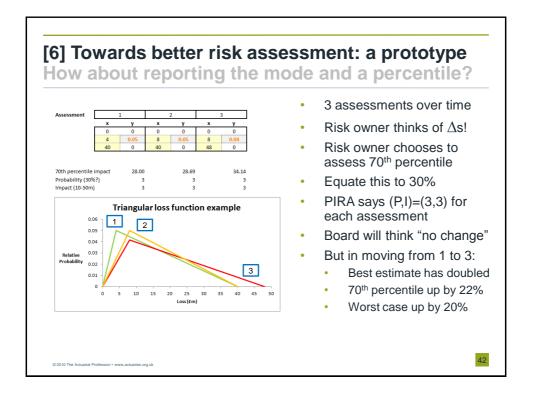
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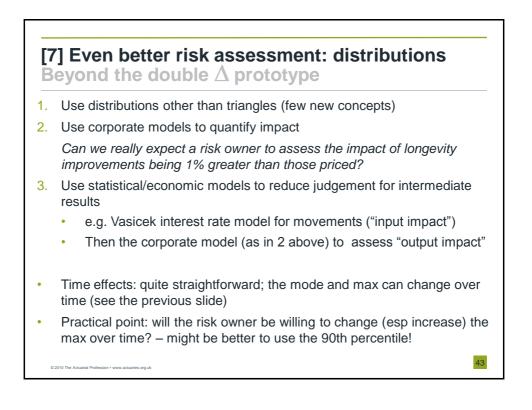


