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# A STATE SPACE REPRESENTATION OF THE CHAIN LADDER LINEAR MODEL

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# 1. INTRODUCTION

In a recent paper, Kremer  $(1982)^{(2)}$  has shown how the classical chain ladder method for estimating outstanding claims on general insurance business is strongly related to a two-way analysis of variance. It can be argued that the estimation methods in a standard chain ladder analysis are inefficient from a statistical viewpoint and that an analysis of variance is more appropriate. Once the chain ladder method is identified with a standard statistical method, the wellknown statistical theory can be used to the advantage of the claims reserver. For a further discussion of the use of main stream statistical theory applied to the least squares estimation of the linear model which is close to the chain ladder method, the reader is referred to Renshaw (1989)<sup>(4)</sup>.

In this paper, the analysis of variance model is used (in a slightly different form from that given in Kremer<sup>(2)</sup>) as a basis for a method which allows the practitioner to enter prior information or to estimate the parameters dynamically. A Bayesian method is used and the data are analysed recursively. The method uses the Kalman filter: a full specification and discussion of the different modelling possibilities will be given. The Bayesian estimation of the parameters of the analysis of variance model using a non-recursive method has been derived by Verrall (1988)<sup>(6)</sup>, in which paper the theory is extended to include empirical Bayes or credibility theory estimation. A comparison between the state space representation and the credibility type analysis will be made.

The machinery for recursive estimation is based on the Kalman filter, and has been used in a claims reserving context by de Jong & Zehnwirth (1983)<sup>(3)</sup>. The present paper uses the same basic form of the Kalman filter, but concentrates exclusively on the two-way analysis of variance model which was not discussed by de Jong & Zehnwirth<sup>(3)</sup>. The various modelling assumptions will be discussed in detail, including the case of distinct parameters and static Bayesian estimation. It is, of course, also possible to relate the parameters to each other recursively and use a dynamic estimation method, and this will also be described and compared with the empirical Bayes method. In order to incorporate prior information into a static model, stochastic input vectors have to be introduced which contain the prior distributions of the new parameters introduced at each stage.

# A State Space Representation of

The methods described in this paper should be of use to practitioners who are interested in more sophisticated methods of claims reserving which retain the same basic intuitive appeal as the chain ladder technique. The particular use of the recursive Bayesian estimation method is that it allows the practitioner to incorporate information from other sources such as collateral data sets. The dynamic Kalman filter estimation does not necessarily require prior estimates of the parameters, but it does need the state and observation variances to be specified. There are no variance specifications required for the empirical Bayes method. It will be seen that these last two methods give estimates which are more stable than those from ordinary least-squares estimation.

### 2. THE MODEL AND PARAMETER ESTIMATION

This section follows Sections 2 and 3 of Kremer<sup>(2)</sup>. The claims run-off triangle consists of data indexed by two variables: the first represents the year in which the business was written, and the second the delay until a claim is made. Hence  $X_{ij}$  represents claims on business written in year *i* with delay index *j* and  $X_{ij}$  are the incremental claims data, not the cumulative data.

(Note that  $j \in \{1, 2, 3, ...\}$  and is an index only—it does not necessarily equal the delay.)

The triangle takes the form

$$\begin{array}{ccccccc} X_{11} & X_{12} & X_{13} & X_{14} \\ X_{21} & X_{22} & X_{23} \\ X_{31} & X_{32} \\ X_{41} \end{array}$$

(Note that there is no loss of generality by considering a triangle—the methods apply equally to other shapes, e.g. a rhombus.)

After the business has been running for t years, the data available are

$$\{X_{ij}: j \le t - i + 1, i \le t\}$$
(2.1)

and it is assumed that  $X_{ij} > 0, \forall i, \forall j$ .

The model which is applied to the raw data has a multiplicative form:

$$X_{ij} = U_i S_j R_{ij} \tag{2.2}$$

where  $E(R_{ij}) = 1$ 

 $U_i$  is a parameter for row i

and  $S_j$  is a parameter for row j.

 $R_{ij}$  are random errors: the error term is assumed to be multiplicative.

A natural assumption is that the data have a log-normal distribution and this implies that a logarithmic transformation is appropriate:

$$Y_{ij} = \log X_{ij}$$

Now if  $Y_{ij}$  is assumed to have a normal distribution,  $X_{ij}$  has a log-normal distribution. By taking logs of (2.2), the following model is arrived at:

$$Y_{ij} = \mu + \alpha_i + \beta_j + e_{ij} \tag{2.3}$$

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where  $e_{ij}$  are assumed to be independent, identically distributed normal disturbances with mean zero and variance  $\sigma^2$ .

The parameters have also undergone a logarithmic transformation. Kremer defines  $\mu$  as the mean of the log  $U_{s}$  and log  $S_{s}$ , so that the restriction

$$\sum_{i=1}^{n} \alpha_i = \sum_{j=1}^{n} \beta_j = 0 \text{ is imposed.}$$

An alternative assumption is that  $\alpha_1 = \beta_1 = 0$ . In this case

$$\alpha_i = \log U_i - \log U_1 \tag{2.4}$$

$$\beta_i = \log S_i - \log S_1 \tag{2.5}$$

$$\mu = \log U_1 + \log S_1 \tag{2.6}$$

The following lemma shows how the normal equations turn out for the chain ladder linear model. This lemma gives the classical least squares estimates for the two-way analysis of variance model, and it is used to relate this linear model to the familiar chain ladder method.

