



Financial Engineering Is the long term cost too high?

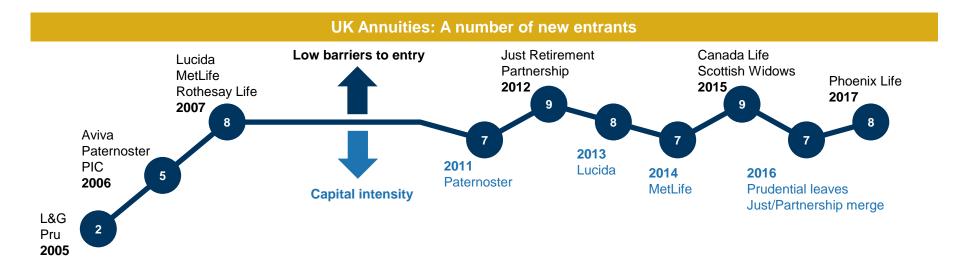
Johnny Vo & Ed Gunby, Insurance Research, Goldman Sachs



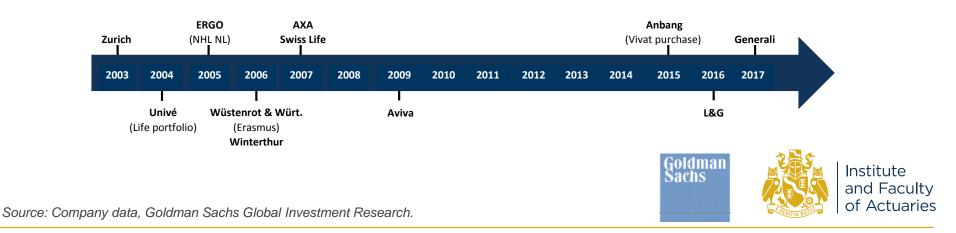
A Case Study

UK Annuities & Dutch Group Pensions

New entrants in UK...departures from NL

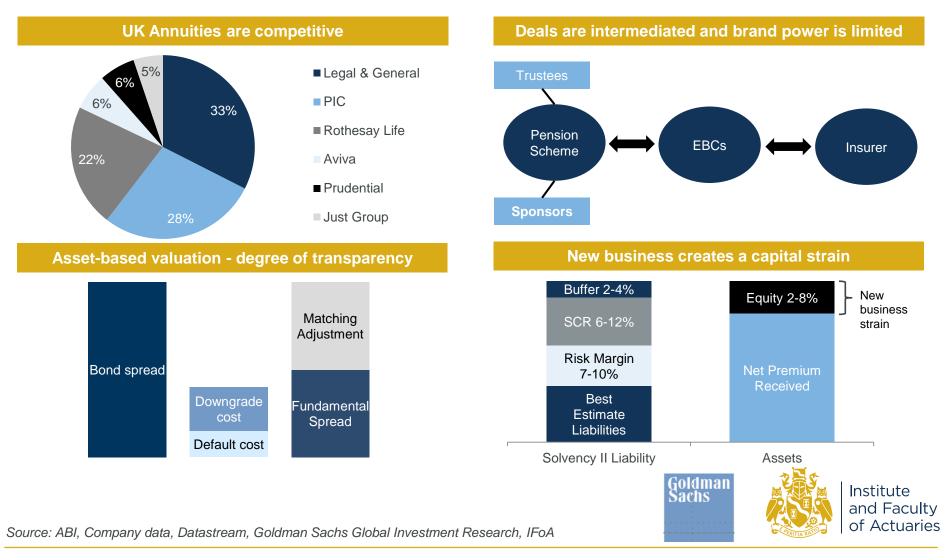


Dutch Group Pensions: Foreign players have largely exited



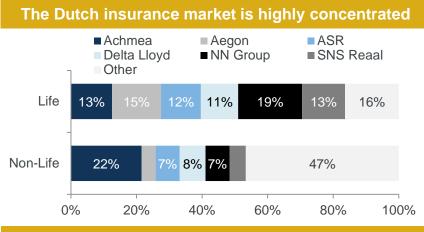
UK Annuities

Intermediated, competitive & commoditised

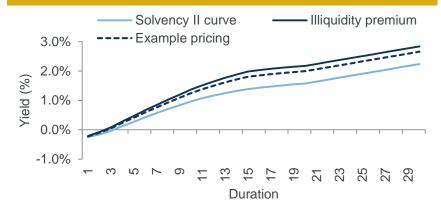


Dutch Group Pensions

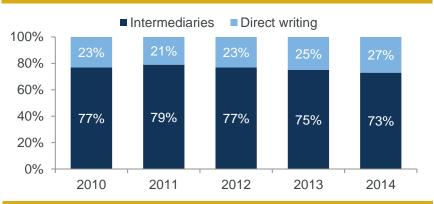
Intermediated, competitive & commoditised



