#### TECHNICAL RESERVES WORKING PARTY

REPORT 1 - IBNR RESERVES

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# MEMBERSHIP

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# Section 1

# 1. Introduction

- 1.1 This paper is the first of a series of papers to be produced by the technical reserves working party. The main object of these papers is to describe methods which can be used to estimate technical reserves in general insurance having made due allowance for the various circumstances experienced in practice. Explanatory comments will be provided to assist the user in selecting and applying the different methods described.
- 1.2 At the request of members of the general insurance study group the first paper has been restricted to the subject of estimating reserves for claims which have been incurred but have not been reported (IBNR).

It can be argued that a logical sequence of papers produced by the reserves working party would have covered, in sequence:

- The nature of technical reserves; their use in solvency, premium and profit calculations; views on whether or not reserves can be aggregated to prove sufficiency; discounting techniques (if any) and asset matching.
- 1.2.2. Reserves for known outstanding claims.
- 1. 2. 3. IBNR
- 1.2.4 Other reserves and provisions.

It is pointless to strive for greater precision in the estimation of IBNR reserves than can be achieved for the reserves for reported claims. In practice both these reserves should be considered as one when deciding on the overall adequacy of the reserves for an individual class of business.

- 1.3 A U.K. company must:
- 1.3.1 Put up an outstanding claim reserve in its Company Act Consolidated accounts which is sufficient to cover all claims, including IBNR claims, for the worldwide business of the company and its subsidiaries. A separate IBNR reserve is not shown.
- 1.3.2 Show in the notes to the balance sheet produced for the DOT a statement of the amount of that part of the outstanding claim reserve relating to IBNR, again on a worldwide net basis. The claim frequency analysis covers the number of IBNR claims for the direct business of major territories by risk class. The current claim settlement analysis includes buldes not separately identify IBNR claim amounts. New regulations currently being drafted will produce a more detailed analysis of IBNR claims for all business.

- 1.3.3 Agree with the Inland Revenue as to whether an IBNR claim provision can be charged in the tax computation. Some U.K. companies have experienced difficulties, but the Inland Revenue will now allow the provision as long as there is statistical evidence to support it. Companies will generally agree their statistical bases individually with their District Inspector.
- 1.4 It is not the intention of this paper to suggest ideal solutions to the problem. The purpose is to highlight the considerations which must be taken into account by the statistical investigator in general insurance and to indicate possible practical approaches. Some tables indicating the level of the figures involved are provided for different classes of business; they are intended only as a broad guide and should not be used without checking their validity against the data of the particular company under consideration.
- 1.5 It is necessary to have close contact with both underwriting and claims staff so that the projected estimates of IBNR reserves will reflect changes in standards of underwriting or administration.
- 1.6 The adequacy of the methods will depend on both the size of the portfolio and on the assumptions made as to the future especially with regard to the rate of inflation.
- 1.7 This paper has been divided into two distinct sections.
- 1.7.1 Section II Direct business
- 1.7.2 Section III Reinsurance business

Whilst the theorectical framework underlying these two sections are similar the practical considerations differ sufficiently to make it advisable to separate them even though there will be a certain amount of repeated information. The Reinsurance section is mainly concerned with excess-of-loss business but offers some thoughts in proportional Reinsurance.

- 1.8 The above two sections have each been broadly sub-divided into four parts:-
- 1.8.1 the definitions
- 1.8.2 a description of theoretical foundations underlying the practical methods
- 1.8.3 considerations in the selection of practical methods
- 1.8.4 a discussion of practical application

# 1. Definitions

- 1.1. The compilation of a company's trading results will normally relate to a specified period ending on a defined date; and will include a statement of assets and liabilities as at what date.

  We therefore refer to the 'accounting period' ending on the 'accounting date'; in this context it is customary to publish results for an accounting period of 12 months ending on 31st December.
- 1.2. For practical convenience each company will have a set of rules which, having regard to its particular system of debiting and accounting determine the movements which are to be included in each accounting period. Such a set of rules will involve a date which we term the 'closing-date' which effectively terminates the accounting period in question. In some cases the closing-date will coincide with the accounting date; but more often than not the two dates will differ in order to allow 'pipe-line' movements to be processed.
- 1.3. With regard to claims the rules will customarily specify that all claims 'notified' before the closing-date will be included in the known liabilities. In this context the meening of 'notification' will vary according to company practice; for example, it may mean the reporting of the claim to a branch office; on the other hand it may be interpreted as the recording of the claim on the computer file.
- 1.4. Strictly speaking, IEEE should refer to claims which have been incurred but not reported before the accounting date (as defined in l.l. above). However, in view of the convention of using a closing-date which may differ from the accounting date it is convenient to define IEEE claims for the present purpose as those which are incurred before the accounting date but not notified by the closing-date.
- 1.5. Under direct business the incurrent of a claim is generally determined by its occurrence, an event which is usually clearly defined. There are, however, some exceptions which are exemplified below.
  - Industrial injuries or diseases may sometimes not become manifest as potential employers liabilities claims until a lapse of time after the incident, accident or situation which gave rise to the condition. Company practice may vary in regarding the claim as having been 'incurred' at the time of the original incident or at the time when the resulting condition first becomes apparent; and this will affect its attitude towards the setting-up of IBMR reserves. The practice in some companies is to ignore such random late-developing claims for IBMR purposes and to provide against them by means of general free (e.g. contingency) reserves.

    For the purpose of this paper we assume that the relevant company statistics will have been based upon the chosen definition of 'incurred' and the IBMR provision developed appropriately.
  - (b) A similar problem arises in connection with claims under mortgage guarantee and professional indemnity types of policies. Commany practice will determine the appropriate treatment for IBER purposes. It is usual to provide for claims notified after the accounting date within the UFR reserve; this would include claims which could more strictly be considered as IBER.

- 1.6. Any special reserve which might be possized at the closing-date against adverse movements in the estimated limitities union claims already reported is not usually regarded as INAR; and we therefore exclude it from the definition of INAR.
- 1.7. Company procisics varies us to the circumstances in which a claim may be regarded as 'settled' (implying that the Company has no further liability thereunder). Whatever the practical it is to be expected that some proportion of such 'settled' claims will subsequently be re-opened and further payments made. As a matter of prudence it is customary to reserve against such additional liabilities; either by means of a suscific reserve or implicitly by means of margins in the estimated liabilities under outstanding claims generally. The practice of some companies is to treat any specific 're-opening' reserve as part of the IBTR provision. However, for the purpose of this paper we exclude the re-opening aspect from our definition of IDTR because the statistical bases are quite different.
- 1.8. It is assumed that the IBMR provision would be assessed initially on a gress basis and that any allevance for cutward reinsurance if appropriate would be as a final adjustment determined by the type and nature of the reinsurance arrangements.
- Published company results may present INIR and other claims reserves as including both the basic claims liabilities and the claims-handling expenses.

  However, this paper is confined to a consideration of claims liabilities only and excludes claims-handling expenses which it is assumed would be assessed as a separate provision. In this connection a distinction should be arawn between specific fees attributable to particular claims and general office administration costs; the former which would include such items as legal charges, medical fees and engineers' (consultative or employed) fees, would usually be regarded as part of the individual claims liabilities.
- 1.10. Employers liability policies are commonly subject to retrospective additional premium adjustments. Depending upon the accounting methods used by different companies it is sometimes the practice to modify the claims liabilities by means of an adjustment to the IBMR reserve. For the purpose of this paper such adjustments are excluded from the definition of IBMR.

# 2. Theoretical foundations

- 2.1. Although the main purpose of this paper is to provide guidance on practical methods of estimating IEEE provisions it seems appropriate to introduce such methods with a brief outline of the theoretical basis which underlies them.
- 2.2. Dealing first with numbers of claims and taking a unit interval of time as one month we may denote the number of claims which are incurred in month i and reported in month r by n.

It follows that the total number of claims incurred in month i is

$$\sum_{x=1}^{i+k} n_x^{i}$$

where t+1 is the total number of months over which the delay distribution is spread, i.e. all claims incurred in month i will have been reported by month (i + t).

