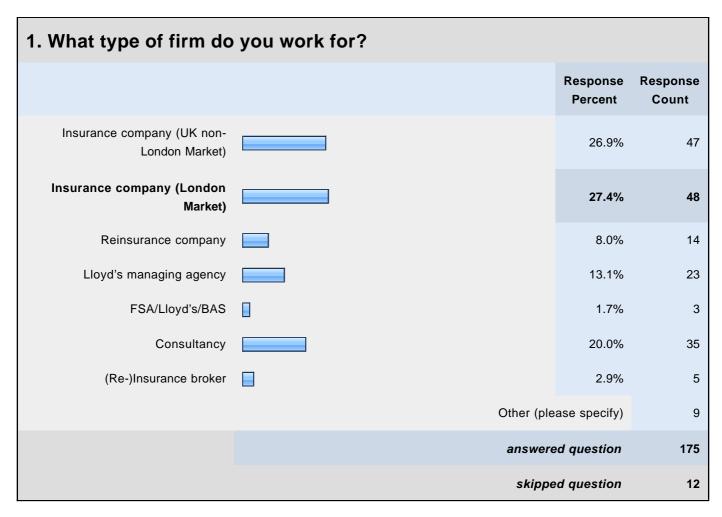
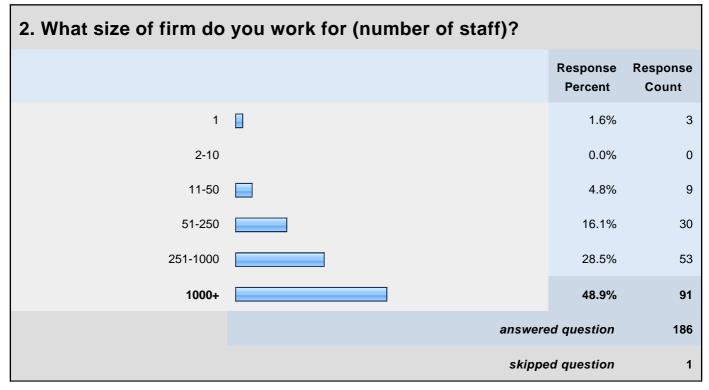
The new professional standards landscape for general insurance actuaries - have your say





3. How many actuaries are there in your firm?						
		Response Percent	Response Count			
1		4.3%	8			
2-5		22.8%	42			
6-20		20.7%	38			
21-100		31.5%	58			
100+		20.7%	38			
	answere	ed question	184			
	skippe	ed question	3			

4. How many UK non-life actuaries are there in your firm?						
		Response Percent	Response Count			
1		7.0%	13			
2-4		20.5%	38			
5-10		21.1%	39			
11-20		12.4%	23			
21-50		26.5%	49			
50+		12.4%	23			
	answere	ed question	185			
	skippe	ed question	2			

5. What is your qualification status?						
		Response Percent	Response Count			
Part-qualified		3.7%	7			
Qualified		92.0%	172			
Practising certificate holder		5.9%	11			
	answered question		187			
skipped question			0			

6. What area of general insurance do you work in?							
		Response Percent	Response Count				
Reserving		59.6%	106				
Pricing		55.1%	98				
Capital		48.9%	87				
Broking		1.7%	3				
General management		31.5%	56				
	Other (ple	ease specify)	15				
	answere	ed question	178				
	skippe	ed question	9				

7. How many years of general insurance experience do you have?						
		F	Response Percent	Response Count		
<1			1.6%	3		
1-3			4.8%	9		
4-10			44.6%	83		
11-20			38.2%	71		
21+			10.8%	20		
		answered	question	186		
		skipped	question	1		

8. How actively have you participated in consultations from BAS and the profession? Please pick the description closes to you. Include involvement in responses via your firm or professional participation

		Response Percent	Response Count
Very active – read and responded to many of the recent consultations		2.7%	5
Active – read many of recent consultations and responded to some of them		17.1%	32
Observer – have read many of the recent consultations but have not responded to any		36.4%	68
Limited – have read a few consultations and not responded to any		35.8%	67
None – have not read any of recent consultation documents		8.0%	15
	answere	ed question	187
	skippe	ed question	0

9. I am familiar with the respective roles of BAS, POB and the Profession							
	Strongly disagree	Disagree	Agree	Strongly agree	Rating Average	Response Count	
Level of agreement	4.7% (8)	23.7% (40)	63.9% (108)	7.7% (13)	2.75	169	
answered question					169		
				skipped	question	18	

10. The standards framework (both new and existing BAS and professional standards) play an important role in how I do my job