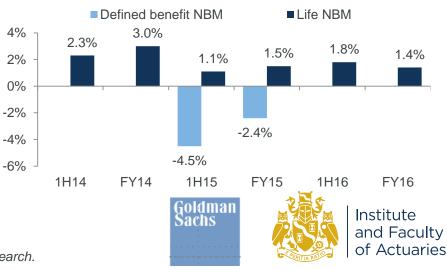
Market-based valuation creates price transparency



Distribution is largely intermediated



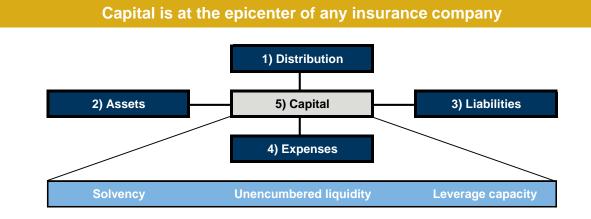
Delta Lloyd had written business at negative NBM



Source: DNB, Company data, Datastream, Goldman Sachs Global Investment Research.

Operational performance drivers

"Five forces" dictate performance



- **1. Distribution:** Ability to attract policyholders vis-a-vis competitors
- 2. Assets: Current asset mix and ability to optimize further
- 3. Liabilities: Constitution and composition of liability profile
- 4. **Expenses:** Cost base and efficiency by reserves
- 5. Capital: The aggregation of assets/liabilities and ability to grow reserves

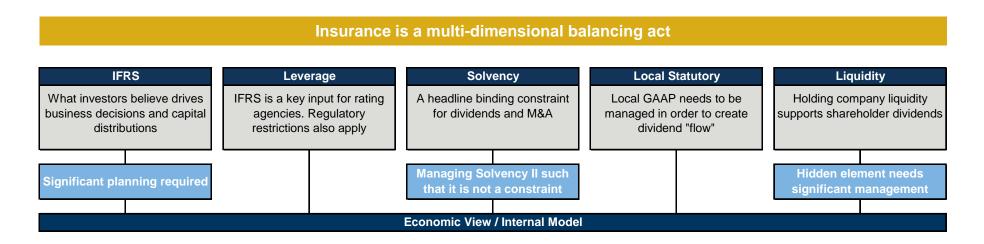




What influences company behaviour?

A multitude of factors

Insurers need to manage many metrics It's a balancing act

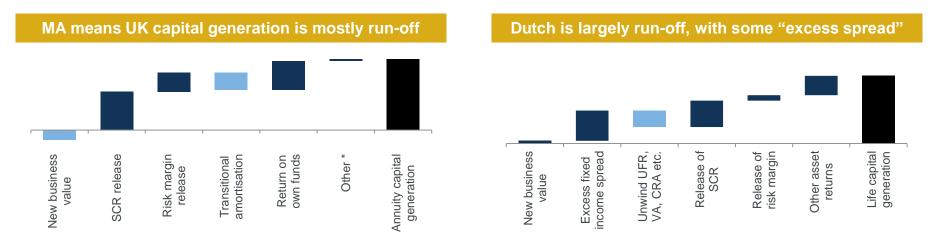


- **IFRS:** What investors believe drives business decisions and capital distributions
- **Leverage:** IFRS is a key input but, regulatory restrictions also apply
- **Solvency:** A headline binding constraint
- Local Statutory: Needs to be managed from a remittance perspective
- Liquidity: Supports shareholder distributions



