

Doing the Hard Work

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Agenda

- Background
- Approach to IFRS17 implementation
- Key challenges:
 - Model development and data
 - CSM and Loss component
- Conclusions

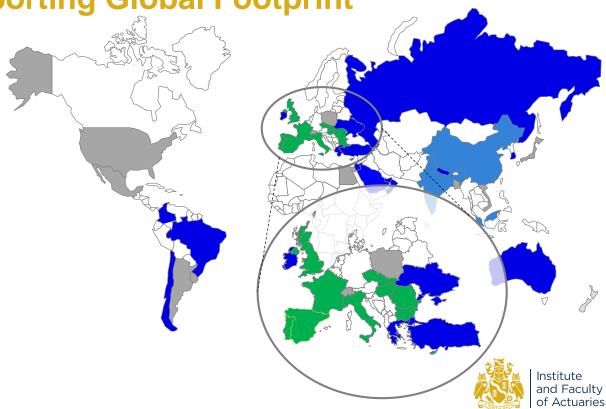


MetLife IFRS Reporting Global Footprint

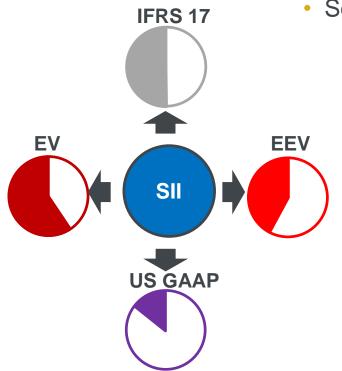
Group reports on US GAAP, but:

IFRS (or similar standards) impact on MetLife: > 36 out of 46 Countries

Plus local regulation following IFRS17



IFRS17 in the context of wider reporting



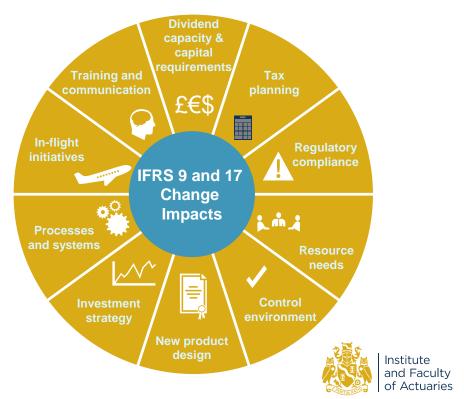
Solvency II vs IFRS 17 vs US GAAP vs EV

- Technical framework is broadly consistent
- ✓ US GAAP is less consistent
- ✓ There is an opportunity to leverage consistencies in the frameworks
- ✓ However, there are many elements where granular application of the technical requirements will differ



IFRS – Impact Beyond Local Reporting

- IFRS Financial Statements are prepared at a <u>legal entity level</u> on an <u>annual basis</u>.
- IFRS reporting influences many other aspects of our businesses:
 - Distributable profits (dividend capacity)
 - Regulation
 - Income taxes



IFRS 17 Implementation Roadmap

The typical top-down implementation of IFRS 17 can be divided into three main phases.



- Agree key methodology and design decisions:
- Assess commercial impacts of IFRS 17;
- Provide a high level solution design to meet the IFRS 17 operational changes; and
- Develop an implementation roadmap with resource estimates, clear decision points and priority areas.

Phase 3 Implementation and Testing

- · Build the IFRS 17 solution; Any of the system components, would expect to build using prototype;
- Provide a tested fit-for-purpose system, data, and WDT solution for the business:
- · Carry out a number of dry runs;
- · Assess outcome and refine solution: and
- Assess transition impacts.





- · Augment the solution design from Phase 1 design papers; and
- · Detailed plan and implementation activities development.

IFRS17 Implementation Roadmap – Accelerated initial phase

2017

Prototype (Pilot countries)

- Complete end-to-end solution accelerated
- Development of methodology, models and capability
- Full results and disclosures



2018

Roll out and refine

- Roll out of models and tools to other countries
- Implement technology end state solution
- Refinement of methodology
- Validation of results

2019

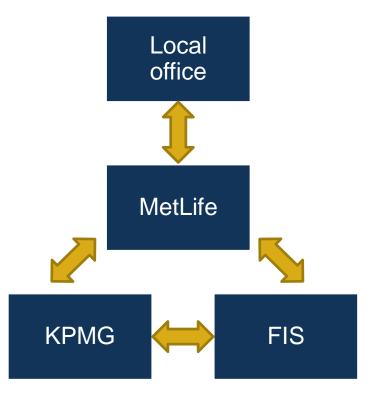
Complete implementation

- Parallel running of models
- Embedding and finalise accounting policies



Model development

- Primary objectives to define the modelling approach to be used for IFRS 17 modelling across the Group and understand scale of challenge
- Discussions between MetLife, KPMG, FIS valuable for providing feedback and resolving issues – often common to all needs
- Prototype provided further understanding into model implementation and resource requirements. Significant difference where building models from scratch versus leveraging existing Solvency II models.