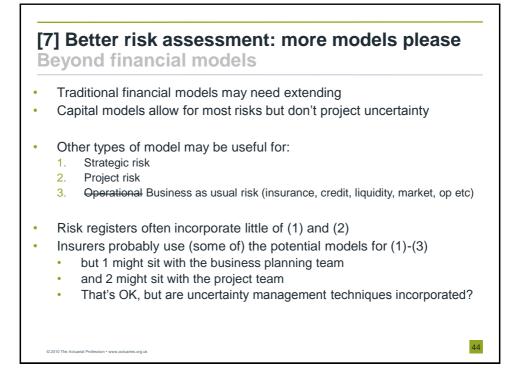


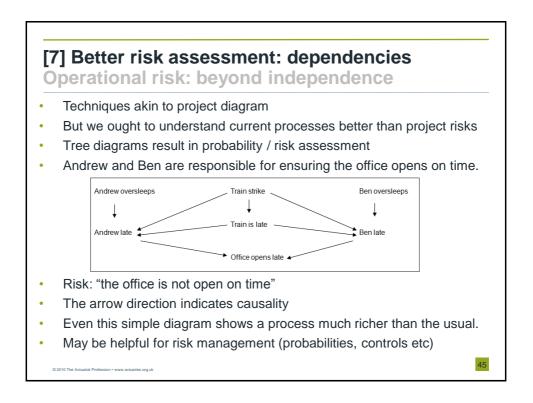


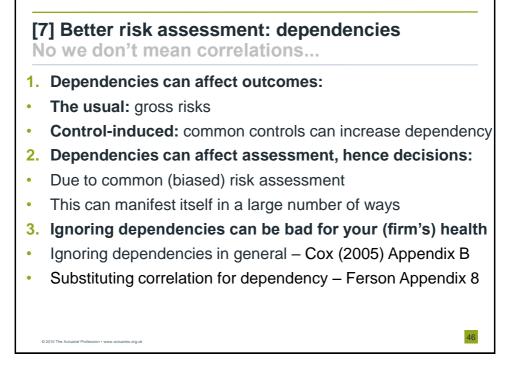


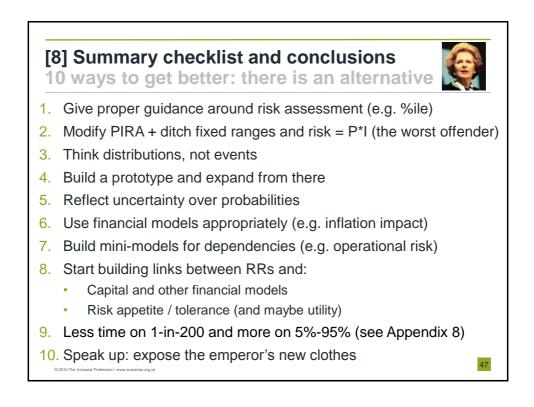


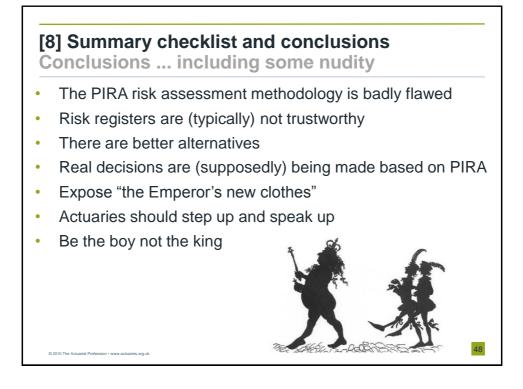


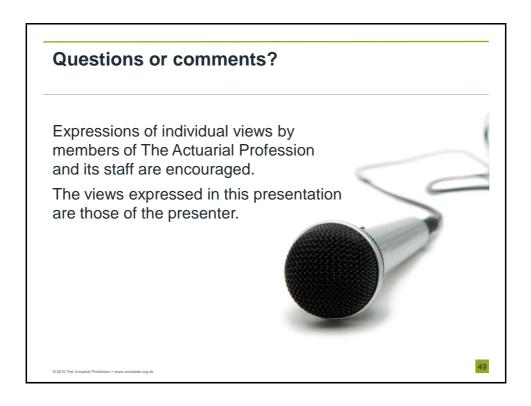




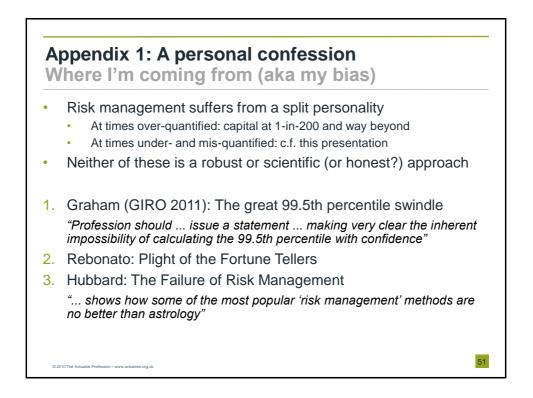


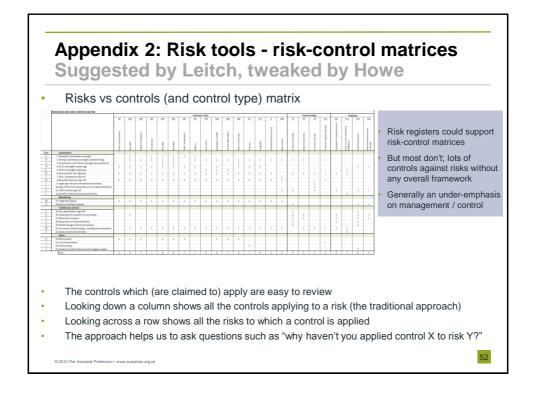


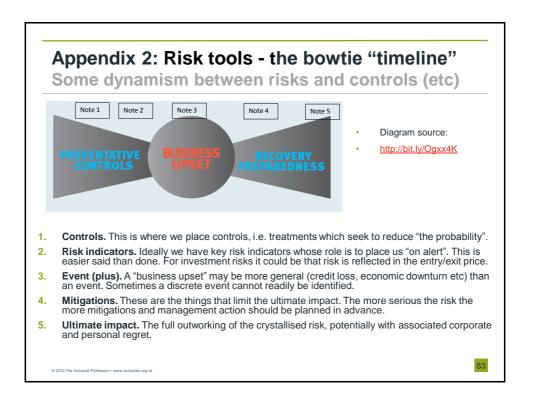


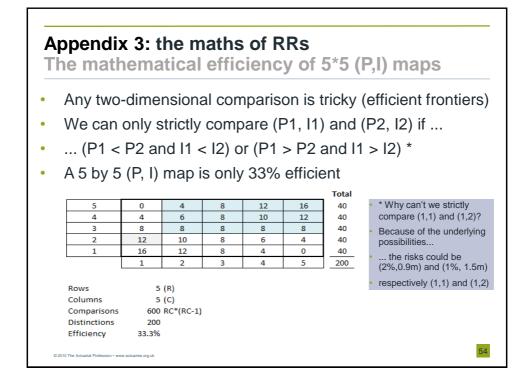


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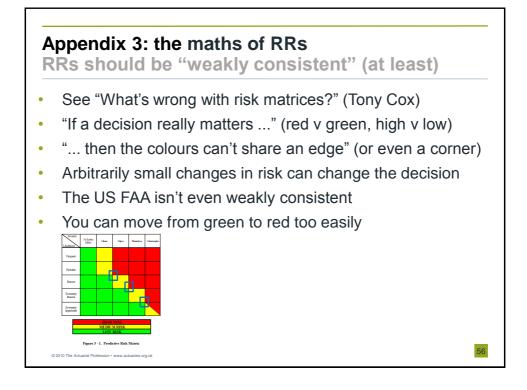


