The Future of the Actuarial Profession

A personal view by Alan Watson

Yorkshire Actuarial Society – 9 October 2019

First presented - KSS Glasgow - 17 September 2019

Landmark from 1969



Agenda

- Influences
- Why now?
- What we do
- What we could and/or should do
- Opportunities
- Threats
- Summary

Influences

Daniel Susskind

Daniel susskind The Future of the Professions: How Technology Will

Transform the Work of Human Experts





THE FUTURE OF THE PROFESSIONS

HOW TECHNOLOGY WILL TRANSFORM THE WORK OF HUMAN EXPERTS

BUY ON AMAZON

'Undoubtedly right' - *The Economist* 'Expert, original, and witty' - *The Times* 'An act of delicious iconoclasm' - *Prospect* 'Remorselessly effective' - *Financial Times* A *Financial Times* 'Book of the Year' A *Times Literary Supplement* 'Book of 2016'

The Future of the Professions sets out two futures for the professions. Both rest on technology. One is reassuringly familiar. It is a more efficient version of what we have today. The other is transformational - a gradual replacement of professionals by increasingly capable systems. In an Internet society, we will neither need nor want lawyers, accountants, doctors, teachers, architects, consultants, the clergy, and many others to work as they did in the 20th century.

A New Scientist 'Best Read of 2015'



Frequently bought together



This item: The Future of the Professions: How Technology Will Transform the Work of Human Experts by Richard Susskind Hardcover £12.03 The Fourth Industrial Revolution by Klaus Schwab Paperback £11.58

Customers who viewed this item also viewed



Presented to the IFoA twice

16 October 2017 – Panel debate in London also live streamed.

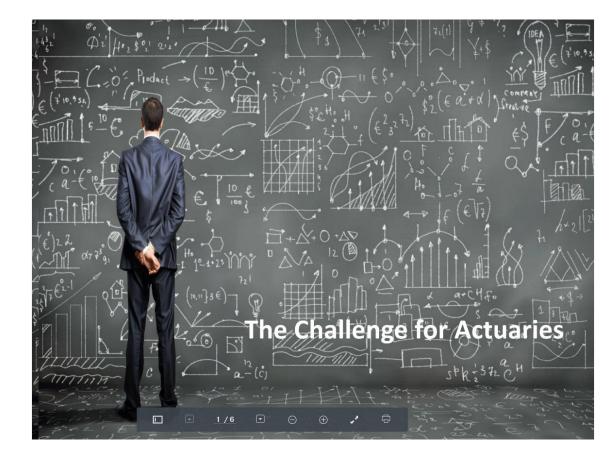
'Can professional regulation and organisational culture prepare us better for the next financial crisis?'

1 May 2018 – Staple Inn – live streamed to EICC in Edinburgh.

'The Future of the professions – how technology will transform the work of human experts.'

CPD learning outcome – 'A better understanding of the issues for professions and professionals in the future.'

Tan Suee Chieh



Presented to Singapore Actuarial Society

- Navigating across paradigms
- But a shorter presentation was given at the IFoA Council Strategy day in 2018.
- Outlined
 - Where we work today
 - Possibilities for the future
 - Actuarial safe and secure box

Why now?

Why now?

Actuaries are strategic thinkers!

IFoA Council has been considering this

Actuaries do long-term planning

This is about where we are going

Where we will/could end up in 20, 30 years

Now is the right time

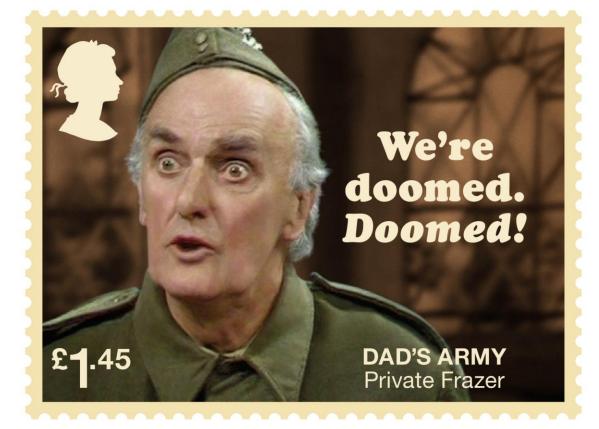
DB Pension	DC pension
work is	work won't fill
declining	all the gap
Reserved roles	New
– declining	techniques
Kingman	Chartered
review	Actuary

The Paradigms

- Paradigm (noun) something serving as an example or model of how things should be done.
- Tan Suee Chieh proposed two:
 - The world is going through unprecedented acceleration. Many fundamental assumptions about work, industry and society will change in the next 30 years. [Speed, pervasiveness and impact].
 - The worlds is always changing, but we have been through this before. Agricultural revolutions, and preceding industrial revolutions. And life insurance is different. [have no fear, we will be fine].

So which is it?





What we do

What skills do we have

Mathematics & statistics

Life contingencies

Compound interest

Demography

Long-term modelling

Data analysis

Economics

Investment

In which domains do we mainly operate?