2.3. Generally the value of t will vary but if for the purpose of illustration we assume t to be constant the situation may be portrayed by the following scheme of arrays:-

| Month           |         | Month of Notification |                |                |  |                  |                       |                  |       | Total<br>number             |
|-----------------|---------|-----------------------|----------------|----------------|--|------------------|-----------------------|------------------|-------|-----------------------------|
| of<br>incurment | 1       | 2                     | 3              | 4              |  | t + 1            | t + 2                 | t + 3            | t + 4 | incurred                    |
| 1               | n'      | n'a                   | n;             | n'             |  | M<br>K+i         |                       |                  |       | Σ m,                        |
| 2               |         | m²                    | m <sub>3</sub> | n <sub>4</sub> |  | M <sub>K+1</sub> | n <sup>2</sup><br>5+2 |                  |       | E+2 m2<br>= 2 m3            |
| 3               |         |                       | w3             | n3             |  | M (+1            | M 642                 | M <sub>E+3</sub> |       | 1+3 3<br>\( \sum_{1} \) 1=3 |
| 4               |         |                       |                | m 4            |  | n <sub>E+1</sub> | ł                     | 1                | i     |                             |
|                 |         |                       |                |                |  |                  |                       |                  |       |                             |
|                 | <u></u> |                       |                |                |  |                  |                       |                  |       |                             |

2.4. Alternatively we may represent the above situation in terms of the proportions of the total number incomed which have been notified at the end of various delay produce. Thus we define.

$$U_{d}^{i} = 100 \times \frac{\sum_{k=i}^{i+d} m_{k}^{i}}{\sum_{k=i}^{i} m_{k}^{i}}$$

where d is the delay, in months, varying between o and t.

This leads to the following scheme:-

| Month           | Month of delay |         |    |                |  |                  |     |  |  |  |
|-----------------|----------------|---------|----|----------------|--|------------------|-----|--|--|--|
| of<br>incurment | 0              | 1       | 2  | 3              |  | t - 1            | †;  |  |  |  |
| 1               | U <sub>o</sub> | υ,      | U, | U <sub>3</sub> |  | บ <sub>้</sub> . | 100 |  |  |  |
| 2               | U°             | U,      | U, | U <sub>3</sub> |  | υ <sub>ν-1</sub> | 100 |  |  |  |
| 3               | Ω <sub>3</sub> | $o_x^*$ | ぴ。 | η³             |  | U <sub>E-1</sub> | 100 |  |  |  |
| 4               | ป <sub>°</sub> | U,      | υ, | U 4 3          |  | U <sub>E-1</sub> | 100 |  |  |  |

2.5. The development of practical estimating methods rests on the hypothesis that the observed delay distributions conform to a stable pattern; and that the underlying 'population' distribution can be estimated from the observed values.

It is assumed that it is possible to construct a smooth experience table of factors  $\overline{U}_d$  (d = 0 % t) from the observed data.

Va represents the cumulative proportion of the total number incurred which have been notified to the end of delay month d.

2.6. Reverting to the type of tabulation of paragraph 2.3. above in which numbers of incurred claims are analysed into the months of notification the closing-date of an accounting period may be represented by a vertical line dividing the scheme of arrays into two portions. The area to the left of the line is the notified or 'known' segment; i.e. it represents the actual record of notified claims as known at the closing-date. To the right of the line is the 'unknown' triangle of IEER claims.

The basic problem is to estimate the IERR triangle.

2.7. Assume that the closing-date occurs at the end of month c.

For month of incurrent i the available data are the number of claims notified  $n^*$  for values of r=i to c. The THER component is estimated as

$$\sum_{x=i}^{c} m_x^i \left( \frac{100}{U_d} - 1 \right)$$
 where  $d = c - i$ 

Hence, the complete IBMR triangle is given by summing the above expression over all the relevant values of i; thus -

$$\sum_{i=c-k+1}^{c} \sum_{x=i}^{c} n_{x}^{i} \left( \frac{100}{\overline{U}_{d}} - 1 \right) \text{ where } d = c-i$$

2.8. The above analysis of the underlying structure of numbers of INTE claims forms the foundation of most of the practical methods of estimation currently in use.

The particular choice of method will depend inter alia upon the degree of detail in which the statistical information is available, and the size of the portfolio in question.

2.9. The analysis of numbers of claims could be paralleled by a similar portrayal of claim costs.

In practice it may be difficult to construct the necessary scheme of costs; and there are further problems connected with the estimation of the cost of known claims which are outstanding. For these reasons the methods used in practice usually involve a different approach.

Theoretically it is possible to envisage a matrix scheme similar to that in paragraph 2.3. above in which claim amounts \$\frac{1}{2}\$ are substituted for numbers of claims. Given such a scheme, the development of an experience table of factors corresponding to \$\bullet{U}\_d\$ and the consequent formulas for projecting future reserves would be a straightforward matter.

However, there are practical difficulties in constructing the necessary matrix.

- (a) General insurance claims may take a considerable time to settle (sometimes many years). Only when the claim is finally settled is its cost known for certain; until then it can only be estimated. Thus, in constructing the matrix of costs the choice varies from using: up-to-date data involving estimated costs which may contain a significant error element: to using mature settled data which may be several years out-of-date and therefore inappropriate for current conditions.
- (b) The patterns exhibited by the factors  $U_d$  relating to numbers of claims are usually sufficiently stable to enable the smooth experience factors  $\overline{U}_d$  to be determined with some confidence. However, the mandom incidence of large claims may produce very wide stabilitical effectuations in amounts so that the patterns of costs in the matrix of claim emounts are less weedlify identificable and the derivation of a reliable experience table of costs is conjectural.

(c) The arrays of historical coars will reflect the varying incidence of past inflation or assumed future inflation implicit in estimates of cutatanding claims; strictly speaking an attempt should therefore be note to 'dis-inflate' the examples to a section price learn before developing the experience table. In using the experience table to estimate the costs of IEMR claims it would be necessary to build in adjustments for anticipated future inflation.

Pecause of these aspects it may be necessary to develop different methods for dealing with the costs of IBER claims depending upon the class of business and its size. These are discussed in parts 3 and 4.

- 3.1. The aim is to calculate the estimated number and court of claims which may have occurred before the end of the accountiat period but have not been notified to the commany by the classic date.
- 3.2. The investigator may be faced with the task of estirating IPAN claims from a statistical basis which provides only very limited historical data. In such circumstances it might be necessary as a temporary expedient to develop openial methods for estimating IPAN claims.

The methods discussed in this paper assume that an adequate system of data collection and statistical tabulations has been established on an ongoing basis; and that the appropriate historical information is available. The exact format of the tabulations, their extent and scope, and the degree of detail will obviously be a matter of choice depending upon the circumstances of each company. However, the scheme of arrays used in Part 2 above would be typical of the type of statistical information available; generally speaking any other systems in use may be regarded as varients of this basic format.

- 3.3. It is evident that the choice of practical methods to be employed in estimating the IBMR triangle will involve inter alia the following considerations:
  - (a) The unit interval of time (taken as one month in Part 2) may be dictated by the availability of statistics; thus there may be circumstances where the statistics cannot be analysed into shorter periods than say one year. In such a case the 'IEMR: reported' relationship may perforce be expressed in relatively crude terms.
  - (b) In the absence of constraints on the selection of a suitable unit time interval the choice in practical terms ranges between year, quarter-year, month or week. The shorter the interval the greater may be the effectiveness with which the system copes with such features as growth, seasonal movements and variations in the closing dates of accounting periods. Against this, the margins of error inherent in the statistical variability of the system may render spurious the supposed precision of a short unit time interval. Thus the size of the portfolio/class under consideration will tend to determine the choice of interval; in practice it is probably unrealistic to use a shorter period than one month for statistically stable portfolios; for smaller portfolios a longer interval would be appropriate.
  - (c) Generally speaking the estimation of the IBMR triangle of numbers of claims poses fewer problems than the assessment of the corresponding shounts. The relatively stable statistical patterns of numbers of claims should in most instances enable methods to be devised which lead to reliable estimates of the numbers of IBMR claims. The same cannot necessarily be said for the estimating of claim amounts where the marked skewness of the claim-size distribution (which manifests itself in the fluctuating incidence of large claims) may produce award statistical instability.