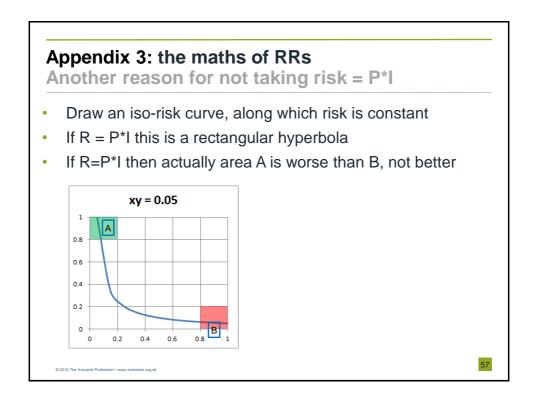


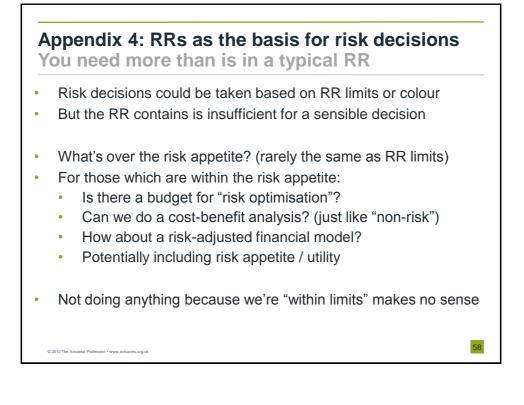


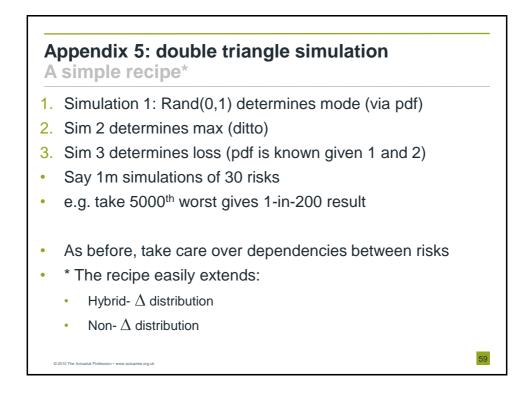


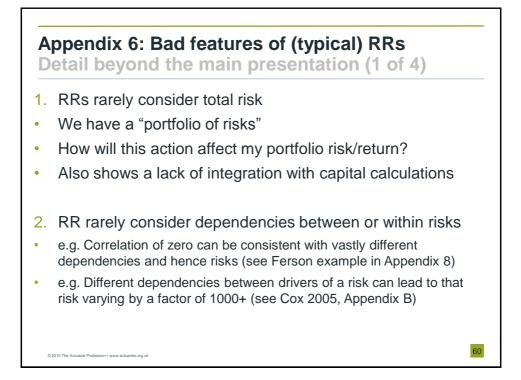
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		)*(C-2)+2 (R-3) )*(C-2)+1 (R-2)		2*(0		(R-1)*(C-1 (R-1)*(C-1			1)*C/2+2*(C-1)*C/2 1)*C/2+(C-1)*C/2
		1)*(C-2)		1)*1 (	)	(R-1)*(C-1	)*C/2	-(R-2)*(C-	1) 0/27(0-1) 0/2
	1	2		(	2	R*(R-1)*(C-1	)*C/2		
(R.	C) risk	map i	s (R-1	)*(C-1	)/[2	* (RC-	1) ] ef	ficient	
	- / -		- (	/ ( -	/ · L	· -	/ 1 -		
Th	limit		<u> </u>	in EO	0/				
The	e limit	as R, (	$C \rightarrow \infty$	is 50°	%				
		as R, ( ues from 2		is 50º	%				
		,		is 50°	6	7	9	10	]
ficiency	for R,C va	ues from 2	to 10			<b>7</b> 23.1%	<b>9</b> 23.5%	<b>10</b> 23.7%	
ficiency R/C	for R,C val	ues from 2 3	to 10 4	5	6		-		
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ficiency R/C 2 3 4 5 6	for R,C val 2 16.7% 20.0% 21.4% 22.2% 22.7%	ues from 2 3 20.0% 25.0% 27.3% 28.6% 29.4%	to 10 4 21.4% 27.3% 30.0% 31.6% 32.6%	5 22.2% 28.6% 31.6% 33.3% 34.5%	6 22.7% 29.4% 32.6% 34.5% 35.7%	23.1% 30.0% 33.3% 35.3% 36.6%	23.5% 30.8% 34.3% 36.4% 37.7%	23.7% 31.0% 34.6% 36.7% 38.1%	