	Strongly disagree	Disagree	Agree	Strongly agree	Rating Average	Response Count
On a day to day basis	7.7% (13)	41.7% (70)	45.2% (76)	5.4% (9)	2.48	168
In terms of my personal brand as an actuary	6.5% (11)	21.4% (36)	63.7% (107)	8.3% (14)	2.74	168
				answered	question	170
skipped question					17	

11. If you answered disagree or strongly disagree to the second part of the previous question please describe why not					
		Response Percent	Response Count		
Too junior		3.2%	1		
I don't do traditional actuarial work		38.7%	12		
Time pressures		58.1%	18		
	Other (ple	ease specify)	25		
	answere	ed question	31		
	skippe	ed question	156		

12. The approach the BAS is taking							
	Strongly disagree	Disagree	Agree	Strongly agree	Rating Average	Response Count	
I am aware of the approach the BAS is taking	4.2% (7)	18.1% (30)	68.7% (114)	9.0% (15)	2.83	166	
I am happy with the approach the BAS is taking	10.6% (16)	33.8% (51)	51.0% (77)	4.6% (7)	2.50	151	
	answered question				166		
	skipped question			21			

13. The approach the Actuarial Profession is taking							
	Strongly disagree	Disagree	Agree	Strongly agree	Rating Average	Response Count	
I am aware of the approach the Actuarial Profession is taking	4.3% (7)	36.0% (59)	54.3% (89)	5.5% (9)	2.61	164	
I am happy with the approach the Actuarial Profession is taking	4.3% (6)	34.8% (49)	57.4% (81)	3.5% (5)	2.60	141	
	answered question			165			
	skipped question			22			

14. I am familiar with the requirements of TAS R, M and D and when they apply

	Strongly disagree	Disagree	Agree	Strongly agree	Rating Average	Response Count
Level of familiarity	3.1% (5)	29.0% (47)	63.0% (102)	4.9% (8)	2.70	162
				answered question		162
skipped question					25	

15. The new standards will make it easier / clearer / more efficient for me to do my job

	Strongly disagree	Disagree	Agree	Strongly agree	Rating Average	Response Count
Level of agreement	32.3% (51)	39.9% (63)	27.8% (44)	0.0% (0)	1.96	158
			answered question		158	
	skipped question				29	

16. I have adapted the way in which I work (or my team has done this) to reflect the requirements of the new TAS framework

	Strongly disagree	Disagree	Agree	Strongly agree	Rating Average	Response Count
Level of agreement	8.7% (14)	56.5% (91)	34.8% (56)	0.0% (0)	2.26	161
				answered	question	161
				skipped question		26

17. In general I find it easy to exercise the judgements required of my by the new standards Strongly Strongly Rating Response Disagree Agree disagree agree Average Count Level of agreement 12.8% (19) 46.6% (69) 39.2% (58) 1.4% (2) 2.29 148

answered question	148
skipped question	39

18. I am familiar with the Actuaries' Code						
	Strongly disagree	Disagree	Agree	Strongly agree	Rating Average	Response Count
Level of familiarity	0.7% (1)	11.8% (18)	73.0% (111)	14.5% (22)	3.01	152
				answered	question	152
				skipped	question	35

19. I find the Actuaries' Code a helpful approach to summarising the
ethical standards of the professionStrongly
disagreeDisagreeAgreeStrongly
agreeRating
AverageResponse
Count

Level of agreement	2.6% (4)	23.2% (35)	69.5% (105)	4.6% (7)	2.76	151
				answered	question	151
				skipped	question	36

20. I see work by other actuaries that I consider might fall short of ethical / technical standards that apply

		Response Percent	Response Count
Never		38.2%	58
Rarely]	40.1%	61
Sometimes		19.7%	30
Frequently		2.0%	3
	answere	ed question	152
	skippe	d question	35

21. When I have seen work that I believe might have fallen short of relevant ethical / technical standards, I...

(Please base this on your actual experience rather than hypothetical scenarios)

		Response Percent	Response Count
Have referred the matter to the disciplinary scheme		0.0%	0
Have discussed the matter with the actuary		41.1%	53
Have adopted a "don't ask / don't tell" approach		14.7%	19
Not applicable, I have not been in this situation		47.3%	61
	Other (ple	ase specify)	12
	answere	ed question	129
	skippe	ed question	58

22. If you are comfortable doing so, please could you provide us with descriptions of the situations where you have faced these issues and how you have decided upon the appropriate course of action to follow. Please contact Peter Stirling (peter.stirling@actuaries.org.uk) if you would be happy to share details of your experience so that we can build up a knowledge bank of case studies.