#### 2.1 Lemma

Based on t years' data, the best linear unbiased estimators of  $\mu$ ,  $\alpha_i$ ,  $\beta_j$  are the solutions of

$$\hat{\alpha}_{i} = \frac{1}{t-i+1} \sum_{j=1}^{t-i+1} \left( Y_{ij} - \frac{1}{t-j+1} \sum_{l=1}^{t-j+1} (Y_{ij} - \hat{\alpha}_{l}) \right)$$
(2.7)

$$\hat{\beta}_{i} = \frac{1}{t-j+1} \sum_{j=1}^{t-j+1} \left( Y_{ij} - \frac{1}{t-i+1} \sum_{l=1}^{t-i+1} (Y_{il} - \hat{\beta}_{l}) \right)$$
(2.8)

$$\hat{\mu} = \frac{2}{t(t+1)} \sum_{i=1}^{t} \sum_{j=1}^{t-i+1} (Y_{ij} - \hat{\alpha}_i - \hat{\beta}_j)$$
(2.9)

with  $\hat{\alpha}_1 = \hat{\beta}_1 = 0$ .

## Proof

The theorem can be proved using the Gauss-Markov theorem. The normal

equations are the same as those used in Kremer<sup>(2)</sup>, but the restrictions differ slightly; this gives the parameters a slightly different interpretation.

It is also shown by Kremer that the chain ladder method will produce results which are similar to those produced by the analysis of variance method. The latter has been studied in great depth in the statistical literature, and in the remaining sections the methods will be based on the analysis of variance version of the chain ladder technique. The analysis of variance method has the advantage of a great deal of theoretical background, and this theory will be applied to the insurance data, bearing in mind that the main method in use in the industry is the chain ladder method.

In the comparison of the chain ladder method with the two-way analysis of variance, Kremer reverses the transformation given by (2.4)-(2.6) to obtain the total claims for year of business *i* as

$$E_i = e^{\mu} e^{\alpha_i} \sum_{j=-1}^n e^{\beta_j}.$$
 (2.10)

Up to this point, the change from the chain ladder method to the multiplicative model given by (2.2) is only a reparameterization. Kremer now estimates  $E_i$  by substituting the estimates of the parameters into (2.10). Thus

$$\hat{E}_{i} = e^{\hat{\mu}} e^{\hat{\alpha}_{i}} \sum_{j=1}^{n} e^{\hat{\beta}_{j}}.$$
(2.11)

While this serves to identify the chain ladder method with the two-way analysis of variance, the estimators obtained are not the maximum likelihood estimators, nor are they unbiased. The unbiased estimates for the classical analysis are derived in Verrall (1989b)<sup>(8)</sup>. However, since the methods in this paper are based on Bayesian models, the Bayesian estimates will be derived and used.

Since the errors in the linear model are assumed to be jointly normally distributed, it is implicitly assumed that the data,  $\{X_{ij}: j \le t-i+1, i \le t\}$ , are lognormally distributed.

The Bayes estimate of a future observation is

$$E(X_{kl}|\{X_{ij}: j \le t - i + 1, i \le t\})$$
(2.12)

and the Bayes estimate of its variance is

$$Var(X_{kl}|\{X_{ij}: j \le t - i + 1, i \le t\})$$
(2.13)

where  $X_{kl}$  is yet to be observed.

For ease of notation,  $\{X_{ij}: j \le t - i + 1, i \le t\}$  will be denoted by D.

# 2.2 Lemma

Suppose that  $X_{kl}$  has a lognormal distribution with parameters  $\theta$  and  $\sigma$ , and that the posterior distribution of  $\theta$ , given D, is normal with mean m and variance  $\tau^2$ ,

i.e.

$$\theta | D \sim N(m, \tau^2).$$

Suppose also that  $\sigma^2$  and  $\tau^2$  are known. Then

$$E(X_{kl}|D) = e^{m + \frac{1}{2}\sigma^2 + \frac{1}{2}\tau^2}$$

and

$$Var(X_{kl}|D) = e^{2m + \sigma^2 + \tau^2} (e^{\sigma^2 + \tau^2} - 1).$$

Proof

$$E(X_{kl}|D) = E_{\theta|D}(E(X_{kl}|\theta,D))$$
  
=  $E_{\theta|D}(e^{\theta + \frac{1}{2}\sigma^2})$   
=  $e^{\frac{1}{2}\sigma^2}E_{\theta|D}(e^{\theta})$   
=  $e^{\frac{1}{2}\sigma^2}e^{ml + \frac{1}{2}\tau^2}$  using the m.g.f. of the normal distribution  
=  $e^{m + \frac{1}{2}\sigma^2 + \frac{1}{2}\tau^2}$ 