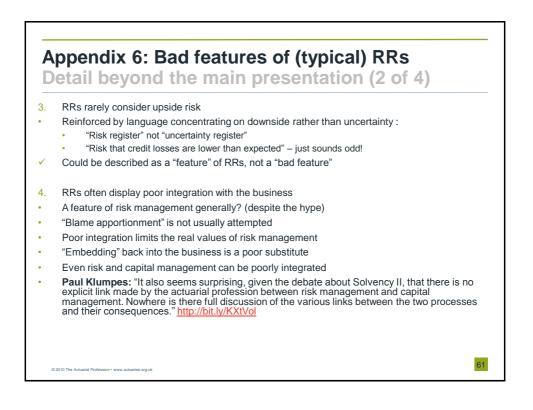


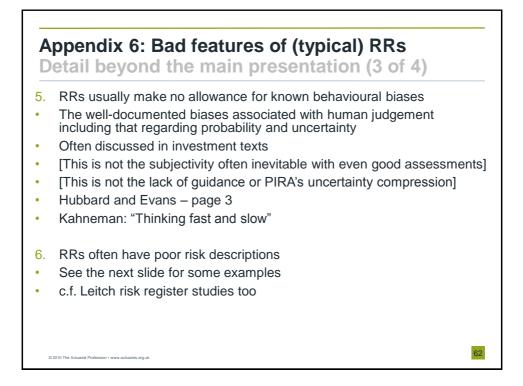






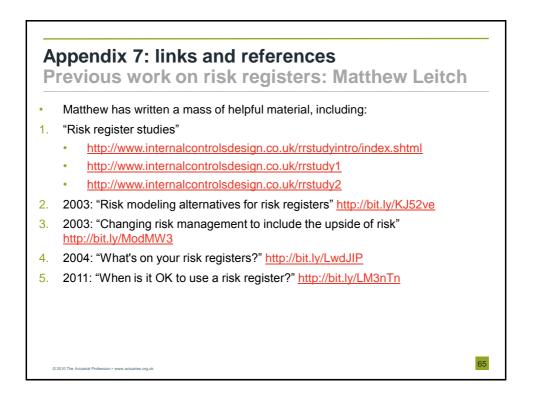






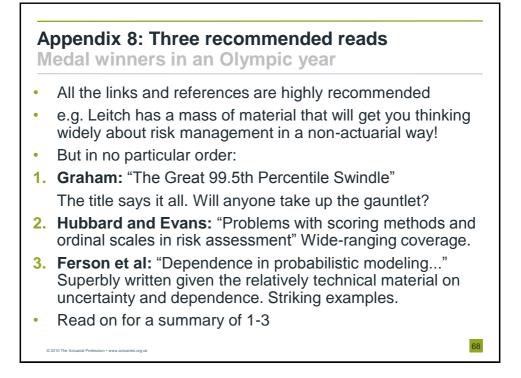
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ID 265	Risk Inability to match resources to demand. Rosters do not match current demand. Weak at weekends.	Risk Type OPER	Date opened 31/7/2006	Rating (initial) 20	Rating (current) 20	Risk level (initial) High	Risk level (current) High	•	Multiple defns In fact statements
Reduc 1. pro 2. pro	fied risks tion in budget: - jected 5% (£25k) jected 10% (£50k) iected 15% (£75k)	provisio [Curren 68.5% - 21.5% - & main waste d 6.7% - services	luction will in on of services. t budget split: salaries statutory exa tenance of LE isposal. centrally fundo	- minations Vs, & ed	1. Re al ba cc 2. Ac in ch ch fu 3. Ac	ken to mitig educe printi l documents used. Reduct sts s above & c creasing exi aarges & int aarges for co nded servic s above & c aarging for t	ng costs, s to be web e other onsider isting roducing entrally es. onsider	•	Just confusing
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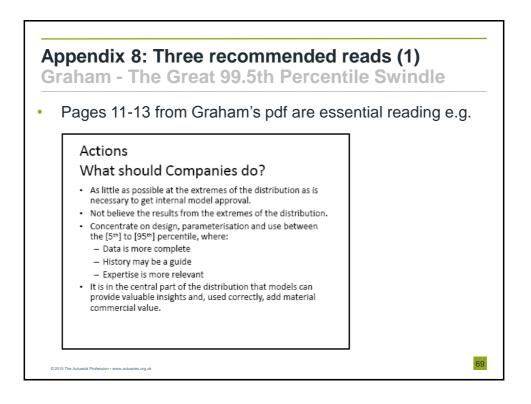
## **Appendix 7: links and references** Previous work on risk matrices / PIRA 1. **Cresswell:** "Qualitative risk assessment and probability impact graphs: time for a reassessment?" Many of the PIRA examples in this presentation were based on the PIRA "matrix" Cresswell supplies http://bit.ly/Mb8q0t 2. Cox et al (2005): "Some Limitations of Qualitative Risk Rating Systems" http://bit.ly/Lnx4vL 3. Cox (2008): "What's Wrong with Risk Matrices?" http://bit.ly/xHyvhX Hubbard and Evans (2010): "Problems with scoring methods and ordinal scales 4. in risk assessment" http://www.dylan.org.uk/ordinal.pdf (4) is a particularly strong treatment. It omits some of the "paradoxes" of (1) and this presentation... ... but covers non-mathematical material given little coverage elsewhere. See Appendix 8 for its 4 key points 64



