

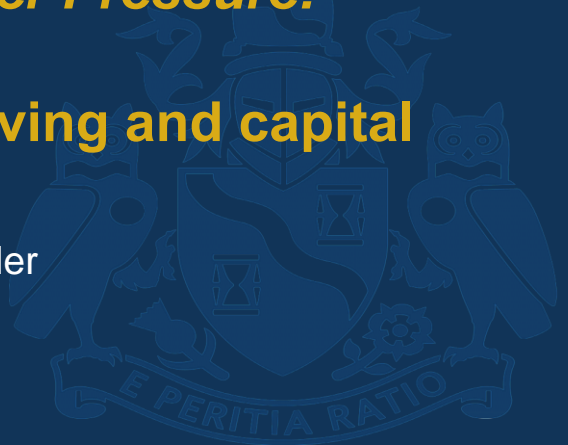


Institute  
and Faculty  
of Actuaries

# **Actuarial decisions under Pressure: Mind the gap ... ... between reserving and capital**

Melinda Strudwick (PwC),  
Sally Lake (Beazley) and James Toller  
(Beazley)

20 June 2017



**Reserving ...** **... & Capital**

20 June 2017

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***"Coming together is a beginning. Keeping together is progress.  
Working together is success."***

***--Henry Ford (Industrialist)***

***"A good marriage would be between a blind wife and a deaf  
husband."***

***--Michel de Montaigne (Philosopher)***



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## **4 examples where we might be **FALLING DOWN** the gap ...**

***Reserve  
Strength***

***Scenario  
Testing***

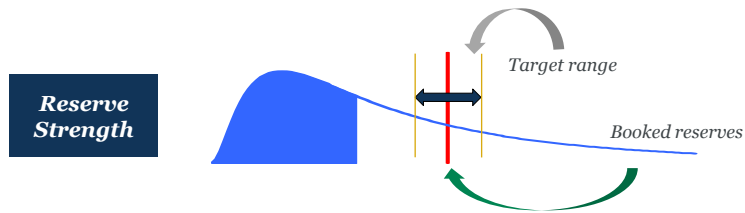
***Feedback loops***

***Methodology  
Selection***



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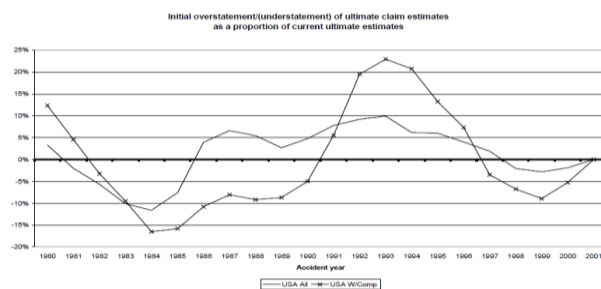
## 4 examples where we might FALL DOWN the gap



- Reserve distributions are not always used for setting and validating management margins.
- Useful to compare at what percentile the booked reserves sit
- Results in inconsistencies between teams and their views of risk ....
- ...and inefficiencies and additional effort spent

## 4 examples where we might FALL DOWN the gap

### Scenario Testing



- Reverse Stress Testing or (out of model) Scenario testing capturing reserve deteriorations in a soft market
- Not all available data sets used to help quantify scenarios
- Reserving team's expertise not fully used
- May result in incomplete scenarios or scenario sets ...
- ... and potential understatement of reserve risk

## 4 examples where we might FALL DOWN the gap

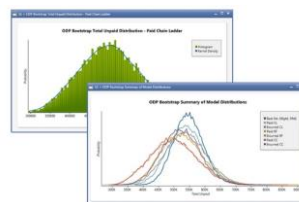
### Feedback loops



- Analysis of change – what is really driving reserve, and reserve risk movements?
- Changes to reserving methodology or prudence – how does it impact reserve risk calculations?
- Incomplete consideration of available information
- Results in incomplete understanding of risk and drivers

## 4 examples where we might FALL DOWN the gap

### Reserve risk modelling



- Still the most common methods used: Mack and bootstrapping models, some alternatives used (e.g. for inwards reinsurance, liability, etc).
- Popular methods have well-trailed limitations (especially inflation, court awards, calendar year effects, reserving cycle ... )
- Not always best methodologies used in view of exposures
- Better insight of data from reserving team (e.g reinsurance trends, PPOs, irregularities, inflationary trends, underlying reasons of reserve releases) can better help inform choice of methodology.

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## *Recurring themes*

### ➤ Hypothesis:

***Separation of the reserving and capital functions contributes to a “gap” in understanding of reserve risk***

- At its best, the “gap” can create a healthy tension between the two functions ...
  - ... at its worst, it can generate inconsistency and a gap in understanding

### *How to make it better?*

- Over to Sally and James ...