There is a choice of two basic methods in dealing with claim amounts -

- (i) To estimate direct from a matrix scheme of claim amounts
- (ii) To first estimate the claim numbers and then to apply cuitable average costs thereto in order to arrive at the corresponding amounts.

The latter approach is probably to be preferred (given a suitable statistical basis) since it should be possible to develops series of average costs (smoothed of statistical fluctuations) applicable to IEEE elaises and to introduce a specific adjustment for future trands (such as inflation, changes in unlocation, conditions, changes in product-mix within a class). This approach preserves a proper and consistent relationship between numbers and amounts; and tends to produce a regular development in the IEEE reserve from one point of time to another.

(d) It is portioent to been in mind that the estimates of IEER amounts should be viewed in broad terms as far as accuracy is concerned. The underlying statistics of claims costs will usually involve the customary estimating aspects associated with outstanding claims; so that in effect there may be a 2-level estimating process involved. Add to this the effects of statistical fluctuations in claims costs and it is not difficult to see that, except for the largest and most stable portfclios in fairly stable economic conditions, the resulting IENR reserve may lie within quite wide margins of error. This must naturally condition the degree of complexity and sophistication to be built into any practical approach since the supposed precision of the method may be rendered spurious by the limitations of the statistics.

The over-riding consideration may be to produce TENR reserves which fulfil the criteria of (i) adequacy on the basis of a given set of assumptions and (ii) sensible and steady progression from one point of time to another. Subject to these criteria the choice of method will depend upon the size and stability of the porfolio under examination; and the frequency with which it is required to produce the reserves. The discussion of the following particular aspects needs to be viewed in the context of these broader considerations.

- (e) In estimating the centent of the IEER 'triangle' it may be possible in some circumstances to proceed by establishing a simple relationship between the triangle and the 'reported' segment (or some portion thereof). Otherwise, it may prove necessary to accumulate the content of the triangle from the separate projection of each of the individual horizontal arrays according to the type of approach set down in Part 2.
- (f) In a fast-growing portfolio the total numbers of claims incurred in successive intervals will change rapidly.

  Consequently the relationship between the IBIR triangle and the reported segment will not be stable. This indicates that the simple approach suggested in (e) above may be inappropriate except in a stable portfolio. Likewise the choice of unit time interval (see (b) above) may be influenced by the growth of the portfolio.
- 3.4. For the remoons stated in Part 2.9 there are likely to be few circumstances in which it would be feasible to project IMR costs direct from a matrix of historical costs.

We may therefore think in terms of calculating the IBAR reserve as the product of -

- (a) the projected number of IEER claims
- (b) a suitable average cost per claim.

As a first approximation the average cost per IDM claim could be taken as being the same as the expected average cost of currently reported claims with some adjustment for inflation. This, however, is not always a justifiable occumption and it would be appropriate to develop a ratio -

# Average cost of TOTA elains Average cost of reported claims

For this purpose it would be necessary to investigate the relationship between the cost and the delay between occurrence and notification; and in particular the differences in the delay patterns of claims of different size. The value of the ratio varies according to class of business; and there are differences between companies depending upon their claims-recording procedures. For example, the ratio tends to be greater than unity for claims under employers liability, i.e. the lenger the delay the more expensive the average claim; the opposite holds for Motor claims.

3.5. The random incidence of large claims precents a problem in several different contexts. Thus average claims costs may fluctuate considerably from year to year and it will be necessary to adopt some sort of smoothing process.

The problem is alloviated to some extent by the fact that as a general rule exceptionally large claims tend to have their existence brought to the company's attention very promptly and therefore hardly ever feature in the IDNR segment (for example, the 'Flixborough' incident would have been known to incurers almost as soon as it occurred). On the other hand if the cost of such claims is allowed to enter into the average cost of reported claims to which the ratio mentioned in paragraph 3.4. is applied the consequence might be an unwarranted escalation in the resulting projected cost of IBDR claims.

- 3.6. The standard experience factors developed in Part 2 imply that the underlying delay pattern is unchanged from month to month. In practice this assumption is not valid -
  - (a) For many classes of business there are marked seasonal variations in claims frequency which may affect the delay pattern from month to month.
  - (b) At the end of the year the feature of Christmas/New Year holidays usually has a marked effect on the number of claims being notified before the closing date. The effect may vary from year to year according to the incidence of weekends in relation to the holiday periods.
  - (c) The company's rules may lead to differences in the closing date from one year to enother depending upon the incidence of working days.

It my therefore be necessary to modify the standard experience factors to reflect the atypical characteristics of the year-and.

There may also be some seasonal variation with regard to claim amounts. For example, there is evidence to suggest that motor claims amining in the winter months tend to be more neglect than summer claims.

# 4. Practical methods - applies tion

- 4.1. It will be apparent from the preceding Section that the choice of method of calculation is dependent upon the nature and size of the class of Luciness under consideration and the statistical data available. In practice the investigator will probably test event alternatives before selecting the particular method to use in the light of their results.
- 4.2. In the preceding Part we have dealt with some of the considerations involved in making the choice of method. In the present section we seek to illustrate some of those points with a hypothetical example.
- 4.3. Appendix A provides a scheme of numbers of claims analysed by month of incurrent and by month of notification. For reasons of space the illustration is limited to a span of 2 years claims; in practice the investigator would make use of more extensive data if available.

The information in Appendix A may be summarised as follows -

| INCURRED                     | NOTIFIED               | Total             |                              |
|------------------------------|------------------------|-------------------|------------------------------|
| in year -                    | 1973                   | 1974              |                              |
| 1971<br>1972<br>1973<br>1974 | 9<br>1213<br>5834<br>- | -<br>1540<br>7668 | 9<br>1,213<br>7,374<br>7,668 |
| Total                        | 7056                   | 9208              |                              |

The problem is to estimate the unreported part of the claims incurred in 1974.

(a) An intuitively simple approach might be to assume that the horizontal distribution of claims incurred in 1974 was the same as that in 1973; i.e. the unreported component of 1974 would be

(b) A similar method would be to assume that there is a constant relationship between the number of IBMR claims at the end of the year and the number of claims notified during the year.

Thus,
(i) Actual number of IBNR claims at end-1973 = 1540
(ii) Number of claims notified during 1973 = 7056

Percentage of (i) to (ii) = 21.86

Hence, Estimated IBNR at end-1974 = 21.85 of 9,208 = 2007

(c) A complete month-by-month calculation using the detailed data of Appendix A is provided in Appendix B (Table of Ut) and Appendix C (1).

It is noteworthy that the ensuer produced by this method, 1000, is distinctly lower than the other simpler methods.

Appendix C(1) highlights the feature that where there is a fairly elongated delay distribution the computation is domin ted by the multiplier for d = 0 so that the result tends to be unduly influenced by the number of claims incurred in the most recent month.

(d) In certain circumstances the most recent numbers of claims may accurately reflect the current trend in the occurrence of claims in which case the method of Appendix C(1) is to be preferred.

In other instances the most recent number of claims any to temporarily distorted (or simply a random fluctuation) in which case the method of Appendix C(1) may tend to aggreeate the distortion; so that one of the other methods may be preferred.

(e) Alternatively, if circumstances permit, it may be advantageous to defer the calculation until a further month's data have come to hand; and then to use a modified version of the mathod of Appendix C(1). This is illustrated in Appendix C(2).

This approach has the effect of smoothing out to a large extent any aberrations in the distribution of one month's claims by eliminating the largest multiplier; and it will be seen that the result of Appendix C(2) lies closer to those of the simpler methods of (a) and (b) above.