$$\begin{aligned} \operatorname{Var}(X_{k|}|D) &= E_{\theta|D}(\operatorname{Var}(X_{k|}|\theta,D)) + \operatorname{Var}_{\theta|D}(E(X_{k|}|\theta,D)) \\ &= E_{0|D}(e^{2\theta + \sigma^{2}}(e^{\sigma^{2}} - 1)) + \operatorname{Var}_{\theta|D}(e^{\theta + \frac{1}{2}\sigma^{2}}) \\ &= E_{\theta|D}(e^{2\theta + \sigma^{2}}(e^{\sigma^{2}} - 1)) + E_{\theta|D}(e^{2\theta + \sigma^{2}}) - (E_{\theta|D}(e^{\theta + \frac{1}{2}\sigma^{2}}))^{2} \\ &= e^{2\sigma^{2}}E_{\theta|D}(e^{2\theta}) + (e^{\frac{1}{2}\sigma^{2}}E_{\theta|D}(e^{\theta}))^{2} \\ &= e^{2\sigma^{2}}e^{2m + .2\tau^{2}} - (e^{\frac{1}{2}\sigma^{2}}e^{m + \frac{1}{2}\tau^{2}})^{2} \\ &= e^{2m + \tau^{2} + \sigma^{2}}(e^{\tau^{2} + \sigma^{2}} - 1). \end{aligned}$$

Similar methods can be used to calculate the other elements of the covariance matrix,  $Cov(X_{kl}, X_{pn}|D)$ .

The Bayes estimate of outstanding claims for year of business i is

$$\sum_{j>n-i+1} E(X_{ij}|D)$$
 (2.14)

and the Bayes estimate of the variance is

$$\sum_{j>n-i+1} [\operatorname{Var}(X_{ij}|D) + 2\sum_{k>j} \operatorname{Cov}(X_{ij}, X_{ik}|D)].$$
(2.15)

# 3. RECURSIVE MODELS AND ESTIMATION

In order to consider the Kalman filter and dynamic estimation methods, it is necessary to set up the two-way analysis of variance model in a recursive form. This takes advantage of the natural causality of the data. The data which makes up the claims run-off triangle are received in the form: A State Space Representation of

$$X_{1,1}, \begin{bmatrix} X_{1,2} \\ X_{2,1} \end{bmatrix}, \begin{bmatrix} X_{1,3} \\ X_{2,2} \\ X_{3,1} \end{bmatrix}, \dots,$$
 (3.1)

and in year t the data which are received are

$$\begin{bmatrix} X_{1,t} \\ X_{2,t-1} \\ \vdots \\ X_{t,1} \end{bmatrix}$$
(3.2)

Thus, the direction of propagation of time is along the diagonal:



A recursive approach must use the data sequentially and must use the data at time t to update the parameter estimates based on the data available before time t.

The data vector at time t is  $X_t$ , where

$$\boldsymbol{X}_{t} = \begin{bmatrix} \boldsymbol{X}_{1,t} \\ \boldsymbol{X}_{2,t-1} \\ \vdots \\ \boldsymbol{X}_{t,1} \end{bmatrix}$$

The set of data vectors which together make up the whole triangle form a time series:

$$X_1, X_2, \ldots, X_t, \ldots$$

In this time series, the data vector expands with t: for a triangular set of data,

$$\dim (X_t) = t.$$

If the data are in the shape of a rhombus, which occurs when the early years of business are fully run off, then  $X_t$  will reach a point when its dimension does not increase.

The analysis can be approached from the context of multivariate time series. However, the special relationships between the elements of consecutive data vectors mean that it is simpler to generalize the theory of classical and Bayesian

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time series to two-dimensional processes. For a fuller discussion of the use of classical time series, the reader is referred to Verrall  $(1989a)^{(7)}$ .

There are two methods for calculating the forecast values and their standard errors. The simplest is to use the final parameter estimates and variance-covariance matrix as would be the case in a standard least-squares analysis. The more proper method calculates one-step-ahead, two-step-ahead, ..., (t-1)-steps-ahead forecasts at time t and their variance-covariance matrices. However, since the recursive approaches do not store covariances between, for example, the one-step-ahead and the (t-1)-step-ahead forecasts, the calculation of the variances of the forecasts causes problems. For this reason the first method will be used.

The analysis of variance model, given by (2.3), takes the following form when three years' data have been received:

$$\begin{bmatrix} Y_{11} \\ Y_{12} \\ Y_{21} \\ Y_{13} \\ Y_{22} \\ Y_{31} \end{bmatrix} = \begin{bmatrix} 1 & 0 & 0 & 0 & 0 \\ 1 & 0 & 1 & 0 & 0 \\ 1 & 1 & 0 & 0 & 0 & 1 \\ 1 & 1 & 1 & 0 & 0 \\ 1 & 0 & 0 & 1 & 0 \end{bmatrix} \begin{bmatrix} \mu \\ \alpha_2 \\ \beta_2 \\ \beta_2 \\ \alpha_3 \\ \beta_3 \end{bmatrix} + \begin{bmatrix} e_{11} \\ e_{12} \\ e_{21} \\ e_{13} \\ e_{22} \\ e_{31} \end{bmatrix}$$

where  $Y_{ii} = \log X_{ii}$ .