Balancing Solvency II and IFRS

Capital generation and IFRS profits differ



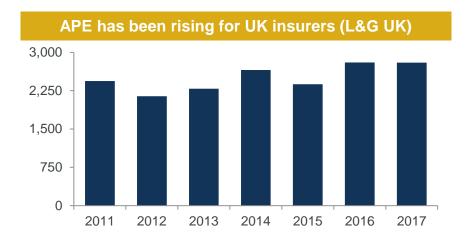
- UK Annuities:
 - Capital generation: Excess spread recognised upfront under (MA); capital release key
 - **IFRS:** Profit recognised upfront (MSSB)
- Dutch Group Pensions:
 - Capital generation: Excess spread partly earned through (VA); capital release key
 - **IFRS:** Accrued and earned through

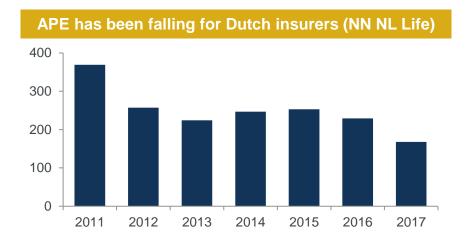
Source: Goldman Sachs Global Investment Research. *includes release of default provision.



Many factors determine growth

Pricing, profit and capital dynamics key considerations





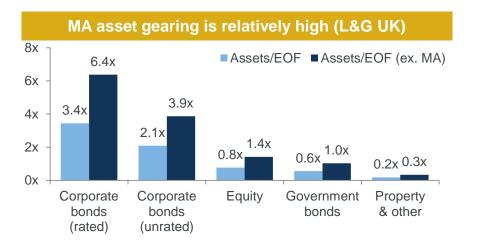
- UK annuities:
 - **Pricing:** MA facilitates aggressive pricing for new business based on target asset mix
 - Capital/profit: New business incurs a capital strain, but profit is recognised upfront
- Dutch Group Pensions:
 - Pricing: VA pricing is more "market-based" and usually less attractive
 - **Capital/profit:** Capital and profit largely earned through

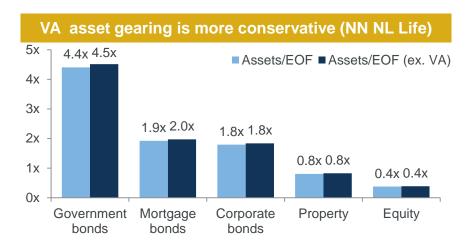




Source: Company data, Goldman Sachs Global Investment Research.

Is growth good? Asset risk is an important consideration





- UK Annuities:
 - Asset Mix: Skewed to riskier asset classes
 - Aggregation of credit risk: Aggregates credit risk & greater asset leverage
- Dutch Group Pensions:
 - Asset Mix: More conservative driven by liability profile & liquidity (duration)
 - Aggregation of credit risk: Spread is earned through





Source: Company data, Goldman Sachs Global Investment Research.

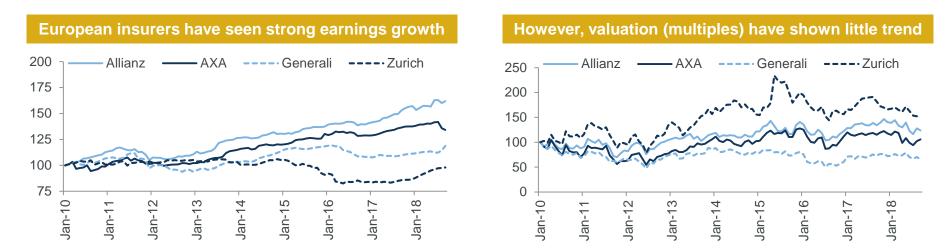


What drives investor returns?

"Economic value" creation and capital returns

IFRS profit growth has been strong and stable

Share price movements have been more nuanced



- Reported metrics:
 - Current IFRS and Traditional Embedded Value metrics provide a view of stability
 - Historic book value approach ("locked-in") creates smooth profit and "cash"
- Share price movements:
 - Continue to be influenced by underlying economic factors

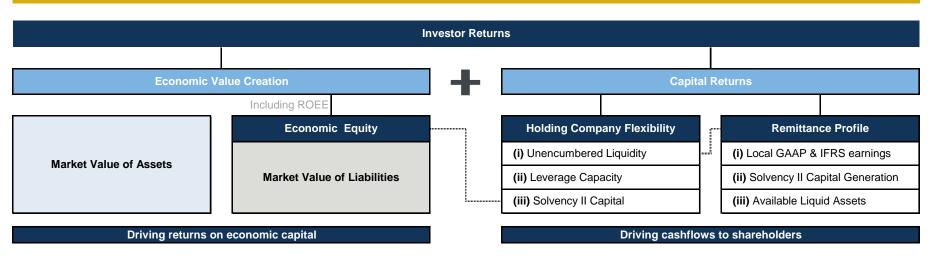


Source: Datastream, Goldman Sachs Global Investment Research.

