

## Collaboration, Conflict or Confusion

Understanding The Responsibilities of Providers and Distributors for the Fair Treatment of Customers

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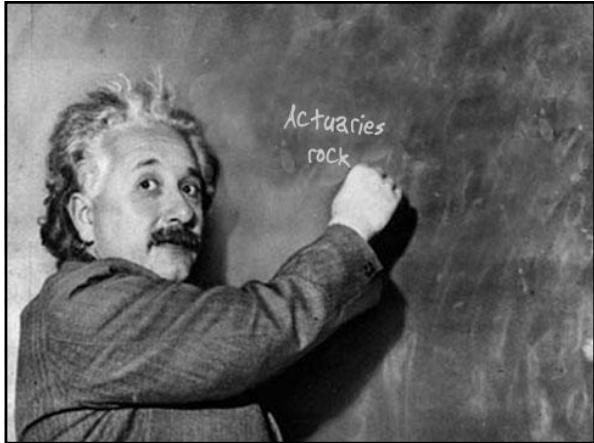
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The Actuarial Profession  
making financial sense of the future

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### Provider and distributor responsibilities

- More stable relationship
- Better outcomes
- ABI, AIFA, FSA
- Individual firms

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The Actuarial Profession  
making financial sense of the future

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