Life insurance

Pensions

General insurance

Investment

Risk management

Consulting

Safe and secure box

Consulting					
Risk management		Safe &	secure		
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Pensions					
Life insurance					
Domains Skills	Mathematics & statistics	Compound interest & life contingencies	Demography	Investment & economics	Long-term modelling

What we also have

The Actuaries' Code

Professionalism and ethics

What we could and/or should do



Don't panic! Don't panic!

DAD'S ARMY Lance Corporal Jones

-1ST

The same as before!

- Life contingencies
- Compound interest
- Long-term modelling
- Data analysis
- Investment
- Economics
- There's nothing wrong with these
- They will still be needed!

The new skills

Data science	Artificial intelligence
Machine learning	Natural language processing
Neural networks	Technology – wearables, Internet of things
Social networks	Multidisciplinary approach

Opportunities

Many new opportunities to expand

- We can bring our skills to new areas
- We can add our professionalism and ethics

- But we will be in competition with others
- Can we communicate well?
- Do we understand the new areas?
- Do we bring insights?

Be flexible

Is Fellowship the right level?

Is Associateship a better 'destination'?

We will still need Fellows

But Associates will have the key skills to become business mathematicians

Chartered Actuary proposals will return

Safe and secure box

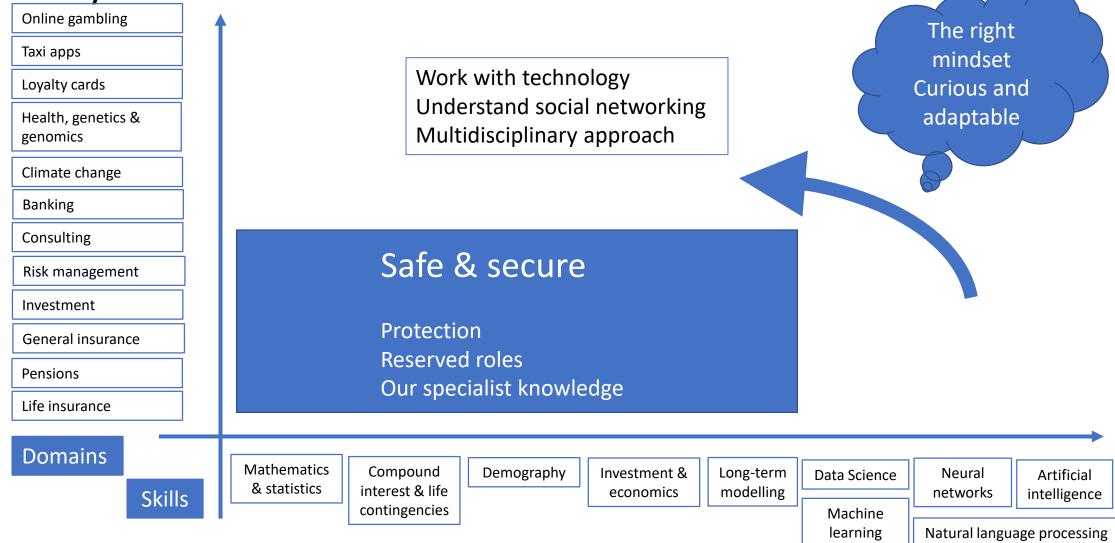
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Risk management								
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Skills		contingencies				Machine learning		age processing

Online gambling	†							
Taxi apps								
Loyalty cards								
Health, genetics & genomics								
Climate change								
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Online gambling				
Taxi apps				
Loyalty cards	Work with technology			
Health, genetics & genomics	Understand social networking Multidisciplinary approach			
Climate change				
Banking				
Consulting				
Risk management	Safe & secure			
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General insurance	Protection			
Pensions	Reserved roles Our specialist knowledge			
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Skills	contingencies	Machine		intelligence
		learning	Natural langu	age processing





We have competition...

Other people do compound interest!

Some do modelling

Some do economics

People will pick away at our core strengths

Online gambling Taxi apps Loyalty cards Health, genetics & genomics Climate change Banking		Und	k with techno erstand socia cidisciplinary	I networking	5		The right mindset Curious ar adaptable	nd
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General insurance Pensions Life insurance		Protecti Reserve Our spe		edge				
Domains Skills	Mathematics & statistics	Compound interest & life contingencies	Demography	Investment & economics	Long-term modelling	Data Science Machine learning	Neural networks Natural langu	Artificial intelligence

External issues as well

Kingman review could change the profession

May be good and bad aspects

Actuary as a protected title?

Long-term pressure is away from 'experts' having protection

Summary

Disruption

Disruption happens all the time

It's not clear how it will manifest itself

So do you:

Choose to wait and see what happens and deal with it

Choose to harness matters and cause some of the disruption yourself

The only constant thing in life is change

Disruption is going to happen

We need to be suitably equipped to deal with it

There will be lots of opportunities to those who choose to equip themselves

There will be fewer opportunities for those who don't

The safe and secure box will still exist



Questions?