Two components to investor returns

Growth in "economic equity" and capital returns





"Market-consistent" roll-forward:

- Provides a holistic view of capital creation
- Cash dynamics:
 - Ability to fund cash flows to shareholders

Source: Goldman Sachs Global Investment Research. ROEE = Return on Economic Equity.



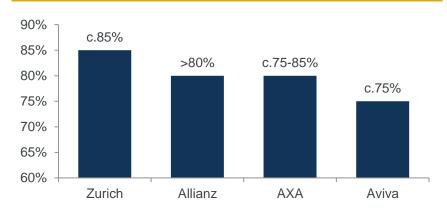
Should dividend policies be linked to IFRS?

IFRS focus creates unusual incentives

Dividend policies are predominantly linked to IFRS

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	Policy	Target	Basis
Ageas	Pay-out	40-50%	IFRS net profit on insurance activities
ASR	Pay-out	45-55%	IFRS net operating profit
Aviva	Pay-out	55-60% (by 2020)	IFRS net continuing operating profit
L&G	Progressive	7% CAGR	Annual growth in dividend
NN Group	Pay-out	40-50%	IFRS net ongoing operating result

With remittances expressed as an IFRS ratio



• Dividend policies:

- IFRS based: Most insurers continue to tie capital returns to IFRS
- **Growing:** Steadily rising IFRS profit has translated to robust dividend growth
- Cash dynamics:
 - Remittance ratio: Insurers tend to describe remittances in terms of an IFRS ratio
 - **Cash upstream:** True cash emergence is less linear



Source: Company data, Goldman Sachs Global Investment Research.

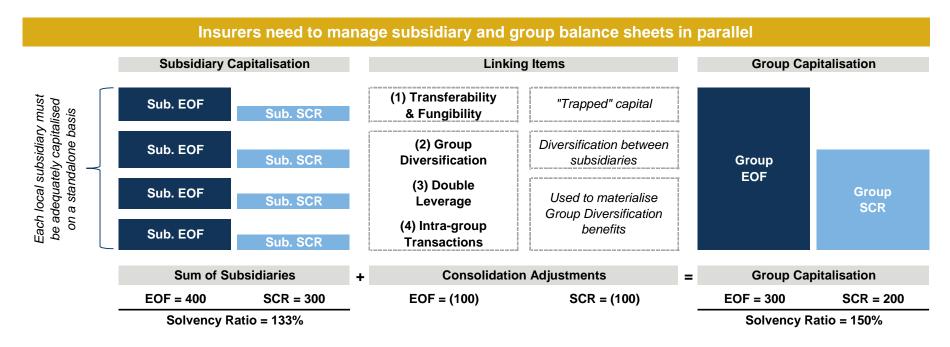


Insurance Capital Structure

Engineering Returns & Dividends

Internal capital structures maximise returns

Insurers manage multiple balance sheets

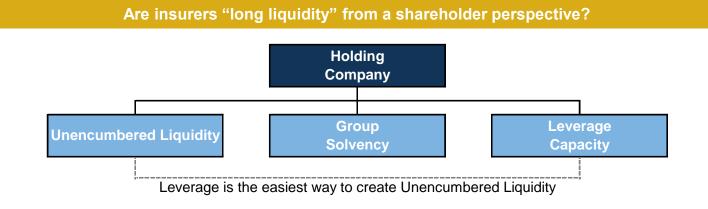


- Solvency II is not a one balance sheet approach
 - Differential capital treatment still exists at both a subsidiary and group level
- Converting subsidiary capital to central cash
 - Four factors to consider