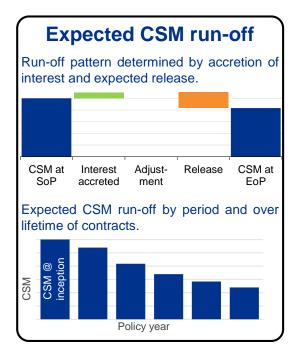


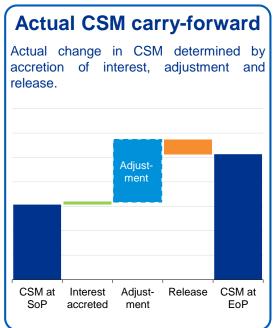
Model Development Observations

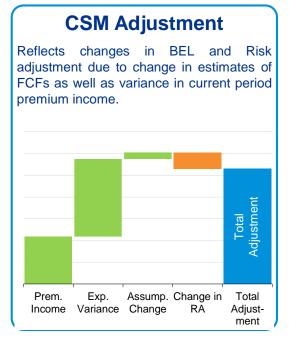
- Typical drawbacks of starting 'early'.
- Needed modelling functionality not yet implemented within Prophet, e.g. explicitly quantifying CSM for reinsurance, some aspects of VFA, a consistent view of CSM run-off.
- Impact on modelling efforts of having differing views.
- Implications on levels of granularity
- Although some customisation was required, due to the central management of the models, mapping to IFRS 17 library was straight forward.
- Using modelling as a facilitator for education and internal decision making.



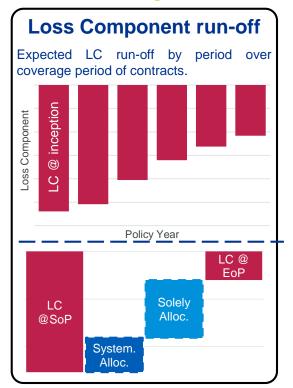
CSM

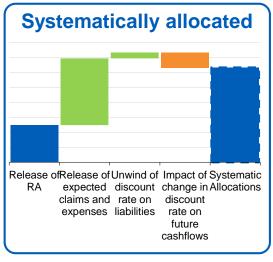


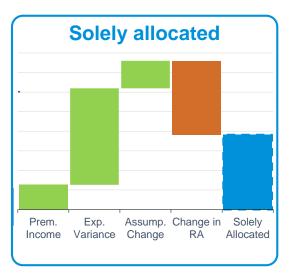




Loss component



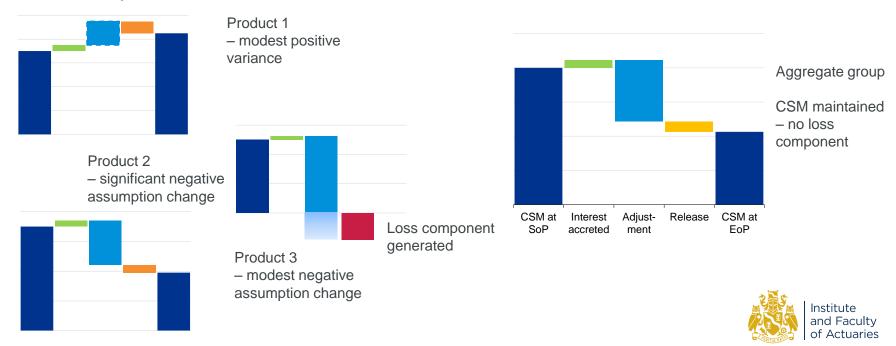






Level of aggregation

Granularity matters



Lessons Learnt

- Availability of the appropriate data
- Difficult decisions regarding Modelling/Methodology
- Significant overhead addressing the educational gap
- Satisfying IFRS 17 Disclosures



Conclusions

Was it the right approach to take?



Questions

Comments

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