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## Actuarial feedback loops in practice

James Toller & Sally Lake  
**Beazley**



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## Context - Beazley

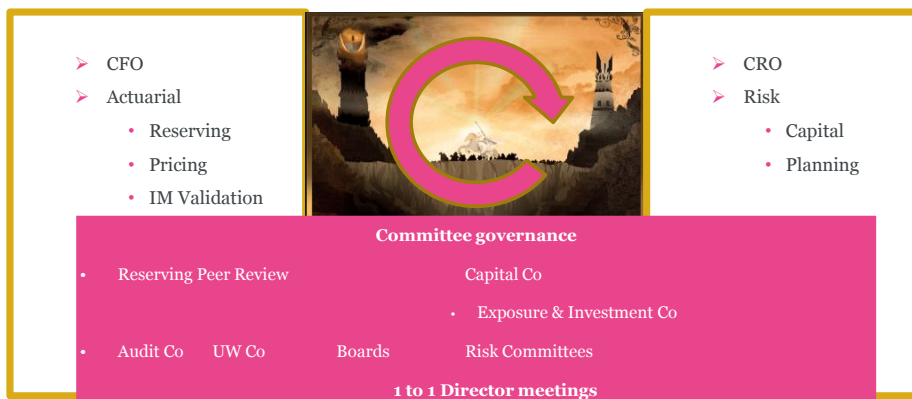
- Beazley plc is a FTSE 250 company
- Specialist insurer
- 6 Lloyd's syndicates, 1 reinsurer and overall group
- US business is the main focus
- USD2.2bn gross written premium
- Around half of business is casualty

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## Context - 2 functions encourages visibility of alternatives

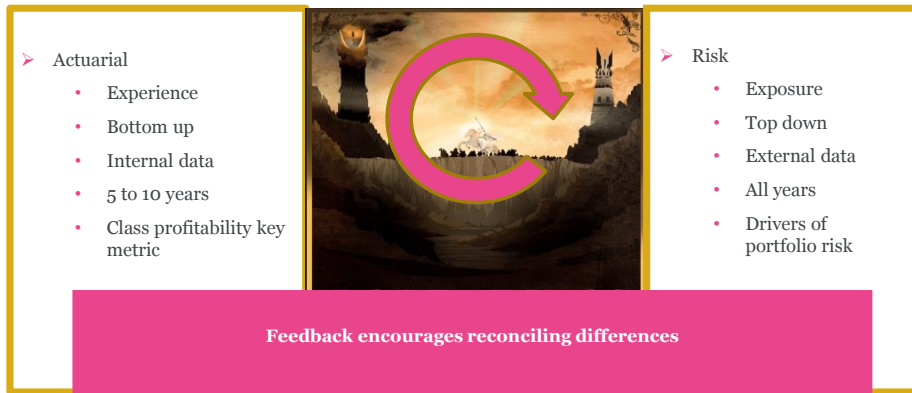


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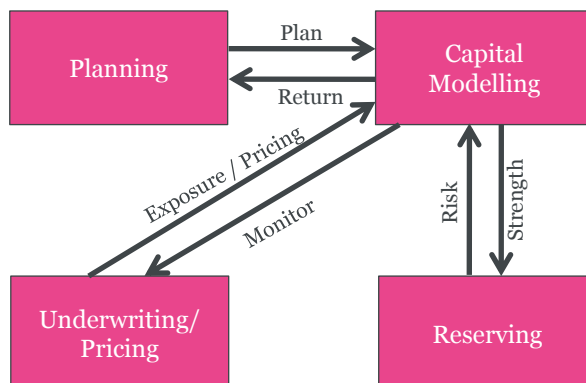


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## Context – Different Focus



## Context - Feedback loops are integrated



## Feedback loop examples

- **Example 1 – Reserve risk**
  - Improving assumptions using bottom up view
  - Feedback loops ensure users understand the output
- **Example 2 – Reserving RI recovery**
  - Improving assumptions by ensuring consistency of view – pricing
- **Example 3 – RI Rate change**
  - Improving assumptions by ensuring consistency of view – dependency
- **Example 4 – Reserving vs plan loss ratio**
  - Giving visibility to alternative assumptions
- **Example 5 – Reserve strength for new portfolios**
  - Giving visibility to risk

