



#### **Underwriter's Guide**

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## **Agenda**

- Background
- "Things I have learnt"
- Case Study Hurricane Sandy
- What UWs need to be telling Actuaries

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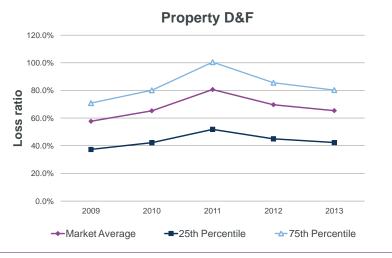
## **Background**

- Property Underwriter
  - US, International direct / facultative / binding authorities
- Catlin
  - Largest Lloyd's Syndicate
- Trading floor
  - Managing a queue



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#### **Performance of Underwriters**



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# "Things I have learnt"

- 1. How to say no and still have them comeback
- 2. A true market place
- 3. Looking at the wider picture
- 4. The importance of risk selection
- 5. When to walk away

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# How to say no and have them comeback



- Service
- Transparency
- Art of negotiation

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## A true market place

- · Underwriting cycle
- Traders
- · "Flock" mentality



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## Looking at the wider picture

The world economy can change the risk:

- Effect on risk exposure
- · Effect on accumulations
- Effect on growth



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#### Importance of risk selection

- · Risk selection vs pricing adequacy
- · Insured's approach to insurance
  - Retention
  - Risk management ethos
  - How they react to a claim
- Information
  - How presented
  - Loss record
  - Financials



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#### When to walk away

- Softening of the market
  - Rates / Terms & conditions
  - Fundamental change in risk
- Vice –versa
  - When to enter the market
  - Getting the pricing right



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## **Case study: Hurricane Sandy**

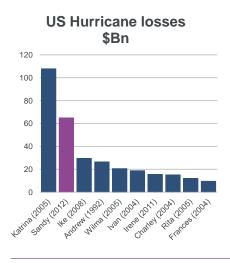
 October 29<sup>th</sup> 2013 "Frankenstorm" Sandy made landfall in New Jersey / New York





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## **Case study: Hurricane Sandy**



- Post loss:
  - Not market wide changing event
  - Storm surge flood or wind
  - Fundamental change in pricing of exposure
  - Domestic carriers changing limits offered

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#### What UWs should be telling actuaries

- · Change in UW appetite
- Effect of cycle
- · Emerging trends in risk



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