(f) The following table gives for 3 types of policy some typical percentage distributions of cumulative percentages notified according to months of delay.

| Delay           | Employers | Private Car   |                   |  |  |  |  |  |
|-----------------|-----------|---------------|-------------------|--|--|--|--|--|
| period (months) | Liability | Comprehensive | Non-Comprehensive |  |  |  |  |  |
| 0               | 23        | 60            | 48                |  |  |  |  |  |
| 1               | 58        | 90            | 85                |  |  |  |  |  |
| 2               | 71        | 95            | 92                |  |  |  |  |  |
| 3               | 78        | 97            | 95                |  |  |  |  |  |
| 4               | 82        | 98            | 96                |  |  |  |  |  |
| 5               | 87        | 99            | 97                |  |  |  |  |  |
| 6               | 91        | 100           | 98                |  |  |  |  |  |
| 7               | 94        |               | 99                |  |  |  |  |  |
| 8               | 97        |               | 100               |  |  |  |  |  |
| 9               | 99        |               |                   |  |  |  |  |  |
| 10              | 1.00      |               |                   |  |  |  |  |  |

It must be stressed that the distributions of individual companies may differ significantly from the above table and the percentages should not be used without first testing their validity against the company data.

- 4.4. Appendix D sets out an example of the type of information which might be available regarding claims costs. Several different approaches to estimating the IBNR reserve may be explored.
  - (a) In parallel with 4.3(a) above we have -

N.B. This implies an average cost of £1,040 for each of the 2024 claims.

- (b) Corresponding to 4.3(b) -
  - (i) IEIR cost at end-1973 S1,163,000
  - (ii) Notified losses for year 1973 £4,108,000 (= £888,000 + £3,220,000) Percentage of (i) to (ii) 28.31

Mhence, IBMR reserve

N.B. This implies an average cost of 2986 per claim.

(c) The rutio

Average cost of claims notified after year of incuments Average cost of " " auring " " "

has the following values -

| 1970 |          | 1.556 |
|------|----------|-------|
| 1971 |          | 1.665 |
| 1972 |          | 1.450 |
| 1973 |          | 1.368 |
| 1970 | <br>1973 | 1.486 |

The average cost of 1974 IBMR claims may thus be taken as

- (d) In using the above three approaches it is important to bear in mind that the costs set out in Appendix D will comprise a combination of actual payments and estimates of future payments. The impact of the estimates, which may be biassed, on the claims incurred in recent years may be considerable; in contrast to the earlier years where the cost consists predominately of known payments. Thus the apparent progression of costs from year to year may not be strictly reliable.
- (e) The progression of 'same-year' average costs is -

| £369<br>£474 | 28. <i>4%</i> |
|--------------|---------------|
| £505<br>£552 | 6.5%<br>9.3%  |
| £760         | 37 • 7%       |

(% change)

The uneven rates of increace may reflect the feature mentioned in (d) and the random incidence of large claims and it may be appropriate to smooth these costs before deriving the corresponding IEER costs.

Alternatively it may be decided to work exclusively on the IBMR costs and to derive the 1974 average by reference to the known sequence -

£574 £789 £732 £755

by applying a smoothing process and adjusting for inflation.

- (f) The scope for producing different results by different methods is considerable and the choice of method must rest upon the investigator's appealed of the validity of the various approaches.
- (g) The following typical percentage distributions of REM lightlities corresponds to those given in 4.3.(f) for numbers of claims. The table is subject to similar qualifications as to its use.

Cumulative percentage of IRIR liability according to delay from incurrent to notific tien.

| ~ .                         | 77 7                   | Private Car   |                   |  |  |  |  |
|-----------------------------|------------------------|---------------|-------------------|--|--|--|--|
| Delay<br>period<br>(months) | Employers<br>Linkility | Comprehensive | Non-Comprehensive |  |  |  |  |
| 0                           | 24.0                   | 72.0          | 54.0              |  |  |  |  |
| 1                           | 43.0                   | 96.0          | 89 <b>.0</b>      |  |  |  |  |
| 2                           | 59.0                   | 98 <b>.0</b>  | 94.0              |  |  |  |  |
| 3                           | 69.0                   | 98 <b>.</b> 5 | 96.0              |  |  |  |  |
| 4                           | 75.0                   | 99 <b>.</b> 0 | 98.0              |  |  |  |  |
| 5                           | 81.0                   | 99 <b>.</b> 5 | 98.5              |  |  |  |  |
| 6                           | 86.0                   | 100.0         | 99 <b>.0</b>      |  |  |  |  |
| 7                           | 91.0                   |               | 99 <b>.</b> 5     |  |  |  |  |
| 8<br>9                      | 95.0<br>98.0           |               | 100.0             |  |  |  |  |
| 10                          | 100.0                  |               |                   |  |  |  |  |

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Table of Ui

| Month          |    |      |      |      |      |      | Mon  | th of (      | delay |      |               | alpen an melle melle av gregs par |       | agan agan agg saggan ag Sabari sa sa |        |
|----------------|----|------|------|------|------|------|------|--------------|-------|------|---------------|-----------------------------------|-------|--------------------------------------|--------|
| of<br>incurmen | nt | 0    | 1    | 2    | 3    | 4    | 5    | 6            | 7     | 8    | 9             | 10                                | 11    | 12                                   | 13     |
| 1973           | 1  | 14.9 | 49.1 | 66.2 | 75•3 | 80.6 | 85•4 | 89.9         | 92.6  | 94.6 | 95 <b>.</b> 8 | 98.0                              | 98.9  | 99•4                                 | 100.ຄ  |
| ;              | 2  | 18.2 | 55•9 | 69•4 | 81.6 | 87.6 | 91.6 | 95•9         | 97•3  | 99.0 | 0.001         | 100.0                             | 100.0 | 100.0                                | ico.o  |
|                | 3  | 16.2 | 52.8 | 70•4 | 78.2 | 83.1 | 87.6 | 92.9         | 95.8  | 97.6 | 98.8          | 99.5                              | 100.0 | 100.0                                | 100.0  |
|                | 4  | 9.9  | 48.8 | 63.2 | 72.9 | 80.9 | 88.2 | <b>9</b> 2•9 | 95•7  | 97.4 | 99.1          | 100.0                             | 100.0 | 100.0                                | 700°C  |
|                | 5  | 18.2 | 51.8 | 64.9 | 74.0 | 84.8 | 89.7 | 94•2         | 98.5  | 98.9 | 99•4          | 100.0                             | 100.0 | 100.0                                | rec.d  |
|                | 6  | 14.7 | 48.8 | 60.9 | 74.8 | 84.1 | 89.3 | 91.2         | 94•3  | 96.7 | 98.3          | 99.8                              | 100.0 | 100.0                                | 1.00.0 |
|                | 7  | 14.6 | 44•5 | 65.5 | 75.6 | 86.7 | 89.7 | 92•3         | 94•5  | 95.8 | 98.6          | 99•4                              | 99.8  | 100.0                                | 200.d  |
|                | 8  | 12.3 | 49.3 | 63.1 | 72.1 | 77.0 | 83.5 | 88.5         | 91.0  | 95•3 | 98.5          | 99•4                              | 100.0 | 100.0                                | 200.0  |
|                | 9  | 16.4 | 54.8 | 73.0 | 82.2 | 87.9 | 92.8 | 95•9         | 96.6  | 97.8 | 99.0          | 99.6                              | 99.7  | 100.0                                | 100.0  |
| 1              | .0 | 17.3 | 52.0 | 64.9 | 75.1 | 82.1 | 86.5 | 92.7         | 95•5  | 97.8 | 98.9          | 99.2                              | 100.0 | 100.0                                | 100.0  |
| 1              | 1  | 15.9 | 46.8 | 64.0 | 74.1 | 80.2 | 88.4 | 91.5         | 94.5  | 97.7 | 99•3          | 99•7                              | 100.0 | 100.0                                | 100.0  |
| 1              | .2 | 15.0 | 52.7 | 67.3 | 76.9 | 87.5 | 91.9 | 95•2         | 97•7  | 98.5 | 99.8          | 100.0                             | 100.0 | 100.0                                | ico.c  |
| ,              |    |      |      |      |      |      |      |              |       |      |               |                                   |       |                                      |        |
| Ū <sub>a</sub> |    | 15.4 | 50.5 | 66.0 | 76.0 | 83•4 | 88.7 | 92•7         | 95•1  | 97•2 | 98.7          | 99•5                              | 99•9  | 100.0                                | 100.0  |