When the data are handled recursively, the model becomes:

$$Y_{1,1} = \mu + e_{1,1}$$

$$\begin{bmatrix} Y_{1,2} \\ Y_{2,1} \end{bmatrix} = \begin{bmatrix} 1 & 0 & 1 \\ 1 & 1 & 0 \end{bmatrix} \begin{bmatrix} \mu \\ \alpha_2 \\ \beta_2 \end{bmatrix} + \begin{bmatrix} e_{1,2} \\ e_{2,3} \end{bmatrix}$$

$$\begin{bmatrix} Y_{1,3} \\ Y_{2,2} \\ Y_{3,1} \end{bmatrix} = \begin{bmatrix} 1 & 0 & 0 & 0 & 1 \\ 1 & 1 & 1 & 0 & 0 \\ 1 & 0 & 0 & 1 & 0 \end{bmatrix} \begin{bmatrix} \mu \\ \alpha_2 \\ \beta_2 \\ \alpha_3 \\ \beta_3 \end{bmatrix} + \begin{bmatrix} e_{1,3} \\ e_{2,2} \\ e_{3,1} \end{bmatrix}$$
etc.
$$(3.3)$$

In general, the state vector at time t is defined by:

$$\boldsymbol{\theta}_{t} = \begin{bmatrix} \boldsymbol{\mu} \\ \boldsymbol{\alpha}_{2} \\ \boldsymbol{\beta}_{2} \\ \vdots \\ \boldsymbol{\alpha}_{t} \\ \boldsymbol{\beta}_{t} \end{bmatrix}$$
(3.4)

and (3.3) is called the observation equation. The state vector at time t is related to the state vector at time t-1 by the system equation. A recursive version of the chain ladder method is achieved by defining the system equation matrices as

$$\theta_{t+1} = \begin{bmatrix} 1 & & & \\ & 1 & & \\ & & \ddots & \\ & & & 1 \\ 0 & \dots & \dots & 0 \\ 0 & \dots & \dots & 0 \end{bmatrix} \quad \theta_t + \begin{bmatrix} 0 & 0 \\ \vdots & \vdots \\ 0 & 0 \\ 1 & 0 \\ 0 & 1 \end{bmatrix} u_t$$
(3.5)

where  $\boldsymbol{u}_{t}$  contains the prior distribution of  $\begin{bmatrix} \alpha_{t+1} \\ \beta_{t+1} \end{bmatrix}$ .

The new parameters at time t + 1 are  $\begin{bmatrix} \alpha_{t+1} \\ \beta_{t+1} \end{bmatrix}$ 

and (3.5) says that the existing parameters are unchanged, while the new parameters are treated as stochastic inputs. If the variance of the errors,  $e_{ij}$ , is known and vague priors are used for the parameters, this method gives exactly the same results as ordinary least-squares estimation. It has the advantage that the data can be handled recursively. Also, it gives a method of implementing Bayesian estimation on some or all of the parameters. It has been assumed that the prior estimates of the parameters are uncorrelated: in other words that the stochastic input vector,  $u_{ij}$  and the state vector,  $\theta_{ij}$ , are independent.

The equations above are an example of a state space system; a more general form is now considered. The models for  $Y_1, Y_2, \ldots, Y_t, \ldots$ , which together make up the triangle can be written as

$$Y_{1} = F_{1}\theta_{1} + e_{1}$$

$$Y_{2} = F_{2}\theta_{2} + e_{2}$$

$$\vdots$$

$$Y_{t} = F_{t}\theta_{t} + e_{t}$$

$$Y_{t} = \log X_{t}.$$
(3.6)

where

Equation (3.6) is an observation equation and forms one part of a state system to which the Kalman filter can be applied in order to obtain recursive estimates of the parameters.  $\theta_t$  is known as the state vector and is related to  $\theta_{t-1}$  by the system equation. The observation equation and the system equation together make up the state space representation of the analysis of variance model. The system equation relates  $\theta_t$  to  $\theta_{t-1}$  and defines how the state vector evolves with time. Thus, the time evolution of the system is defined on the state vector and the observation vector is then related to the state vector by the observation equation. There are many choices of system equation, the most general being:

$$\boldsymbol{\theta}_{t+1} = \boldsymbol{G}_t \boldsymbol{\theta}_t + \boldsymbol{H}_t \boldsymbol{u}_t + \boldsymbol{w}_t \tag{3.7}$$

where  $u_i$  is a stochastic input vector and  $w_i$  is a disturbance vector

and  $w_i$  is a disturbance vector

and the distributions of  $u_t$  and  $w_t$  are:

$$u_t \sim N(\hat{u}_t, U_t)$$
$$w_t \sim N(\theta, W_t).$$

The choices of  $G_i$ ,  $W_i$  and the distribution of  $u_i$  govern the dynamics of the system, and some useful cases are now described.

The simplest case is to set  $u_t$  and  $w_t$  to  $\theta$  for all t. In this case (3.7) becomes:

$$\boldsymbol{\theta}_{t+1} = G_t \boldsymbol{\theta}_t. \tag{3.8}$$

If  $G_t$  is chosen such that the parameters at time t+1 are the same as the parameters at time t, and the prior distribution of the parameters is vague, (3.8) defines recursive least squares estimation when the parameters are identical for each row and for each column. The case when the new parameters entering at time t+1 are distinct from those at time t can be achieved by setting

$$\boldsymbol{\theta}_{t+1} = \boldsymbol{G}_t \boldsymbol{\theta}_t + \boldsymbol{H}_t \boldsymbol{u}_t \tag{3.9}$$

where  $u_i$  has the prior distribution of the new parameters. If this prior distribution is vague, least squares estimation with distinct parameters is achieved. Otherwise, Bayesian estimation with distinct parameters results. This is the arrangement which was used in (3.5).

