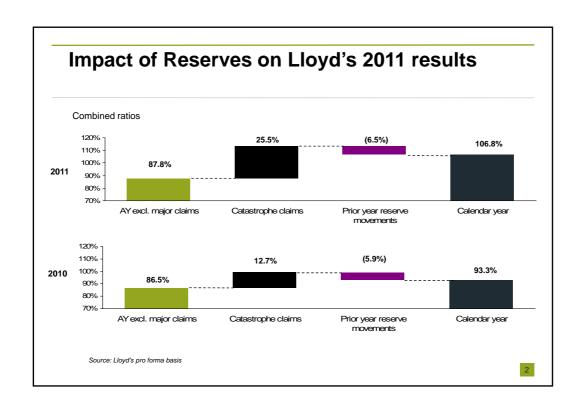


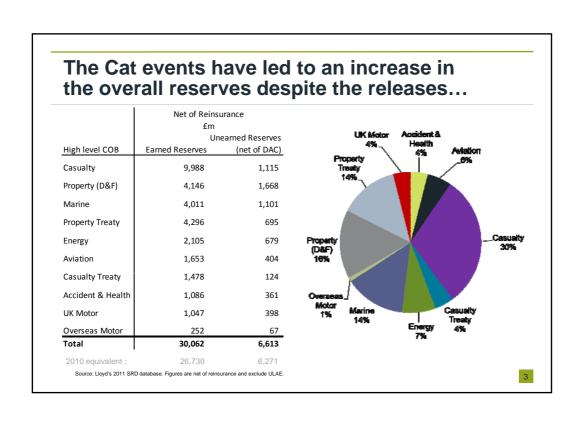
Agenda

- Year-end 2011 results
- Recent experience
 - including the cycle
- Focus for 2012
- Solvency II update
- Summary & Questions



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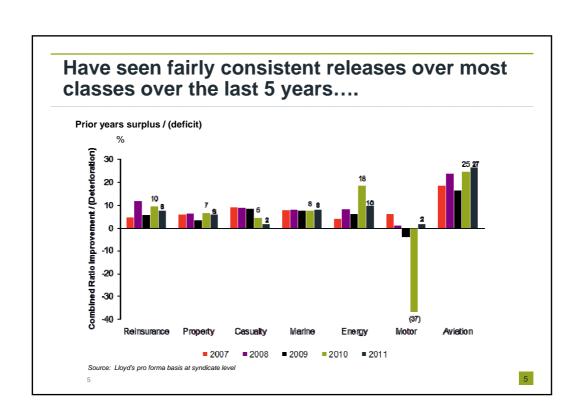


