



## Global Student Consultative Forum – South Asia

Monday 5 November 2018

Conference Call

<b>Attending:</b>	Aayush Muraka (AM) Dhanania Shyam (DA) Diwaker Goyal (DG) Ekta Mehta (EM) Neel Doshi (ND) Shrreita Shetty (SS) Vrindra Aggarwal (VA)	<b>Apologies:</b>	Prateek Singh (PS) Sophia Benhur (SB)
<b>Executive Staff:</b>	Matt Tennant (MT) Andrew Berrow (AB)		

Item	Title	Action
1.	<p><b>Exam Booking</b></p> <p><b>EM</b>-Generally exam booking was fine, however, some issues with paying with banking cards. <b>AB</b>-important to give us as much notice as possible so that any banking transfer problems can be addressed.</p> <p><b>EM</b>-Problem with the online system that can't book more than 1 venues for the same sitting. <b>AB</b>-Unfortunately that is a problem with the system. It's easier to call Education Services to resolve the situation as we can do that on the phone.</p>	
2.	<p><b>Exam Centres</b></p> <p><b>SS</b>-Not a huge amount of waiting areas of exam centres for students before the exams. <b>AB</b> We will take feedback on-board however this has to be balanced against centre availability.</p>	

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	<p><b>ND</b>-At Mumbai centre-normally water bottles made available. However water was served in glasses that had to be requested which causes some disruption. <b>AB</b> We will look into the issue.</p> <p><b>EM</b>-Multiple comments that lighting in the exam centre was a problem.</p> <p><b>DA</b>-Confirmed lighting was an issue for a number of students.</p> <p><b>AB</b>-We will look into the problems.</p> <p><b>SS</b>-There was an issue with heat at the exam centres and advisory to carry a jacket etc. Can this be included in student guidance? <b>AB</b>-We can look into it.</p> <p><b>AM</b>-Issue at one of the exam centres were the students were taken into a restaurant to complete their exam. <b>AB</b>-We will look into this.</p> <p><b>EM</b>-Mumbai centre-quite far away location wise. Reaching there was quite difficult. <b>AB</b> We will take feedback on-board however-again-this has to be balanced against centre availability.</p>	
3.	<p><b>Online Exams</b></p> <p><b>AB</b> The CA2 and CP3 experience of students and apologies for the problems with the examination platform.</p> <p><b>EM</b>-Many students experienced problems with downloading and uploading the CP3 paper.</p> <p><b>AB</b>-There was a backup plan for CP3; however was an issue around our internal IT systems that stopped the email being sent out to all students en-mass meaning not all received them.</p> <p><b>MT</b>-Stress the important of students using mitigating circumstance forms where such issues arise.</p> <p><b>Action: Email around the mitigating circumstance policy and form.</b>  <b>Action Follow Up:</b> <a href="https://www.actuaries.org.uk/studying/after-exams/mitigating-circumstances">https://www.actuaries.org.uk/studying/after-exams/mitigating-circumstances</a></p>	
4.	<p><b>Exam questions</b></p> <p>No feedback received.</p>	
5.	<p><b>Tuition</b></p>	

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	No feedback received.	
6.	<p><b>Curriculum 2019 and PPD</b>  <b>ND</b>-Exemptions between IFoA and IAI were initially confusing, especially in regards to the IAI December sitting. The clarification email helped to address these points of confusion.</p> <p><b>VA</b>-Will there be in any additional information or guidance in regards to R Software?</p> <p><b>AB</b>-More guidance will be from ActEd should available in November/December.</p> <p><b>EM</b>-how will be practical paper work for the CM/CS exams? <b>AB</b>-Similar to the CP3 exam upload/download process.</p> <p><b>EM</b>-Is there some more guidance on what the practical papers will have? <b>AB</b>-There are some specimen papers online already, and more will be available after each exam sitting.</p> <p><b>Action:</b> AB to have a look if ActEd have any guidance.</p>	AB
7.	<p><b>Personal and Professional Development (PPD)</b>  <b>VA</b> - Registering breaks isn't clear on the website. <b>MT</b> We are going to be updating the webpage and PPD guide shortly with more information.</p> <p><b>AM</b> – Can students miss their deadlines submit their PPD? <b>MT</b> As PPD is new and introductory, we are allowing in the short term for us complete the PPD backfill form. However, in the long term, the admin fees will apply.</p> <p><b>EM</b>-how can we communicate this to students? <b>MT</b> We are updating the PPD webpages and guide and there are some recent PPD webinars that are about to be published.</p>	
8.	<p><b>Any other business</b>  <b>SS</b>-Can we request re-remarks of scripts. <b>MT</b> The IFoA has a set marking procedure and all scripts go through a double-blind marking process. Students cannot request a remark of their script.</p> <p><b>Action: Email marking guidelines around.</b>  <b>Action Follow Up:</b> <a href="https://www.actuaries.org.uk/studying/exam-results/marking-guidelines">https://www.actuaries.org.uk/studying/exam-results/marking-guidelines</a></p> <p><b>EM</b> Actuary Magazine. We receive the Actuary magazine quite late, can there be an online version that makes it easier to read?</p>	

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	<p><b>AB</b>-Actuary magazine is online, we need to find the link.</p> <p><b>Action: Send the online Actuary link around.</b>  <b>Action Follow Up:</b> <a href="http://www.theactuary.com/archive/digital-edition/">http://www.theactuary.com/archive/digital-edition/</a></p> <p><b>EM</b> Exam fees are quite hard, and is there any considerations that can be made.</p> <p><b>AB</b>-We are always reviewing the fees and take students comments on boards. Exams fees are designed to be cost neutral and cover the cost of running the exam.</p> <p><b>DA</b> –what is the difference between IFoA Student members and Student Actuarial Analyst?</p> <p><b>Action: MT to send around the information in regards to Student Actuarial Analyst</b>  <b>Action Follow UP:</b> <a href="https://www.actuaries.org.uk/membership/types-membership/student-actuarial-analyst-membership">https://www.actuaries.org.uk/membership/types-membership/student-actuarial-analyst-membership</a></p> <p><b>SS</b>-How are exams structured and can be more of a gap between the scheduled exams?</p> <p><b>AB</b>-Exam calendar is very hard to schedule and takes a long time to formulate. The religious holidays which we try to accommodate make this very tricky.</p>	<p><b>AB</b></p> <p><b>MT</b></p>