# APPENDIX C (1)

|             | Month<br>of<br>current | Total number of claims notified up to end of 1974 | đ  | Iblitiplion | Metimated publication of IUTR |
|-------------|------------------------|---|----|-------------|-------------------------------|
| <del></del> |                        |   |    |             |                               |
| 1973        | 12                     | 520   | 12 | С           | 0                             |
| 1974        | 1                      | 797   | 11 | •001        | 1                             |
|             | 2                      | 768   | 10 | • 005       | 4                             |
|             | 3                      | 641   | 9. | •013        | 8                             |
|             | 4                      | 750   | 8  | •029        | 22                            |
|             | 5                      | 819   | 7  | .051        | 42                            |
|             | 6                      | 805   | 6  | •079        | 63                            |
|             | 7                      | 799   | 5  | .127        | 102                           |
|             | 8                      | 596   | 4  | •199        | 119                           |
|             | 9                      | 623   | 3  | .316        | 197                           |
|             | 10                     | 498   | 2  | •515        | 257                           |
|             | 11                     | 458   | 1  | •980        | 449                           |
|             | 12                     | 114   | 0  | 5•493       | 626                           |
|             |                        |   |    | Total IBM   | R 1890                        |

APPENDIX C (2)

| Hont<br>of<br>incurr |    | Total number of claims notified up to end of | Olding notified in January 1975 | (2) + (3) | Multiplier   | Retimated number of claims to be notified after |
|----------------------|----|--|---------------------------------|-----------|--------------|---|
| (1)                  |    | (2)  | (3)                             | (4)       | (5)          | (9)   |
| 1973                 | 12 | 520  | 2                               | 522       | e            | 0   |
| 1974                 | 1  | 797  | О                               | 797       | 0            | C   |
|                      | 2  | 768  | 3.                              | 769       | .001         | 1   |
|                      | 3  | 641  | 1                               | 642       | .005         | 3   |
|                      | 4  | 750  | 2                               | 752       | .013         | 10  |
|                      | 5  | 819  | 13                              | 832       | .029         | 24  |
|                      | 6  | 805  | 3                               | 813       | .051         | 41  |
|                      | 7  | <b>7</b> 99                                  | 35                              | 834       | <b>,</b> 079 | 66  |
|                      | 8  | 596  | 49                              | 645       | .127         | <b>8</b> 2                                      |
|                      | 9  | 623  | 93                              | 706       | .199         | 140   |
|                      | 10 | 498  | 94                              | 592       | .316         | 187   |
|                      | 11 | 458  | 152                             | 610       | •515         | 314   |
|                      | 12 | 114  | 273                             | 387       | .980         | 379   |
|                      |    |  | 713                             |           |              | 1247  |

Total number of IBMR claims at end of 1974 = 713 + 1247 = 1960

# APPENDIX D.

| Claims<br>INCURRED<br>in the<br>year - | Same y         | notified in the<br>EAR in which the<br>nourred |                 | Claims notified AFTER the<br>year in which they<br>were incurred |                      |                 |  |  |
|--|----------------|--|-----------------|--|----------------------|-----------------|--|--|
|  | Number         | Total estimated cost                           | Average<br>cost | Number   | Total estimated cost | Avenage<br>cost |  |  |
| 1970                                   | 4173           | 1,540,000                                      | 369             | 1,090  | 626,000              | 574             |  |  |
| 1971                                   | 4280           | 2,029,000                                      | 474             | 1,095  | 864,000              | 739             |  |  |
| 1972                                   | 4627           | 2,337,000                                      | 505             | 1,213  | 888,000              | 732             |  |  |
| 1973                                   | 5834           | 3,220,000                                      | 552             | 1,540  | 1,163,000            | 755             |  |  |
| 1974                                   | 7668 5,828,000 |  | 760             |  |                      |                 |  |  |
|  |                |  |                 |  |                      |                 |  |  |

### SECTION III

# I.B.N.R. - Non-proportional reinsurance

### 1. Definitions

- 1.1 Non-proportional reinsurance emanates from a direct insurer or another reinsurer where insurance cover is required in excess of a chosen sum.
- 1.2 The ceding office will choose an excess or retention level which will reduce the potential fluctuations in its profitability as a result of large claims or catastrophes. In recent years excess levels have often been linked to an index of costs in the territory involved. This ensures that the reinsurer and the ceding company bear their own proportion of the deterioration in claim amounts resulting from inflation.
- 1.3 The definitions set out for 'Direct Business' under (1.1, (1.2), (1.3, (1.4), (1.5) (a) and (1.9) apply equally to reinsurance, since in many areas the reinsurer just follows the practice of the ceding company.
- 1.4 The period of insurance is known as the underwriting year. Claims occuring during this underwriting year may still remain to be settled twenty years later. The years of experience through which an individual underwriting year moves are known as years of development. The first development year is the underwriting year itself.
- 1.5 Information will be assumed to be distinguishable by underwriting year and year of development in the form of Tables I and II.
- 1.6 Most of this business is transacted on a burning cost basis. This basis of premium rating provides for a reviewable premium rate with an upper and lower limit. At the commencement of the underwriting year usually the 1st January a premium known as the 'deposit premium' is payable based on the lower rate. As claims are paid and notified the ratio of total claims paid and outstanding to premium together with a loading for expenses is compared with the lower premium rate. If and when that ratio exceeds this rate an additional premium is charged. Additional charges will be made on further claim advices until the burning cost equals the upper premium rate and thereafter for that underwriting year no further premiums are chargeable.
- 1.7 As can be seen from the above, claim payments and the consequent adjustment premiums may take some years to be complete. It is normal practice to allow the account for an individual underwriting year to remain 'open' for a period of two or three years since only by this time will the reinsurer have been notified of a substantial proportion of the claims. Earlier than this it would normally be impossible to predict the outcome of the underwriting year with any degree of certainty. At the end of this period the underwriting year is considered closed, and it is necessary to estimate the sum of money, reserve, to be set aside in order to settle all future claims relating to that underwriting year.

- 1.8 The reserve required for a particular underwriting year must allow for known outstanding claims, incurred but not reported claims and movement in known outstanding claims. For the purpose of this note I.B.N.R. will include the last two of these factors. This definition does not include a provision for anticipated future income resulting from the operation of the burning cost formula.
- 1.9 In all methods of estimation of I.B.N.R. claims it is necessary to estimate the total reserve or fund required to be set aside for the payment of all future claim settlements. The I.B.N.R. provision is then the total reserve less any outstanding claims.

#### 2. Theoretical Foundations

- 2.1 Under non-proportional reinsurance since the information available to the reinsurer is restricted at most to the number and amount of claims and claims outstanding, and the amount of premium, the theoretical foundation underlying all methods of estimation of I.B.N.R. is that the observed pattern of notifications and settlements is sufficiently stable to enable one to assume that the underlying 'population' of notifications and settlements may be estimated from these observed values.
- 2.2 In view of the paucity of data available on which to base one's estimates, it is advisable to produce estimates by as many methods as possible and then to exercise caution in the selection of the final result having regard to the relative stability of the estimates for each underwriting year.
- 2.3 Under non-proportional reinsurance there are four categories:-

Short Tail Long Tail Marine Aviation

### 2.4 Short Tail

No I.B.N.R. provision is made for short tail business since the account for an individual underwriting year remains 'open' for a period of two years by which time the I.B.N.R. problem has disappeared.

# 2.5 Long Tail

Accident non-proportional business has a settlement pattern which lasts for up to twenty years and in some cases considerably longer. During that period claims are notified as and when they exceed the excess level and an estimate made of the potential liability. However, the period before notification of the claim to the reinsurer may be several years as a result of an under estimation of the size of the claim at the time of original notification or subsequent deterioration produced by unforseen levels of inflation.

- 2.6 For the purpose of estimation, therefore, it is assumed that for an individual underwriting year the total of claims paid to the end of a particular year of development plus the outstanding claims at the end of that year approach an ultimate value at some point around ten years, since by that time there are likely to be relatively few claims outstanding, and for those, the estimate of the potential liability should have a relatively high degree of confidence. The I.B.N.R. provision at this stage principally relates to deterioration in claim amounts.
- 2.7 A further method assumes that for an individual development year the proportion of claims paid to the ultimate value, estimated by the first method, is stable for all underwriting years. This method is dependent on the first and indicates whether there has been a change in the development of claims paid compared with claims paid plus outstanding claims.
- Another method assumes that an underwriter writes business with the intention of breaking even, making neither profit nor loss. This method is more suitable for recent years where there has been little claims development. The breakeven point may be regarded as 100% of premiums or as a factor of the premium which takes into account interest and expenses and the incidence of settlement as derived in the second method.

