



Volunteers' experiences

“I would encourage you to step forward and become a CPD Co-ordinator for your company!”

A view from a volunteer: Pay Peng Neo



“I am a Fellow of the Institute and Faculty of Actuaries (IFoA) and I work for Munich Re in Singapore. I had been planning to contribute to the actuarial profession for a while now, as it has given me a fulfilling career. The opportunity arose when my colleague asked if I would be interested in becoming a CPD Co-ordinator for our organisation. I was delighted to take up this volunteer role and have enjoyed discovering ways to enrich the breadth and depth of the traditional role of a CPD Co-ordinator.”

The experience of a volunteer CPD Co-ordinator based in Singapore

“At Munich Re Singapore, we organise frequent technical and soft skills training sessions, which are well attended internally. These sessions typically range between 1-2 hours over lunch. I have been personally involved in co-ordinating a number of sharing sessions with the junior actuaries to help them with their work/career/exam questions.

To date, in my CPD Co-ordinator role, I have helped circulate relevant CPD information to my colleagues (including annual deadline reminders!), encouraged them to attend relevant external events and kept a record of their attendance to all the events. Going forward, I plan to use more video and audio resources provided (as a member benefit) by the IFoA to enhance our training sessions.

As a CPD Co-ordinator I receive a quarterly newsletter which is full of useful information, opportunities, resources and events which I can share with my colleagues.”

Has volunteering assisted your life long learning?

“Whilst I am fairly new to this role, I am an old guard in embracing volunteerism. Personally, I really appreciate what many others have given back to the actuarial profession and this has inspired me to want to give back more. The intrinsic reward for me has been to work alongside professionals in an organisation that highly values continuous learning, ethics and professionalism. I would encourage you to step forward and become a CPD Co-ordinator for your company!”

An IFoA Member
Engagement Profile

To get involved in volunteering for the IFoA visit:
www.actuaries.org.uk/get-involved/volunteering-ifo