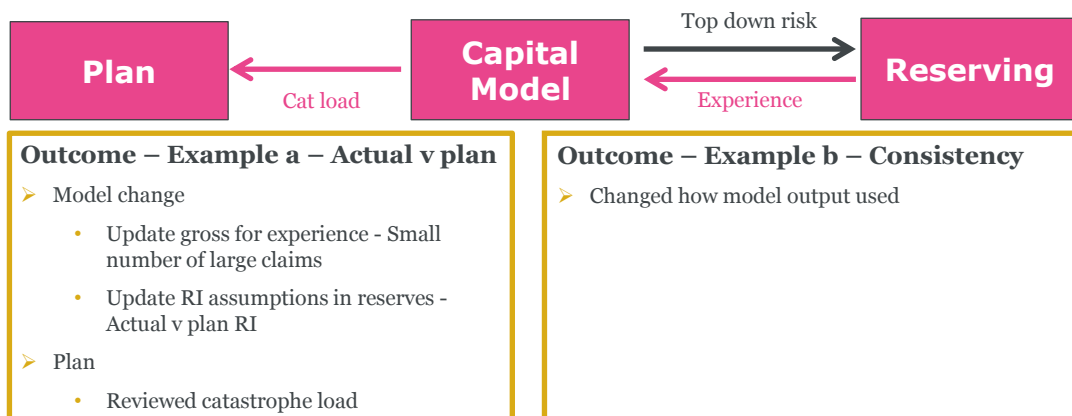


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## Example 1 – Reserve risk



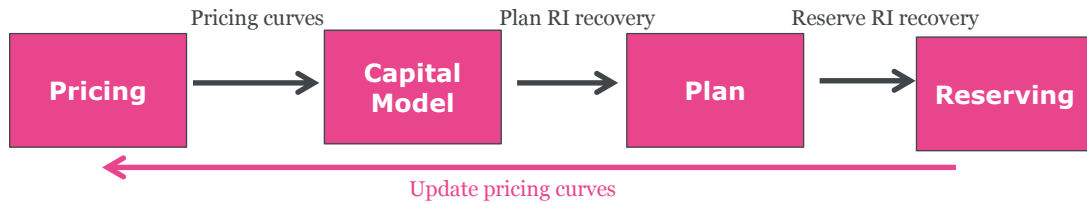
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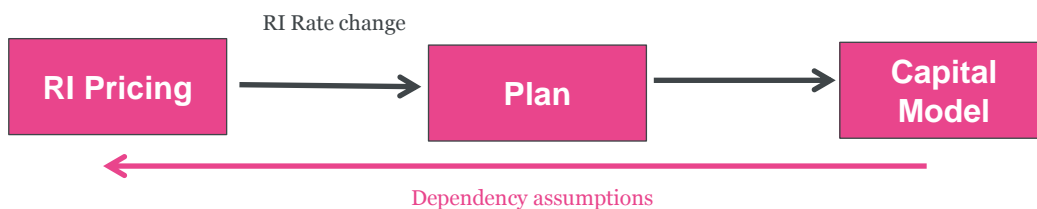
## Example 2 – Reserving RI recovery



### Outcome – Example – Actual v plan

- Model change
  - Update gross for experience - Small number of large claims
  - Update RI assumptions in reserves - Actual v plan RI
- Plan
  - Reviewed catastrophe load

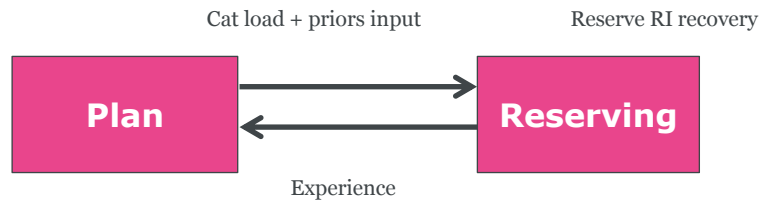
## Example 3 – Reinsurance rate change



### Outcome – Example – RI Rate change

- Pricing model update
  - Update dependency to align with drivers of risk in Internal Model

## Example 4 – Reserving vs plan loss ratio



### Outcome – Example – Reserving vs plan loss ratio

- Giving visibility to alternative assumptions

## Example 5 – Reserve strength for new portfolios



### Outcome – Example – Reserve strength for new portfolios

- Giving visibility to risk

## Examples

- Example 1 – Reserve risk
- Example 2 – Reserving RI recovery
- Example 3 – RI Rate change
- Example 4 – Reserving vs plan loss ratio
- Example 5 – Reserve strength for new portfolios

## Outcomes

- Improving assumptions using bottom up view
- Improving consistency
- Giving visibility to risk & alternative assumptions

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**Questions**



**Comments**

Expressions of individual views by members of the Institute and Faculty of Actuaries and its staff are encouraged.

The views expressed in this presentation are those of the presenter.