2.9 A final method is based on numbers of claim notifications and their distribution. The ultimate number of claims is estimated and an average claim figure applied to that estimate.

# 2.10 Marine and Aviation

The settlement pattern of this business extends to around ten years and since information is available only for claim and premium amounts and then only at settlement, one is left with two mathods of estimation.

- 2.11 The first based on claim settlements is similar to the second method of the long tail section, but since there is no separately determined ultimate claim estimate, one has to assume that the total of claim settlements approaches an ultimate value at around ten years.
- 2.12 The second method based on premiums is similar to the third method of the long tail section, making use of the settlement pattern derived by the above method.

### 3. Practical Methods

#### Consideration affecting the selection of method

- 3.1 Since all the methods are somewhat crude it is essential to produce estimates on as many bases as the availability of data allows.
- 3.2 Having produced the estimates on all bases where the estimates produce consistent values, this will point to acceptance of any of the methods. Where, on the contrary, the estimates differ widely, it is then necessary to understand the reason for this divergence in order that the most appropriate method may be chosen.

#### Application

#### 3.3 Long Tail:

Data for this class of business is usually limited to numbers and amounts of claims paid and outstanding, and premium amount. This data is required to be summarised in the form of Tables I and II. It may not be possible in all cases to have numbers since the data for past years may have been collected purely for accounting and underwriting purposes.

3.4 The data available for this class of business may cover many territories involving different rates of exchange and rates of inflation.

#### Method I

- 3.5 In Table I the figures appearing in the later development years increase only slightly from year to year and hence may be regarded as approaching the ultimate cost of claims for that particular underwriting year.
- 3.6 In order to produce factors which can be applied to the most recent cumulative claims paid plus outstanding claims to determine the ultimate claim value it is necessary to calculate factors for development year 't + 1' to development year 't'.
- 3.7 For example in Table I the factor for development year 6 equals the total claims and outstanding for development year 6 divided by the total for development year 5 excluding the entry for underwriting year 1970.
- 3.8 To convert this series of factors into a meaningful set of factors for application to the cumulative claims paid to date plus outstanding claims it is necessary to assume a factor for over ten years say 1.005 and then multiply by the development factor for year 9 to obtain a product factor for the end of that development year.
- 3.9 In this way factors for the end of each development year may be obtained as below.

# Development Year

|                        | 1     | 2     | 3     | 4     | 5     | 6     | 7     | 8     | 9     | 10    |
|------------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Development<br>Factors |       | 1.831 | 1.239 | 1.157 | 1.111 | 1.044 | 1.056 | 1.061 | 1.033 | 1.015 |
| Product of<br>Factors  | 3.594 | 1.963 | 1.584 | 1.369 | 1.232 | 1.181 | 1,118 | 1.054 | 1.020 | 1.005 |

3.10 Applying these factors to the most recent cumulative claims paid plus outstanding claims for each underwriting year produces the following results:

| Underwriting<br>Year | Claim Paid<br>Plus Outstanding<br>Claims | Product<br>Factor | Ultimate Claim<br>Estimate |  |  |
|----------------------|--|-------------------|----------------------------|--|--|
| 1965                 | 1434                                     | 1.005             | 1441                       |  |  |
| 1966                 | 1419                                     | 1.020             | 1447                       |  |  |
| 1967                 | 1023                                     | 1.054             | 1078                       |  |  |
| 1968                 | 1017                                     | 1.118,            | 1137                       |  |  |
| 1969                 | 811                                      | 1.181             | 958                        |  |  |
| 1970                 | 1077                                     | 1.232             | 1327                       |  |  |
| 1971                 | 635                                      | 1.369             | 869                        |  |  |
| 1972                 | 672                                      | 1,584             | 1064                       |  |  |
| 1973                 | 483                                      | 1.963             | 948                        |  |  |
| 1974                 | 332                                      | 3.594             | 1193                       |  |  |

# Method II

3.11 Firstly it is necessary to determine the settlement pattern. The ultimate claim estimates are as determined by Method I. The proportion settled equals the total claims paid for a given development year divided by the ultimate claim estimates for those underwriting years included in the numerator.

| Underwriting<br>Year | Ultimate<br>Claim<br>Estimate | Development<br>Year | Cumulative<br>Claims<br>Paid | Percentage<br>Settled |
|----------------------|-------------------------------|---------------------|------------------------------|-----------------------|
| 1965 to 1974         | 11462                         | 1                   | 318                          | 2.8                   |
| 1965 to 1973         | 10269                         | 2                   | 953                          | 9.3                   |
| 1965 to 1972         | 9321                          | 3                   | 1738                         | 18.6                  |
| 1965 to 1971         | 8257                          | 4                   | 2488                         | 30.1                  |
| 1965 to 1970         | 7388                          | 5                   | 3171                         | 42.9                  |
| 1965 to 1969         | 6061                          | 6                   | 3257                         | 53.7                  |
| 1965 to 1968         | 5103                          | 7                   | 3194                         | 62.6                  |
| 1965 to 1967         | 3966                          | 8                   | 2784                         | 70.2                  |
| 1965 to 1966         | 2888                          | 9                   | 2236                         | 77.4                  |
| 1965                 | 1441                          | 10                  | 1208                         | 83.8                  |

3.12 The product of the most recent cumulative claims paid for each underwriting year and the reciprocal of the proportion settled gives the total claim estimate for each underwriting year as follows:

| Underwriting<br>Year | Cumulative<br>Claims Paid<br>to<br>December 1974 | Development<br>Year | Reciprocal<br>of Settlement<br>Pattern | Product |  |  |
|----------------------|--|---------------------|--|---------|--|--|
| 1965                 | 1208   | 10                  | 1.19                                   | 1438    |  |  |
| 1966                 | 1084   | 9                   | 1.29                                   | 1398    |  |  |
| 1967                 | 713  | 8                   | 1.42                                   | 1012    |  |  |
| 1968                 | 690  | 7                   | 1.60                                   | 1104    |  |  |
| 1969                 | 459  | 6                   | 1.86                                   | 854     |  |  |
| 1970                 | 419  | 5                   | 2.33                                   | 976     |  |  |
| 1971                 | 207  | 4                   | 3.32                                   | 687     |  |  |
| 1972                 | 183  | 3                   | 5.38                                   | 985     |  |  |
| 1973                 | 88   | 2                   | 10.75                                  | 946     |  |  |
| 1974                 | 75   | 1                   | 35.71                                  | 2678    |  |  |

3.13 If we extrapolate the settlement pattern to say twenty years it is possible to apply this method to claims paid data for those underwriting years prior to 1965 where data may only be available for the last ten years.

3.14 Extrapolating the above figures we obtain the following results:

| Development<br>Year | Percentage<br>Settled |
|---------------------|-----------------------|
| 11                  | 88.5                  |
| 12                  | 91.9                  |
| 13                  | 94.3                  |
| 14                  | 96.0                  |
| 15                  | 97.3                  |
| 16                  | 98.3                  |
| 17                  | 99.0                  |
| 18                  | 99.5                  |
| 19                  | 99.8                  |
| 20                  | 100.0                 |

- 3.15 To produce a total claim estimate for 1962, for example, from claims paid data available for the years 1965 to 1974, development years 4 to 13, one can estimate what proportion of claims one expects to settle within these years. This is the difference between the factor for development year 13, 94.3% and development year 3, 18.6%. The reciprocal of this may then be multiplied by the cumulative claims paid for the period 1965 to 1974.
- 3.16 If the financial data includes special situations such as the settlements of a portfolio of outstanding claims with a particular ceding office, then the final claim estimate is better based on the average of estimates derived from the most recently completed development year and the two immediately prior to that. Even if one does not suspect any significant irregularities in the data, this method does produce more stable results.