Between the cases of identical and distinct parameters comes dynamic parameter estimation, where the parameters at time t+1 are related to, but not necessarily the same as, the parameters at time t. A sequential relationship between the parameters can be achieved by setting

$$\boldsymbol{\theta}_{t+1} = \boldsymbol{G}_t \boldsymbol{\theta}_t + \boldsymbol{w}_t \tag{3.10}$$

where  $w_i$  is a disturbance.

This is the form of system equation considered by de Jong and Zehnwirth<sup>(3)</sup>. The updating of the estimates of the state vector (which contains the

parameters), as each new data vector is received is carried out by the Kalman filter

The updating equations are derived for the most general state system which will be used.

$$Y_t = F_t \theta_t + e_t \tag{3.11}$$

$$\boldsymbol{\theta}_{t+1} = \boldsymbol{G}_t \boldsymbol{\theta}_t + \boldsymbol{H}_t \boldsymbol{u}_t + \boldsymbol{w}_t \tag{3.12}$$

where  $e_i \sim N(0, V_i)$ , 1/A 1/

$$\boldsymbol{u}_{l} \sim N(\boldsymbol{u}_{l}, \boldsymbol{U}_{l}),$$

and  $W_{i} \sim N(\theta, W_{i})$ 

and are independent.

Further  $e_i$ ,  $u_i$ ,  $w_i$  are sequentially independent.

 $\boldsymbol{\theta}_{d}(\boldsymbol{Y}_{1}, \boldsymbol{Y}_{2}, \ldots, \boldsymbol{Y}_{t=1}) \sim N(\boldsymbol{\theta}_{dt=1}, C_{t})$ Suppose (3.13)

i.e. the distribution of the parameters, based on the data up to time t-1 is normal with mean  $\theta_{dl-1}$  and variance-covariance matrix  $C_l$ .

From (3.11) and (3.12), the distribution of  $Y_t$  given information up to time t-1is

$$\hat{Y}_{t|t-1} \sim N(F_t \hat{\theta}_{t|t-1}, F_t C_t F'_t + V_t).$$
(3.14)

When the observed value of  $Y_t$  is received, the state estimate can be updated to  $\theta_{tt}$  and the distribution of the state vector at time t forecast using (3.12).

The recursion is given by the following theorem, a proof of which can be found in (for example) Davis & Vinter (1985)<sup>(1)</sup>.

#### 3.1 Theorem

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If the system and observation equations are given by (3.11) and (3.12), and the distribution of  $\theta_t$  given information at time t-1 is given by (3.13), then the distribution of the state vector can be updated when  $Y_i$  is received using the following recursion:

$$\hat{\theta}_{t+1|t} = G_t \hat{\theta}_{t|t-1} + H_t \hat{\theta}_t + K_t (Y_t - \hat{Y}_t)$$
(3.15)

where

$$K_{t} = G_{t}C_{t}F_{t}(F_{t}C_{t}F_{t} + V_{t})^{-1}$$
(3.16)

$$C_{t+1} = G_t C_t G_t' + H_t U_t H_t' - G_t C_t F_t' (F_t C_t F_t' + V_t)^{-1} F_t C_t G_t' + W_t \quad (3.17)$$

and

$$\hat{\mathbf{Y}}_{t} = F_{t} \hat{\boldsymbol{\theta}}_{t|t-1} \tag{3.18}$$

#### 4. EXAMPLES

In this section, the models referred to above are applied to the data in Taylor and Ashe (1983)<sup>(5)</sup>. The state space models are compared with least squares and empirical Bayes models. For each model, the observation equation is the same and is given by (3.6).

The data are

396132         937085         847498         805037         705960           440832         847631         1131398         1063269           359480         1061648         1443370           376686         986608           344014	357848 352118 290507 310608 443160 396132 440832 359480 376686 344014	766940 884021 1001799 1108250 693190 937085 847631 1061648 986608	610542 933894 926219 776189 991983 847498 1131398 1443370	482940 1183289 1016654 1562400 769488 805037 1063269	527326 445745 750816 272482 504851 705960	574398 320996 146923 352053 470639	146342 527804 495992 206286	139950 266172 280405	227229 425046	67948
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with exposure factors

610 721 697 621 600 552 543 503 525 420

The exposures for each year of business are divided into the claims data before the analysis is carried out.

For comparison purposes the results from a static model with no prior information are given. The parameter estimates are the same as those which arise when classical least squares analysis is used, although in a classical estimation problem unbiased predictors might be used (see Verrall  $(1986b)^{(8)}$ ).

The parameter estimates and their standard errors are:

Parameter	Estimate	Standard Error
μ	6.106	·165
α2	·194	·161
α3	·149	·168
α4	·153	·176
αs	·299	-186
α6	-412	-198
α7	·508	-214
α8	·673	.239
αg	·495	-281
α10	·602	.379
$\beta_2$	·911	·161
B <sub>3</sub>	.939	-168
β <sub>4</sub>	.965	.176
Bs	-383	-186
B	005	-198
$\beta_{1}$		·214
BR	439	-239
Bo	054	-281
$\beta_{10}$	1.393	.379

1 4010 4.1	Tal	ble	4.1	
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The fitted values and predicted values are set out in Table 4.2. The actual data values are also shown.