Solvency only one part of financial flexibility

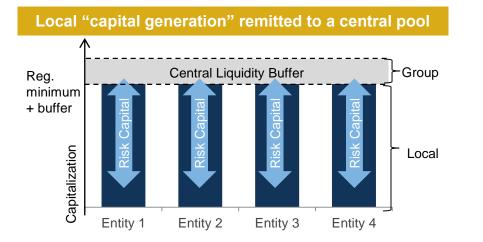
Central liquidity is a hidden constraint

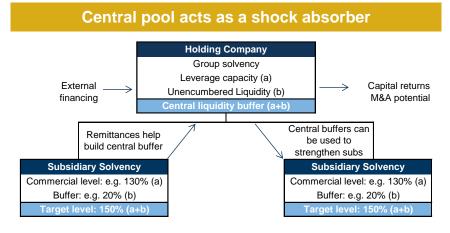


- Group Solvency:
 - Solvency II produces a capital amount, which is not a cash metric
- Unencumbered Liquidity:
 - Long-term central (unencumbered) liquidity is needed to materialise "capital surplus"
- Leverage Capacity:
 - Leverage is the easiest way to create central liquidity



Holding company flexibility is critical Cash "flow" and cash "stock"





- Cash "flow":
 - Subsidiary capital: Local capital generation key determinant of remittance potential
 - Other gating items: Local GAAP remains important for ensuring dividend flow
- Cash "stock"
 - Materialising solvency: Unencumbered Liquidity needed to materialise group solvency
 - Subsidiary shocks: Managing many local balance sheets







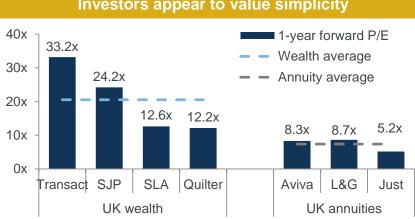
Is the long term cost too high?

Taking stock of change

UK insurers are at a cross road

The market is bifurcating

Insurers are choosing their business model				
UK COMPOSITE	UK ANNUITIES			
	Just Group			
	Legal & General			
Aviva	Lloyds Bank (Scottish Widows)			
	PIC			
	Phoenix Grop			
	Rothesay Life			
	UK COMPOSITE			



Investors appear to value simplicity

A tale of two markets: •

- **UK Wealth:** Greater scope for product differentiation and pricing power
- **UK Annuities:** Heavily intermediated and largely commoditized product
- **Considerations:** •
 - **Conduct risk:** Regulation is driving unbundling in UK Wealth
 - **Prudential risk:** Capital intensity/asset risk in UK Annuities _

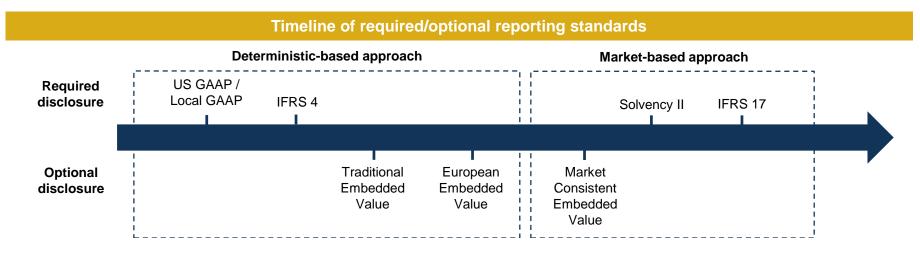


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Source: Company data, Datastream, Goldman Sachs Global Investment Research.

Evolving reporting standards

IFRS17 has potential to provide a better view of "economic value" creation



- How have reporting standards evolved?
 - The never ending question of "costs of goods sold"
 - Market-based approaches provide a more realistic view
- Are reporting standards converging?
 - IFRS17 provides an opportunity to more closely align profit, capital and economics
 - But, insurers still have flexibility (e.g. top-down approach)





An agency problem?

Balancing policyholder and shareholder interests

- Simply an insurer can be considered an asset manager with guarantees
 - Long-term nature of business makes it easy to conceal long- term difficulties
 - Link between returns for policyholders and returns for shareholders provides incentive to maximise returns
 - However market consistency & risk based capital incentivises management to reduce risk
 - Linking capital requirements to asset portfolio risk helps align policyholder and shareholder interests
 - A move further away from market consistent principles may provide incentive for excessive risk taking and financial engineering





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