	Response Count
	10
answered question	10
skipped question	177

23. I have considered taking one or more of the following actions to ensure that a recipient does not assume that a relevant standard applies to my work				
		Response Percent	Response Count	
Leaving a report / piece of my advice as draft		21.3%	30	
Labelling it as not being in compliance with a relevant standard		59.6%	84	
Providing advice in an informal manner only (eg orally, using a presentation style, by email etc)		32.6%	46	
Getting my advice (co-)authored by another non-actuary		5.0%	7	
Not applicable		28.4%	40	
	Other (ple	ase specify)	7	
	answere	ed question	141	
	skippe	ed question	46	

24. If you are comfortable doing so, please could you provide us with descriptions of the situations where you have faced these issues and how you have decided upon the appropriate course of action to follow. Please contact Peter Stirling (peter.stirling@actuaries.org.uk) if you would be happy to share details of your experience so that we can build up a knowledge bank of case studies.

	Response Count
	6
answered question	6
skipped question	181

25. I am aware of the interpretaion service and find it useful / helpful					
			Response Percent	Response Count	
Aware, not helpful			6.8%	10	
Aware, quite helpful			10.1%	15	
Aware, very helpful			2.0%	3	
Not aware			81.1%	120	
		answere	ed question	148	
		skippe	ed question	39	

26. I feel I have received adequate training in meeting my technical / ethical obligations Response Response Count Percent Yes 72.3% 107 27.7% 41 No If no, please state where you would appreciate additional training 20 answered question 148 skipped question 39

27. I feel experience coupled with access to others is the best way to gain the confidence I need to make professional judgements

	Strongly disagree	Disagree	Agree	Strongly agree	Rating Average	Response Count
Level of agreement	0.0% (0)	4.1% (6)	66.4% (97)	29.5% (43)	3.25	146
If you disagree, please state the alternative approaches you would prefer to help you gain the confidence in making professional judgements.					4	
				answered	question	146
				skipped	question	41

28. I feel case studies / FAQs would be a helpful way of supporting / training / discussing technical issues.

	Strongly disagree	Disagree	Agree	Strongly agree	Rating Average	Response Count
Level of agreement	1.4% (2)	10.3% (15)	73.1% (106)	15.2% (22)	3.02	145
				Please sug	gest some	3
				answered	question	145
				skipped	question	42

29. I feel case studies / FAQs would be a helpful way of supporting / training / discussing ethical issues.

	Strongly disagree	Disagree	Agree	Strongly agree	Rating Average	Response Count
Level of agreement	0.0% (0)	5.5% (8)	75.9% (110)	18.6% (27)	3.13	145
				Please sug	gest some	3
				answered	question	145
				skipped	question	42

30. I find the boundary between ethical and technical standards clear

	Strongly disagree	Disagree	Agree	Strongly agree	Rating Average	Response Count
Level of agreement	2.1% (3)	30.3% (44)	62.8% (91)	4.8% (7)	2.70	145
				answered	145	
				skipped	question	42

31. It is clear to me where I can seek help on interpreting technical standards Strongly Strongly Rating Response Disagree Agree disagree Count agree Average Level of agreement 3.4% (5) 46.6% (68) 48.6% (71) 1.4% (2) 2.48 146 answered question 146 skipped question 41

32. It is clear to me where I can seek help on interpreting ethical standards

	Strongly disagree	Disagree	Agree	Strongly agree	Rating Average	Response Count
Level of agreement	4.1% (6)	40.8% (60)	51.7% (76)	3.4% (5)	2.54	147
				answered	question	147
				skipped	question	40

33. Which of the following do you think the Profession should invest time in provide more of (tick as many as you like) Response Response Percent Count **Case studies** 73.4% 94 FAQs 65.6% 84 Legal advice 14.8% 19 Interpretation service 25.8% 33 Helpline 21.9% 28 Training 41.4% 53 Debates / open-forums 39.8% 51 Other (please specify) 7 answered question 128 skipped question 59

34. When faced with an ethical / technical issue, which of the following do you currently use when you need help or advice (Please tick more than one)

	Ethical issues	Technical issues	Response Count
Colleagues	89.5% (128)	100.0% (143)	143
Peers outside employment	86.8% (79)	60.4% (55)	91
Nominated senior actuary in firm	83.6% (51)	70.5% (43)	61
Nominated (not specifically actuarial) team / department [eg risk team] within employer	78.9% (30)	60.5% (23)	38
The Actuarial Profession	84.0% (21)	52.0% (13)	25
BAS	55.6% (10)	55.6% (10)	18
FSA/Lloyd's/other relevant regulator	33.3% (10)	90.0% (27)	30
Web-site research	40.6% (28)	95.7% (66)	69
Lawyer	94.4% (17)	22.2% (4)	18
		Other (please specify)	4
		answered question	147
		skipped question	40