### **Appendix 7: links and references Corporate stuff** International Actuarial Association "Guidance paper on ERM for capital adequacy and solvency 1. purposes" http://bit.ly/iNRUsG 2. "A structured approach to ERM and the requirements of ISO 31000" http://bit.ly/KCLNU9 This is a good example of a risk management standard (not necessarily an example of a good risk management standard!) This supplied a "risk process" diagram for this presentation. 3. Mitre risk process: http://www.mitre.org/work/sepo/toolkits/risk/StepProcessDiagram.html This diagram appeared early on in this presentation and is more detailed than the above A risk management standard: <u>http://bit.ly/MTgnUY</u> A good example of woolly verbal labels. 4. 5. Blackett Review of High Impact Low Probability Risks: http://bit.ly/IMUmvA There is good independent coverage of the value of the PIRA approach in this independent and scientific document. The verdict is damning. The report gives three approaches to risk assessment (heuristic, deterministic and probabilistic) PIRA is some mix of heuristic and deterministic Probabilistic is recommended by the scientists 66

## **Appendix 7: links and references** Individuals Sam Savage got to single triangles before me http://www.stanford.edu/~savage/stat.pdf "I am now convinced that modeling every distribution in the world as triangular, specified by a minimum, maximum, and most likely value, would be a significant improvement over the status quo." Kailash Awati got to double triangles before me http://bit.ly/HfkCui John Norstad gives an easy introduction to utility (and much more): <u>http://www.norstad.org/finance/</u> Mark Graham: "The Great 99.5th Percentile Swindle" http://bit.ly/MSvmOJ Scott Ferson et al: "Dependence in probabilistic modeling ... " http://www.ramas.com/depend.zip Shaw et al: "Measurement and modelling of dependencies in economic capital" http://bit.lv/MYZtV9 Embrechts et al: "Correlation and dependency in risk management: properties and pitfalls" http://bit.ly/KyvCCu Hora: "Eliciting probabilities from experts" http://bit.ly/MkFe9c Matthew Leitch: "What's next in the development and use of risk registers?": http://bit.ly/KYKn39 (\*) Matthew Leitch: "Risk management history and regulations (UK)" http://bit.ly/Mwwj0J (\*) Matthew has a range of original and informative websites including www.workinginuncertainty.co.uk and www.internalcontrolsdesign.co.uk - highly recommended! 67





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## Appendix 8: Three recommended reads (2)

Hubbard and Evans (H&E)

- Perhaps the best critique of the (mainly) non-mathematical deficiencies of risk registers
- Highlights 4 areas of concern:
  - 1. Cognitive biases and random variation
  - 2. Subjectivity of labels ("high", "very unlikely", "severe" etc)
  - 3. Invalid inferences: (1,2) = 2 \* (2,1) etc
  - 4. Invisible correlations
- Suggested "solutions"
  - 1. Use explicit quantitative probabilities and losses (drop the labels)
  - 2. Use simulation to model relationships between risks
  - 3. Correct for biases (e.g. Overconfidence)

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