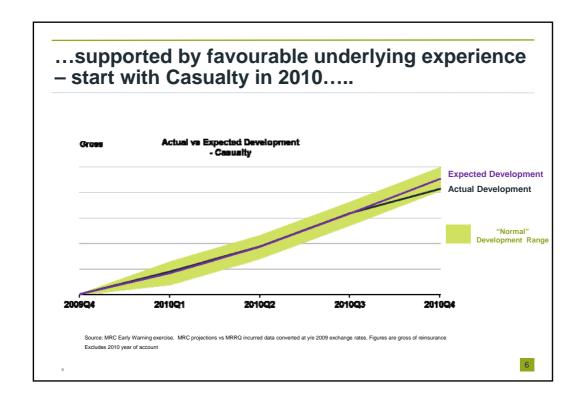


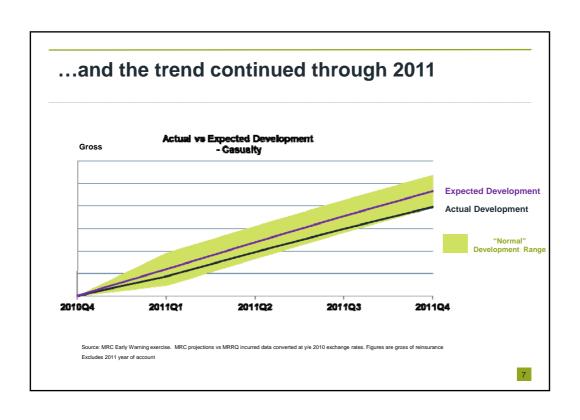
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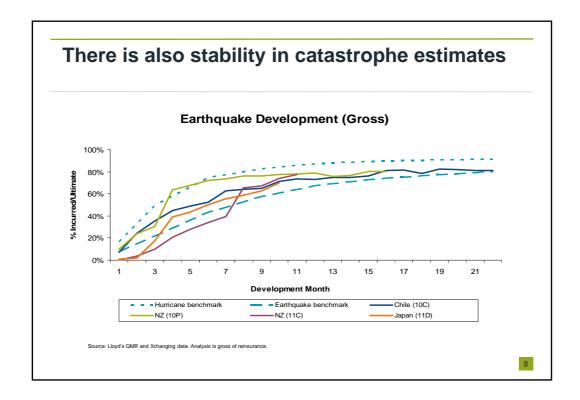
...so where are the releases coming from?

- · Seventh year in a row for reserve releases
 - last 5 years have been significant
- Releases have been seen over
 - most "back" years of account...
 - and most classes
 - especially property and reinsurance
- Surpluses have been generated by favourable experience
 - consistent with Lloyd's "Early Warning" results
 - and based on our own analysis we are comfortable



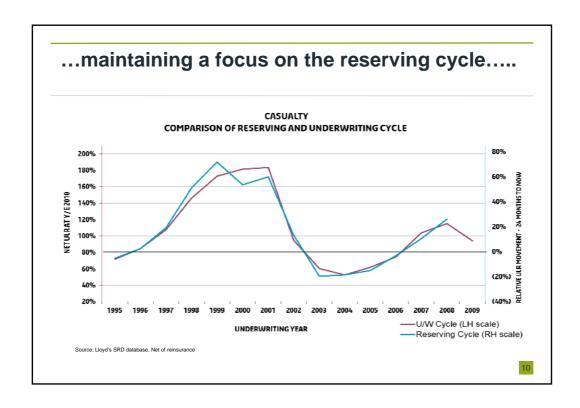






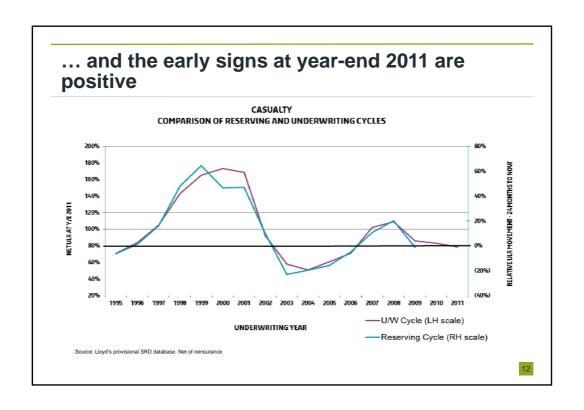
Reserving focus for 2012 will mainly be a continuation of 2011...

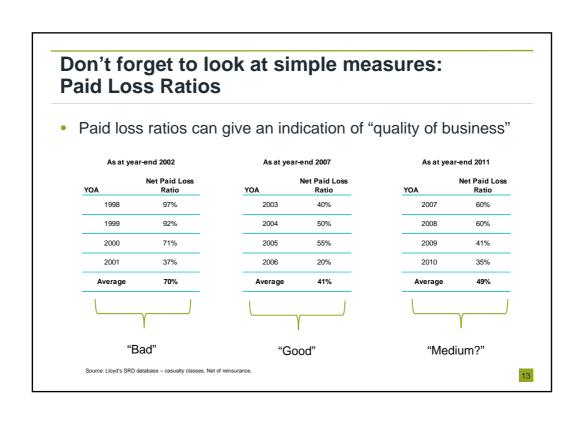
- · Continued benign development on the back years
 - and the associated impact on surplus
- "Old issues" remain in focus
 - Motor
 - including looking at PPOs
 - Italian Med Mal
- Large Cat loss reserves
 - but no real "new" reserving issues
- Issuing updated reserving guidance (in consultation)
- More emphasis on recent years of account, including....