				Table	4.2				
273714 357848	680804 766940	699807 610542	718428 482940	401531 527326	272374 574398	243232 146342	176409 139950	259453 227229	67948 67948
392716 352118	976794 884021	1004059 933894	1030776 1183289	576104 445745	390793 320996	348981 527804	253106 266172	372255 425046	110927
362971 290507	902881 1001799	928011 926219	952705 1016654	532469 750816	361194 146923	322549 495992	233936 280405	379508	102650
324822 310608	807924 1108250	830475 776189	852574 1562400	476506 272482	323232 352053	288648 206286	228731	340091	91988
362965 443160	902795 693190	927995 991983	952688 769488	532460 504851	361187 470639	351067	256033	380684	102968
373842 396132	929849 937085	955804 847498	981237 805037	548416 705960	404479	362429	264319	393004	106300
405100 440832	1007596 847631	1035720 1131398	1063280 1063269	646825	439787	394066	287392	427310	115580
442462 359480	1100526 1061648	1131245 1443370	1268870	710402	483014	432799	315640	469311	126940
386545 376686	961445 986608	1090101	1120657	627422	426594	382246	278771	414492	112113
344014 344014	973601	1001989	1030076	576709	392113	351349	256238	380990	103051

In Table 4.2, the fitted values have been calculated as suggested by Kremer, but the predicted values use the Bayesian estimation theory of lemma 2.2.

The values which are of most interest when comparing the methods are the row totals and overall totals. In the following examples, the fitted values and predicted values will be omitted.

# Table 4.3

Row	Predicted Outstanding Claims	Bayes Standard Error
2	110927	60216
3	482157	189896
4	660810	210040
- 5	1090752	304721
- 6	1530532	401125
7	2310959	601536
8	3806976	1056660
9	4452396	1375446
10	5066116	2049337

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The row totals and their standard errors are given in Table 4.3. The predicted overall total outstanding claims is 19511632 and the standard error of this estimate is 3194056. It is justifiable to use a normal approximation in this case since the total is a sum of over 40 random variables. Thus an approximate 95% upper bound on the total outstanding claims is

$$19511632 + 1.645 \times 3194056 = 24765854$$

4.1 Static Estimation

Firstly, the recursive Bayes estimation model is considered. The state equation is given by (3.5), and is

$$\boldsymbol{\theta}_{t+1} = \begin{bmatrix} 1 & & & \\ & 1 & & \\ & & \ddots & \\ & & & 1 \\ 0 & \dots & \dots & 0 \\ 0 & \dots & \dots & 0 \end{bmatrix} \boldsymbol{\theta}_{t} + \begin{bmatrix} 0 & 0 \\ \vdots & \vdots \\ 0 & 0 \\ 1 & 0 \\ 0 & 1 \end{bmatrix} \boldsymbol{u}_{t}$$

Suppose that there is prior information which suggests that the prior distribution of the row parameters has mean  $\cdot 3$  and variance  $\cdot 05$ , but that there is no prior information about the other parameters.

Table 4.4 shows the parameter estimates and their standard errors. It can be seen, by comparison with Table 4.1, that the estimates of the row parameters

		Standard
Parameter	Estimate	Error
μ	6.177	·123
α2	·200	-118
α3	·166	·121
α4	·170	-126
α5	·275	·131
α <sub>6</sub>	-349	-137
α7	·402	·145
α8	·479	-156
α9	·362	·170
a10	.369	·191
β2	·893	·158
β3	·911	·164
β4	·915	·171
βs	·320	·180
$\beta_6$	080	·191
β	·199	·207
$\beta_8$	• 518	·231
β	- 128	-271
$\beta_{10}$	1.464	·362

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have generally been drawn towards the prior mean. For example the estimate of  $\alpha_9$  is now  $\cdot 362$ , compared with the estimate of  $\cdot 495$  when there was no prior information. It should also be noted that the estimates of the column parameters have only changed as a result of the change in the estimates of the row parameters.

The row totals and their standard errors are given in Table 4.5. The predicted overall total outstanding claims in this case is 16770131 and the standard error of this estimate is 1953764. Table 4.5 should be compared with Table 4.3. The effect of the prior distribution can be seen clearly in the predicted outstanding claims for each row: the earlier ones have increased and the later ones decreased. The prior distribution has also affected the standard errors of the predicted outstanding claims for each year of business.

	Predicted	Bayes
	Outstanding	Standard
Row	Claims	Error
2	131413	69379
3	596992	228013
4	812958	246552
5	1157631	302566
6	1450615	346525
7	1992212	457084
8	2796170	655781
9	3911910	926180
10	3920230	968366

Table	e 4.	5
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# 4.2 Dynamic Estimation of the Row Parameters

A model which applies dynamic estimation to the row parameters has the following system equation:

$$\theta_{t+1} = \begin{bmatrix} 1 & & & \\ & 1 & & \\ & & \ddots & \\ & & & 1 \\ 0 & \dots & 1 & 0 \\ 0 & \dots & \dots & 0 \end{bmatrix} \theta_t + \begin{bmatrix} 0 \\ \vdots \\ 0 \\ 1 \\ 1 \end{bmatrix} u_t + \begin{bmatrix} 0 \\ \vdots \\ 0 \\ 1 \\ 0 \end{bmatrix} w_t$$

where  $u_t$  has the prior distribution of  $\beta_{t+1}$ and  $w_t$  is a disturbance term.

