

Quality Assurance Committee Members

Last Updated October 2021



VICTOR OLOWE is a governance consultant and a former Chief Executive of the Council for Licensed Conveyancers with expertise in professional regulation, consumer protection, risk management and governance issues.

He is currently a Non-Executive Director/Member in a number of organisations including Chair of the CGMA Examination Board at CIMA/AICPA, Chair of Water UK's Independent Sewerage and Water Adoption Panels, Vice Chair of the Audit Committee at Morley College London and a lay Non-Executive member of the Law Society's Accreditation Appeal Panel.



SOPHIE DIGNAN has over 15 years' experience in the actuarial profession, working in the public sector. This includes nearly 10 years focusing on the technical and professional risks in actuarial consultancy.

As Head of Research & Technical at the Government Actuary's Department (GAD) her role is cross-practice, helping to lead and deliver projects relating to actuarial quality and professional standards.

Prior to her current role, Sophie worked in a range of client-facing teams at GAD, including contributing to advice to government on pensions policy and advising pension schemes (both funded and unfunded). Sophie has been heavily involved with GAD's own QAS accreditation since their application in 2016 and she was appointed a Senior Quality Assurance Representative (SQAR) in 2018. Sophie is a CPD co-ordinator and joined the QAS Committee in October 2021.



HELEN BROWN has a non-executive portfolio in Insurance and the charitable sector, building on her 29-year career as a senior executive at AIG and Accenture with international operating experience and deep expertise in strategy, transformation and governance in the Insurance industry.

She is a collaborative problem solver with an academic background in Philosophy. Her interests include the effect of change on people with special reference to cultural differences and organisational values, and the social, economic and ethical impact of data.

She has non-executive positions at the EdTech charity, Founders4Schools, The Data Lab and an Insurtech start-up, Rnwl. She joined the IFoA's QAS Committee as a lay member in 2019 and the Regulation Board in 2020.



ALISON CARR has over 25 years' experience in life insurance actuarial consulting. She started work in the insurance division of Bacon and Woodrow, which then became part of Deloitte, and was involved with a wide variety of clients and projects. She joined SDA Ilp in 2011 and acts as Chief Actuary, With-Profits Actuary or Reviewing Actuary for a number of small life insurers. Alison has always been a keen advocate of having appropriate policies and procedures in place, which led to her running the firm's project to get QAS accreditation. Alison is a Senior Quality Assurance Representative (SQAR) for SDA Ilp and she chairs the firm's Quality and Process Committee.

Alison was a member of the Actuaries Code Working Party and joined the QAS Committee in April 2018.



IAIN McGRORY served for over 35 years with Grampian Police and prior to retiring, he was Head of Professional Standards. From 2011 to 2016 Iain was a Commissioner of the Scottish Legal Complaints Commission. He is now a public interest member of the Institute of Chartered Accounts of Scotland's Investigation Committee and a member of the Cabinet Office Security Vetting Appeals Panel.

lain completed his 6 year term on the IFoA Disciplinary Pool at the end of July 2020.

lain has been a Lay Member of the QAS Committee since 2016.



TZE LEONG CHAN leads the strategy and business development function for Gen Re Life/Health's presence in Indonesia, Malaysia and Singapore. He oversees client services encompassing product ideation and development, actuarial pricing and new business initiatives. Prior to this, he was the country head for the Indonesia market.

Prior to joining Gen Re, he has worked with several multinational life insurance companies in Malaysia. In these roles, he has accumulated experience across pricing, product risk assessment, experienced monitoring and stakeholder management.

Tze Leong was appointed to the QAS Committee in March 2018, and is its first member to be based outside the UK.



ALISON CARR has a wealth of experience working with professional bodies and in regulation, most recently as a Director of a large engineering institution (The Institution of Engineering and Technology) and prior to that, as the Chief Executive of a regulatory body (the Architects Registration Board). In spanning both regulatory and professional bodies, Alison has been able to promote the value of using professionals and has led and supported campaigns to improve diversity in the professions.

Alison has delivered significant changes in governance and improvements in both compliance and transparency which improve public confidence in professional and charitable bodies and their professional members.

Alongside Executive roles, she was a pension fund trustee for four years and has held non-executive appointments, contributing to the strategic direction of organisations, supporting practice standards and the development of professionals.

Alison has been involved in the accreditation of qualifications and practices in several professions and is a strong advocate of quality assurance schemes for enhancing the profession and promoting client confidence.

She is also an examiner for the Institute of Chartered Secretaries and Administrators.



SCOTT CAMERON has over 20 years' experience of actuarial work in the pensions industry. He joined Spence & Partners in 2011 and has been Head of their Actuarial and Investment Function since 2014. He has worked for both Trustee and Corporate clients, and also has extensive experience in the transition of pension schemes through Pension Protection Fund assessment periods. He also has experience in managing internal compliance and governance activities, including risk management processes and oversight of ISO9001 and ISO27001 certifications and the QAS accreditation. He led Spence & Partner's work to become QAS accredited in 2016 and has been a Senior Quality Assurance Representative (SQAR) since then.

Scott has been a member of the QAS Committee since October 2021.