#### Method III

- 3.17 The breakeven point may be considered to be 100% of the premiums but since claim settlements occur for up to twenty years, and the vast majority of premium income is received in the first two or three years, there is an investment situation.
- 3.18 Therefore, a true breakeven point will allow for interest and expenses. The pattern of settlements can be assumed to be as for Method II and from an equation of value a result of anything between 110 and 130 may be obtained depending on the mean duration of the liability and the investment returns available.
- 3.19 Assuming a rate of interest of say 5% and expenses at 4% of settlements and 10% of premium, the breakeven point is approximately 125% of premiums.

3.20 This method produces the following results compared with the previous two methods:

| Underwriting<br>Year | Total Premium<br>Recorded | Final Claim<br>Estimate |  |  |  |
|----------------------|---------------------------|-------------------------|--|--|--|
|                      | (to December 1974)        |                         |  |  |  |
| 1965                 | 954                       | 1193                    |  |  |  |
| 1966                 | 940                       | 1175                    |  |  |  |
| 1967                 | 681                       | 851                     |  |  |  |
| 1968                 | 824                       | 1030                    |  |  |  |
| 1969                 | 947                       | 1184                    |  |  |  |
| 1970                 | 1112                      | 1390                    |  |  |  |
| 1971                 | 885                       | 1106                    |  |  |  |
| 1972                 | 976                       | 1220                    |  |  |  |

3.21 No calculation has been performed for 1973 and 1974 since it is normal practice to hold these years 'open' and just carry forward the balance of premium less claims and commission until the end of the second or third year by which time virtually all the premiums will have been received.

# Method IV

3.22 If numbers of claims paid and notified have been recorded in the same format as for claim amounts then it has been discovered that analysis will produce a table of the following form:

|                     | Table A   |                     |
|---------------------|---|---------------------|
| Development<br>Year | Percentage of claims by number reported in year | Cumulative<br>total |
|                     |   | 100 P <sub>t</sub>  |
| 1                   | 25  | 25                  |
| 2                   | 29  | 54                  |
| 3                   | 13  | 67                  |
| 4                   | 9   | 76                  |
| 5                   | 7   | 83                  |
| 6                   | 4   | 87                  |
| 7 & later           | 13  | 100                 |
| TOTAL               | 100   | <del></del>         |

It is first necessary to estimate the ultimate number of claims, using the above table.

- 3.23 For 1974 a first estimate would be 81 divided by 0.25, namely 324. Since the purpose of the exercise is to calculate reserves, prudence would suggest that some higher figure would be desirable. Using the percentages in Table A as binomial variables it is possible to calculate the 1%o significance level for the ultimate number of claims as follows:
  - Let: (1) A be the number of claims reported up to the end of development year t.
    - (2) 100p<sub>t</sub> the cumulative percentage reported up to the end of development year t, from Table A.
    - (3) n the unknown number of ultimate claims.

Then: 
$$np_t - A = 3.090$$
 (1)
$$\sqrt{np_t (1-p_t)}$$

As an example from Table I underwriting year 1974, A is 81, and  $P_{+}$  is 0.25. Substituting these in equation,(1) we have n=324.

3.24 The complete table for those years for which there is information on claims is as follows.

Table B

Upper 1%o limit Underwriting Expected to number of Year ultimate number of claims from claims Table A 510 483 1969 649 1970 613 324 356 1971 485 1972 437 294 347 1973

3.25 It is then necessary to calculate from Table I the average claim paid and outstanding in each development year. This is shown at the bottom of Table I and is reproduced in Table C below.

324

1974

436

Table C

| Development<br>Year | Average claim paid and outstanding £000's | Modification factor 2.000 : column 2 |  |  |  |  |
|---------------------|---|--------------------------------------|--|--|--|--|
| 1                   | 3.172                                     | .631                                 |  |  |  |  |
| 2                   | 2.625                                     | .762                                 |  |  |  |  |
| 3                   | 2.315                                     | .864                                 |  |  |  |  |
| 4                   | 2.155                                     | .928                                 |  |  |  |  |
| 5                   | 2.020                                     | .990                                 |  |  |  |  |
| 6                   | 1.926                                     | 1.000 say                            |  |  |  |  |

3.26 If this average may be assumed to be tending ultimately to £2,000 we can calculate a set of modification factors as shown in column 3 above, which can be applied to the average for the latest development year for each underwriting year. These averages are shown in Table D.

Table D

Claims paid and outstanding

for the latest development year

| Underwriting<br>Year | number | amounts £000°s | average £000's |
|----------------------|--------|----------------|----------------|
| 1969                 | 421    | 811            | 1.926          |
| 1970                 | 509    | 1077           | 2.115          |
| 1971                 | 246    | 635            | 2.585          |
| 1972                 | 293    | 672            | 2.295          |
| 1973                 | 159    | 483            | 3.039          |
| 1974                 | 81     | 322            | 4.105          |

3.27 Finally in Table E these upper limits may be applied to the ultimate number of claims (Table B to the averages in Table D modified by the factors in Table C).

Table E

| Underwriting<br>Year | Ultimate<br>no. of claims | Current<br>average<br>claim | Modified<br>factors | Product |
|----------------------|---------------------------|-----------------------------|---------------------|---------|
| 1969                 | 510                       | 1.926                       | 1.000               | 982     |
| 1970                 | 649                       | 2.115                       | 0.990               | 1359    |
| 1971                 | 356                       | 2,585                       | 0.928               | 854     |
| 1972                 | 485                       | 2.295                       | 0.864               | 962     |
| 1973                 | 347                       | 3.039                       | 0.762               | 804     |
| 1974                 | 436                       | 4.105                       | 0.631               | 1129    |

#### Comparison of results

3.28 The results of the four methods are presented below:

| Underwriting<br>Year | ı    | 11   | 111   | IV   |
|----------------------|------|------|-------|------|
| 1965                 | 1441 | 1438 | 1193  |      |
| 1966                 | 1447 | 1398 | 1175  |      |
| 1967                 | 1078 | 1012 | 851   |      |
| 1968                 | 1137 | 1104 | 1030  |      |
| 1969                 | 958  | 854  | 1184  | 982  |
| 1970                 | 1327 | 976  | 1390  | 1359 |
| 1971                 | 869  | 687  | 1106  | 854  |
| 1972                 | 1064 | 985  | 1220  | 962  |
| 1973                 | 948  | 946  | Dia . | 804  |
| 1974                 | 1193 | 2678 | -     | 1129 |

- 3.29 The results of Method I and II are broadly similar for the years 1965 to 1968 inclusive differing by only 3%. This is to be expected since the settlement pattern in the later years of development was based exclusively on these underwriting years. However, one would expect the first method to produce reasonable results in view of the lengthy period of development already experienced. Coupled with the fact that they are all known to have resulted in loss situations Method III is of no value here.
- 3.30 The underwriting years 1969 to 1972 inclusive produce a much less consistent set of estimates.
- 3.31 Since Method III, the breakeven method, is consistently higher, the acceptance of an alternative method involves the release of surplus. One must therefore be sure that if an alternative method is chosen that it is confidently expected that the underwriting year will prove profitable.
- 3.32 For these underwriting years Methods I and IV differ in total only by a little over 1%.
- 3.33 However, the method based on cumulative claims is around 15% less, a substantial difference. It would, therefore, appears that the rate of claim settlement is lower than the average of all the underwriting years or the final claim estimate produced by the first method is too high.
- 3.34 To understand the results one must examine the background to the data. In 1969 the use of indexed excess levels became common. This, of course always affected the claims actually settled but not in all cases the outstanding claims since this depended on how frequently the estimate was revised.