Thus the new row parameter,  $\alpha_{t+1}$ , is related to  $\alpha_t$  by:

$$\alpha_{t+1} = \alpha_t + w_t \tag{4.1}$$

and a sophisticated smoothing method is produced.

The row parameters are related recursively and the column parameters are left as they were if their prior distribution is vague (although the estimates change because of the change in the estimation of the row parameters). The state variance is set as 0289, for reasons which will become clear.

In this case the parameter estimates are as in Table 4.6.

		Standard
Parameter	Estimate	Error
μ	6.119	·163
α2	·187	·151
α3	·170	·148
<b>\$</b> 4	·196	·152
α5	·296	·158
Ø.6	·396	·164
α7	·482	·171
α8	·550	·183
αg	·536	·202
αίο	·546	·238
$\beta_2$	·906	·158
β <sub>1</sub>	·940	·165
B₄	·951	·173
ßs	.364	-183
Be	028	·195
Br		·212
B	457	·236
B	062	·278
$\beta_{10}$	- 1.406	•378

# Table 4.6

The row totals and their standard errors are given in Table 4.7.

	1 auto 4.7	
	Predicted	Bayes
	Outstanding	Standard
Row	Claims	Error
2	109955	59278
3	491787	187134
4	686441	206954
5	1076957	277762
6	1486991	347441
7	2217311	491998
8	3309887	744931
9	4545466	1048855
10	4591188	1169469

Table 47

The predicted overall total outstanding claims is 18515984 and the standard error of this estimate is 2660211. The standard error is lower than that when no prior knowledge is assumed because of the recursive relationship between the parameters. The effect of the Kalman filter on the parameter estimates will be illustrated by Figure 4.1, but it is interesting to compare the results with another

estimation method. This is an empirical Bayes approach and was derived by Verrall (1988)<sup>(6)</sup>. The empirical Bayes approach assumes that the row parameters are independent observations from a common distribution,

i.e.  $\alpha_i \sim N(\theta, \sigma_a^2)$ . (4.2)

This can be compared with (4.1) which can be written as

$$\alpha_{i+1} \sim N(\alpha_i, w_\alpha). \tag{4.3}$$

Equation (4.3) assumes a recursive relationship, while (4.2) simply assumes that the row parameters are all independent observations of the same random variable.

The empirical Bayes parameter estimates are as in Table 4.8. The method also produces an estimate of the variance of the distribution of the row parameters, which in this case is 0289. This value was used in the dynamic estimation method, as the state variance of the row parameters.

		Standard
Parameter	Estimate	Error
μ	6.157	-131
α2	·225	·124
α3	·193	·129
α4	·198	·133
αs	·300	-138
Ø6	·371	·144
Ø7	-421	·150
α8	•493	·159
αo	·383	·170
αιο	·391	·185
B	-893	·128
β <sub>3</sub>	-911	-133
B₄	·915	·139
Bs	-319	-147
B.	080	-156
β-0 β-7	- 199	·170
B		-190
Bo	- 120	·224
$\beta_{10}$	- 1.444	·306

#### Table 4.8

The row totals and their standard errors are given in Table 4.9. The predicted overall total outstanding claims is 16280338 and the standard error of this estimate is 1313997.

Figure 4.1 shows the parameter estimates for the three cases above. It can be seen from the graph that the Kalman filter and empirical Bayes estimates have both smoothed the estimates of the row parameters to a certain degree. The empirical Bayes estimates have been drawn towards the overall estimate, with the



amount of change depending on the data through the variation in each row and between the rows. The differences in the estimates of the row parameters have affected the estimates of outstanding claims, as illustrated by Tables 4.7 and 4.9. The standard errors have been reduced because the estimation has involved more of the data for each parameter. This is a beneficial effect of any of the Bayesian methods.

Table 4.9

	Predicted Outstanding	Bayes Standard
Row	Claims	Error
2	109448	46963
3	479568	148617
4	655656	162104
5	1033109	220459
6	1388261	270730
7	2002772	374041
8	3018896	572899
9	3780759	720836
10	3811869	752593

4.3 Dynamic Estimation of the Row and Column Parameters

The dynamic estimation method can be extended to the column parameters. The system equation becomes:

$$\boldsymbol{\theta}_{t+1} = \begin{bmatrix} 1 & & & \\ & 1 & & \\ & & \ddots & \\ & & & 1 \\ 0 & \cdots & 1 & 0 \\ 0 & \cdots & 0 & 1 \end{bmatrix} \boldsymbol{\theta}_{t} + \begin{bmatrix} 0 & 0 \\ \vdots & \vdots \\ 0 & 0 \\ 1 & 0 \\ 0 & 1 \end{bmatrix} \boldsymbol{w}_{t}$$

where  $w_t \sim N(\theta, W_t)$ 

The latter model is the closest to those considered in de Jong and Zehnwirth<sup>(3)</sup>, although the analysis of variance method was not discussed.

This model was applied with state variance for the row parameters 0296 and for the column parameters 04135. Again, these were the figures obtained from the empirical Bayes method which will be described later in this section. The parameters estimates are as in Table 4.10.

