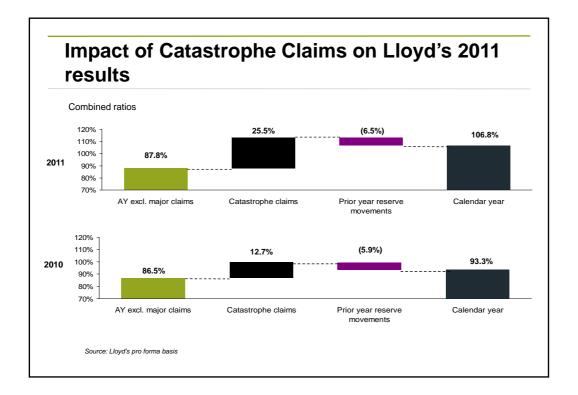
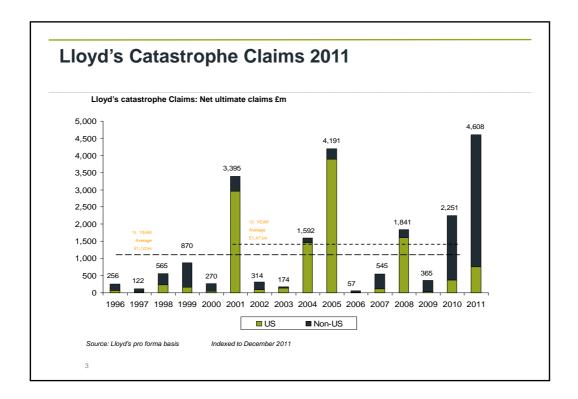


Agenda Lloyd's High Level Claims Trends 2011 Catastrophe Losses Summary Questions or comments

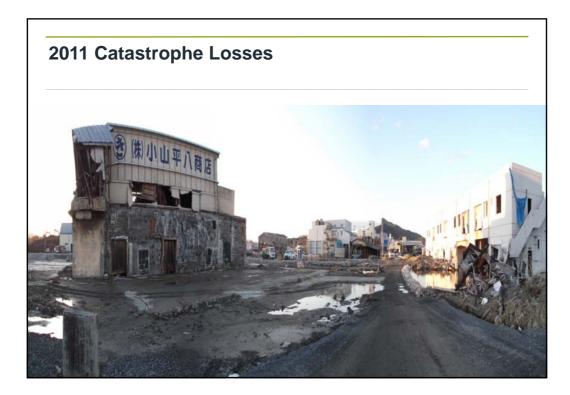


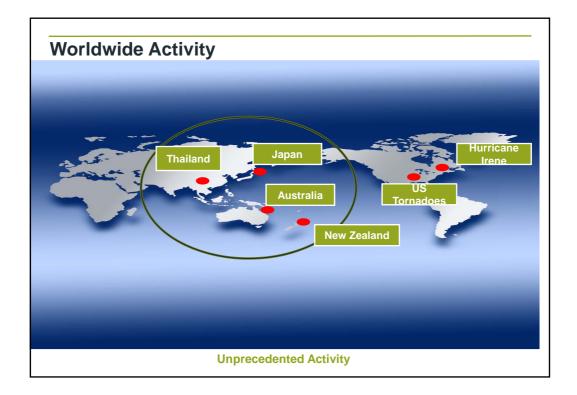


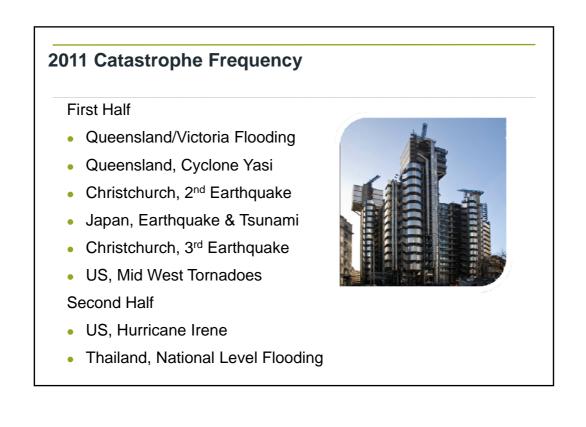
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Summary

- Highest level of major claims on record for Lloyd's
- £4.6bn net 2011 catastrophe cost
- Balance sheets remain healthy
- Market remains well capitalised







First Quarter Impact

Queensland Floods / Cyclone Yasi

- Estimated Industry cost A\$3.8bn
- At least 13,000 claims
- Wivenhoe Dam
- Christchurch Earthquakes
- Estimated Industry cost NZ\$15bn
- At least 160,000 claims
- Japan, Earthquake/Tsunami
- Estimated Industry cost US\$35bn
- Excess of 1,000,000 claims



<section-header><section-header> US Tornadoes Some of the deadliest tornadoes ever Month of May saw 362 tornadoes Estimated Insurance cost US\$6-10bn Hurricane Irene A very near miss Estimated Insurance cost US\$5bn

Thailand Impact

Thailand Floods

- National flooding July November
- Highest levels of rainfall in 50 years
- Affecting 61 out 77 provinces
- Flooding 30,000 km²
- Affecting major industrial parks
- Global supply hub
- Estimated insurance cost US\$12-15bn