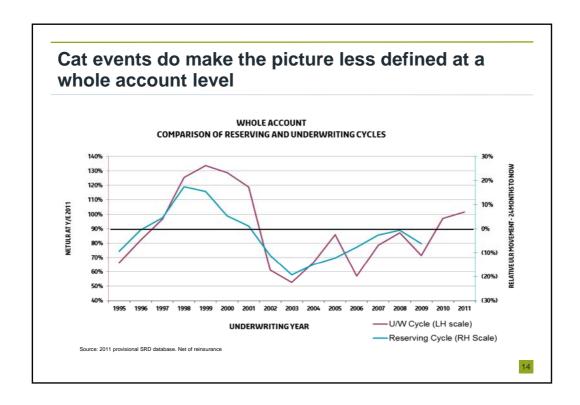


...we did write (again) to CFOs about reserving...

- · Generally positive response from original letter
 - FSA sent similar themed letter in April 2011
- Letter sent to CFOs again in early December 2011
 - a general letter to all this time (not just about cycles)
 - as ever, we will be in touch separately on any "specifics"
- Aim to give some support to the Market's reserving functions
 - not designed to be critical
 - part of our reserve oversight

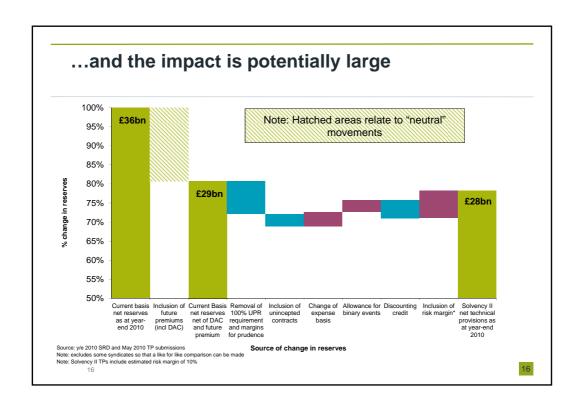






Solvency II preparations continue...

- Now calculated Solvency II TPs several times as a Market
 - through QIS exercises and Dry Run
- Will use SII TPs (as at 30 June) for 2013 YoA capital setting
 - subject to review audit
 - Lloyd's oversight will extend to allow for new basis
- Have converted reserving detailed market returns to a SII basis
 - now collecting as BAU (GQD/TPD)
- Collected Actuarial Function reports from syndicates in April
 - nearing end of review wide variety of approaches!
 - will feedback over the summer



Latest High Level Results

 During 2011, technical provisions on both basis have increased due to catastrophe activity.....but have not moved by the same proportions

(£m)	YE 2010	YE 2011	% movement
Current basis net reserves (Gross of DAC)	35,577	39,977	12%
Solvency II basis net TPs	27,817	30,291	9%
% movement	(22%)	(24%)	

Source: Lloyd's provisional May 2011 TP submissions, YE 2010 SRD, YE 2011 TPD.

Note: Excludes a small number of syndicates to enable a like for like comparison (so not entire market). YE 2011 amounts yet to be validated so included for illustration only.

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Summary

Year-end 2011 Results

- Impact of Cat losses mitigated by back year reserve releases
- Releases driven by favourable experience

2012 Reserve Focus

- No "new" issues (there will be run-off of new Cat reserves)
- Less concern on reserving cycle but still a point of attention

Solvency II

- Continued development of techniques and returns
- Now moving to BAU

Any questions or comments?



The views expressed in this presentation are those of the presenter.