	The state of the s	Standard
Parameter	Estimate	Error
μ	6.102	·163
α2	·211	·150
α3	·186	-148
α4	·212	·152
α5	-313	·158
α6	·414	·164
α7	·502	·171
α8	·569	-183
α9	·553	·202
α10	·564	·239
$\beta_2$	·908	·157
$\beta_3$	.939	·162
β4	·929	·170
β5	·373	·179
$\beta_6$	012	·189
β <sub>7</sub>		-204
$\beta_8$		·224
β9	-·215	·256
$\beta_{10}$	-1.132	·342

The row totals and their standard errors are given in Table 4.11. The predicted overall total outstanding claims is 18417296 and the standard error of this estimate is 2627190.

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	Predicted	Bayes
	Outstanding	Standard
Row	Claims	Error
2	143834	72675
3	465847	166438
4	673175	194229
5	1060794	266228
6	1479407	339755
7	2218738	487975
8	3287633	735669
9	4517179	1040596
10	4570683	1167068

Again, the results can be compared with the empirical Bayes results. In this case the row parameters are assumed to be independent observations from a common distribution, as before, and the column parameters also are;

i.e. 
$$\alpha_i \sim N(\theta, \sigma_a^2)$$
 (4.4)

and 
$$\beta_i \sim N(\eta, \sigma_\beta^2)$$
. (4.5)

The parameters estimates are as in Table 4.12.

Parameter	Estimate	Standard Error
μ	6.122	·131
α2	·254	·125
α3	-225	·129
Ø.4	·235	·134
α.	·341	·139
a	-415	·144
α,	•466	-151
Ω.e	·537	·159
α	·424	·171
Q 10	.429	·186
B <sub>1</sub>	.878	.129
B1	-894	-133
R.	-896	.139
P4 8:	-317	·146
P S R	066	-156
P0 87	- 175	-168
B.	•464	·187
Ro	081	-218
$\beta_{10}$	1.168	·286

# Table 4.12

The estimate of the variance of the distribution of the row parameters is  $\cdot 0296$ , and the estimate of the variance of the column parameters is  $\cdot 4135$ .

The row totals and their standard errors are given in Table 4.13. The predicted

overall total outstanding claims is 16827488 and the standard error of this estimate is 1346017.

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	Table 4.13	
Row	Predicted Outstanding Claims	Bayes Standard Error
2	142697	59015
3	465847	157033
4	710746	172221
5	1104778	233349
6	1470739	285575
7	2094885	390731
8	3098807	587274
9	3838265	733542
10	3841936	763092

### 5. CONCLUSIONS

This paper has attempted to show how Bayesian methods can be applied to the chain ladder linear model. The Kalman filter and a state space approach have been concentrated upon and some other possibilities illustrated. It is envisaged that the practitioner will find all of these of use. The following points are of particular note.

Firstly, any of the Bayesian methods will improve upon the least squares (or uninformative prior) approach on the basis of parameter stability. This is because more information is used in estimating each parameter. For example, in the least squares case, there is only one datum point from which to estimate the last row parameter; the Bayesian methods use the datum from the other rows as well. To illustrate the effect of this, consider a change in the datum point in the last row from its present value of 344014 to 544014. Table 5.1 shows the predicted outstanding claims for each row from the different models. The first column shows the original results with no prior information.

Original Results			Revised Results			
Row	No prior Information	Dynamic Estimation	Empirical Bayes	No prior Information	Dynamic Estimation	Empirical Bayes
2	110927	109955	109448	110927	109958	110094
3	482157	491787	479568	482157	491822	481329
4	660810	686441	655656	660810	686637	657998
5	1090752	1076957	1033109	1090752	1078058	1039692
6	1530532	1486991	1388261	1530532	1491978	1400466
7	2310959	2217311	2002772	2310959	2239482	2024720
8	3806976	3309887	3018896	3806976	3399256	3063229
ğ	4452396	4545466	3780759	4452396	4847221	3819051
10	5066116	4591188	3811869	8011412	5261069	4411270

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The last row prediction using no prior information has changed in proportion with the change in the datum point. The other methods have dampened down this change because they use more information in the estimation of the parameter. They therefore exhibit greater predictor stability.

The Kalman filter requires the state variances to be specified before the analysis begins. In the examples above, figures from the empirical Bayes analysis have been used although these may not always be appropriate, or available. There is no such requirement for the empirical Bayes method, which estimates the variances from the data.

The empirical Bayes estimation method has the advantage that no prior information is needed: the 'prior' distribution is estimated from the data (hence the term 'empirical'). The predictions from the Kalman filter estimates have been obtained using the same method as in the other analyses, although it may be more proper to use the *n*-step-ahead forecasts. Either of the Bayesian methods has the advantage of predictor stability over the ordinary chain-ladder linear model. It is important to realize that the results must be used correctly. For example it is often not necessary to produce a 95% upper confidence bound (a 'safe' reserve) on outstanding claims *for each row*, but only for the whole triangle, although the 'safe' reserve for the whole triangle may be allocated among the rows. This is important since it can be seen that the standard errors for each row are, in general, relatively large. The standard error of the overall total is more reasonable. To extend this further, the practitioner may be required to set a 'safe' reserve for the whole company, rather than for each triangle; this would reduce the relative size of the standard error still further.

There are now a number of Bayesian methods which are available to the claims reserver, all of which have particular advantages over the classical estimation method. The chain ladder linear model represents a great step forward from the crude chain ladder technique and has opened the way to more sophisticated estimation methods.

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