## 1) The lingerie problem

John has bought his partner some expensive lingerie as a special present but has discovered it's the wrong size. Not only has he lost the receipt in the meantime, it was also on promotional offer when he bought it.

Although it's rather annoying, he doesn't see it as a big issue as he assumes things like this must happen all the time with lingerie at the shop. He also knows he's pretty good at getting his own way.

• What do you think John would be most likely to do? (not what you would do!)