- 3.35 With this background to the results and the possibility that the settlement pattern will in time prove a slightly different shape to that of unindexed excess levels, since it is necessary to establish prudent reserves, one must have regard to the breakeven basis Method III.
- 3.36 As already mentioned years 1973 and 1974 are 'open' years and in view of the length of settlement pattern of this class of business and the delay in receiving information, unless claims paid plus outstanding as a proportion of premium received has risen more sharply than earlier years, it is normal to carry forward a fund equivalent to premiums less claims.
- 3.37 In the determination of the reserve required for outstanding claims whether known or I.B.N.R. no consideration has been given to inflation, exchange movements or interest. The figures used for this exercise had an implicit allowance for inflation and exchange movements inherent in the development of the results.
- 3.38 No attempt has been made to extricate the effect of these factors and make alternative assumptions. The results may be regarded as having an implicit margin for such movements and if this is considered sufficient for future purposes discounting may be considered
- 3.39 Alternatively, the interest factor may be left as an implicit margin against future inflation allowing it to emerge as surplus later.

| ing   |                  | 6                    | Amt | 1413 | 1419 |      |      |      |      |      |      |      |      |               |         |     |     |  |  |       |
|---|------------------|----------------------|-----|------|------|------|------|------|------|------|------|------|------|---------------|---------|-----|-----|--|--|-------|
| £000s Sterling                                    |                  | 8                    | Amt | 1348 | 1394 | 1023 |      |      |      |      |      |      |      |               |         |     |     |  |  |       |
| )0 <del>3</del>                                   |                  | 7                    | Amt | 1305 | 1283 | 396  | 1017 |      |      |      |      |      |      |               |         |     |     |  |  |       |
|   |                  | 9                    | Amt | 1269 | 1193 | 006  | 896  | 811  |      |      |      |      |      |               | 56      |     |     |  |  |       |
|   |                  |                      | No. | N/A  | N/A  | N/A  | N/A  | 421  |      |      |      |      |      |               | 1.926   |     |     |  |  |       |
|   |                  | Ŋ                    | Amt | 1258 | 1140 | 845  | 876  | 800  | 1077 |      |      |      |      |               | 2.020   |     |     |  |  |       |
| Plus  | ear              |                      | No. | N/A  | N/A  | N/A  | N/A  | 420  | 509  |      |      |      |      |               | 2.      |     |     |  |  |       |
| Cumulative Claims Paid Plus<br>Outstanding Claims | Development Year | 4                    | Amt | 1132 | 1025 | 812  | 765  | 694  | 196  | 635  |      |      |      |               | 2.155   |     |     |  |  |       |
| e Clain<br>nding                                  | Develo           | Develo               | No. | N/A  | N/A  | N/A  | N/A  | 366  | 453  | 246  |      |      |      |               | 2.      |     |     |  |  |       |
| ulative Claims Pai<br>Outstanding Claims          |                  | ო                    | Amt | 982  | 606  | 703  | 684  | 633  | 743  | 557  | 672  |      |      |               | 2.315   |     |     |  |  |       |
| C.  |                  |                      | No. | N/A  | N/A  | N/A  | N/A  | 305  | 324  | 203  | 293  |      |      |               | 2       |     |     |  |  |       |
|   |                  | 7                    | Amt | 722  | 826  | 593  | 578  | 513  | 637  | 382  | 467  | 483  |      |               | 525     |     |     |  |  |       |
|   |                  |                      |     |      |      |      |      | No.  | N/A  | N/A  | N/A  | N/A  | 222  | 242           | 134     | 200 | 159 |  |  | 2,625 |
| ы   |                  |                      | Amt | 477  | 454  | 365  | 363  | 300  | 328  | 195  | 188  | 187  | 332  |               | 72      |     |     |  |  |       |
| PORTIONA  |                  |                      | No. | N/A  | N/A  | N/A  | N/A  | 103  | 124  | 53   | 71   | 50   | 81   |               | 3.172   |     |     |  |  |       |
| ACCIDENT NON-PROPORTIONAL                         |                  | Underwriting<br>Year |     | 1965 | 1966 | 1967 | 1968 | 1969 | 1970 | 1971 | 1972 | 1973 | 1974 | Average Claim | Amounts |     |     |  |  |       |
|   |                  |                      |     |      |      |      |      |      |      |      |      |      |      |               |         |     |     |  |  |       |

10 Amt 1434

# Proportional Reinsurance

- 1.1 It is not conventional to associate an IBNR reserve with proportional reinsurance business. This arises from the way a pro-rata treaty is set up and from the way in which accounts are presented.
- 1.2 In return for a proportion of the premium on the original risk (which would vary according to the risk for a surplus treaty), a reinsurer pays claims on that risk in the same proportion and also pays commission on terms subject to negotiation.
- 1.3 The accounts presented, normally on a quarterly basis, by the ceding companies to their reinsurers itemise:
  - (i) premiums ceded
  - (ii) recoveries on claim payments

  - (iii) commission due
     (iv) movement on premium reserve
    - (v) movement on recoveries outstanding

The first three quarterly accounts presented more of ten than not just cover the first three items, the cash items. The last two items, the reserve movements, may only be shown on the fourth quarter account or even a "fifth" quarter account.

- 1.4 There is a substantial delay in the receipt of an account statement by a reinsurer from the ceding company. This delay should be no more than six months according to standard contract wording. However in practice a delay of up to a year is quite common. An interpretation of the IBNR definition could cover all such outstanding accounts at the end of each year. Companies have experienced such difficulties in estimating these claim recoveries outstanding that they have brought in an accounting device which has effectively removed the problem. This device is essentially reporting 12 months in arrears.
- 1.5 Reporting in arrears can be achieved either:
  - (i) by recording all entries relating to the previous year in the current years account,
  - or (ii) by putting all accounts presented relating to the current year in an 'Open Year' account, the accumulated balance is the Fund carried forward. The remaining accounts will be entered the following year, in the Closed Year account, and the profit or loss released twelve months after the year in which it has been incurred.
- 1.6 It is considered desirable to build up the Fund carried forward from the open year if it is expected to make a loss on the relevant Treaty Year. This is a re-statement of the IBNR problem. Solutions are probably limited to a study of the relationship between the ratio of premium to the Open Year Fund carried forward and the eventual profit released. Knowledge of the various underwriting trends in the area of a ceding company's operations may also help.

|  |                  | .10          | Amt  | 1208 |      |      |      |      |      |      |      |      |      | 1208  |
|--|------------------|--------------|------|------|------|------|------|------|------|------|------|------|------|-------|
| OPORTIONAL Cumulative Claims Paid £000s Sterling | Development Year | 6            | Amt  | 1152 | 1084 |      |      |      |      |      |      |      |      | 2236  |
|  |                  | <sub>∞</sub> | Amt  | 1060 | 1011 | 713  |      |      |      |      |      |      |      | 2784  |
|  |                  | 7            | Amt  | 976  | 816  | 610  | 069  |      |      |      |      |      |      | 3194  |
|  |                  | 9            | Amt  | 678  | 824  | 524  | 601  | 459  |      |      |      |      |      | 3257  |
|  |                  | Ŋ            | Amt  | 691  | 671  | 473  | 527  | 390  | 419  |      |      |      |      | 3171  |
|  |                  | 7            | Amt  | 515  | 456  | 374  | 376  | 271  | 289  | 207  |      |      |      | 2488  |
|  |                  | က            | Amt  | 306  | 277  | 235  | 242  | 178  | 181  | 136  | 183  |      |      | 1738  |
|  |                  | 7            | Amt  | 131  | 142  | 115  | 137  | 110  | 98   | 80   | 79   | 88   |      | 953   |
|  |                  | H            | Amt  | 43   | 39   | 23   | 51   | 27   | 21   | 23   | 4    | 12   | 75   | 318   |
| ACCIDENT NON-PROPORTIONAL                        |                  | Underwriting | rear | 1965 | 1966 | 1967 | 1968 | 1969 | 1970 | 1971 | 1972 | 1973 | 1974 | TOTAL |

- 1.7 Given a resolution of this problem, it can be argued that either:
  - (i) the IBNR associated with proportional business is the IBNR element in the ceding companies reserves.

    The reinsurer does not know what this element is and for surplus reinsurance it would be unusual for a ceding company to have estimated IBNR recoveries
  - or (ii) there is no IBNR element, because the contract wording of the treaty gives the reinsurer the option to pay a 'portfolio claim' releasing it from the liability on all outstanding claims.
- 1.8 The outstanding claim reserve is normally taken as the 'portfolio claim' amount, which is typically 90% of the appropriate proportion of the ceding company's outstanding claims. On a "break-up value" reserving basis this may be satisfactory. On a going concern basis it may postpone losses emerging when the ceding company underestimates its outstanding claim (including IBNR).