

A) The lingerie problem

John has bought his partner some expensive lingerie as a special present but has discovered it's the wrong size. Not only has he lost the receipt in the meantime, but it was also on a promotional offer when he bought it.

He thinks it's a bit of a disaster since the shop will see it as his own fault. He also knows he's not at all assertive and is never comfortable with confrontation or awkward situations.

- *What do you think John would be most likely to do? (**not what you would do!**)*