17/10/2012

The Actuarial Profession making financial sense of the future

**GIRO Conference and Exhibition 2012** 

# Microinsurance: small Insurance Policies making a BIG Difference Doug Lacoss

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### Microinsurance

#### Agenda

- What is Microinsurance anyway?
- · Special considerations for developing markets
- Microinsurance Working Party / MIG
  - Actuarial Toolkit
- Case Studies
  - AKSItext
  - Kilimo Salama
  - Mi Life

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· Opportunities to get involved

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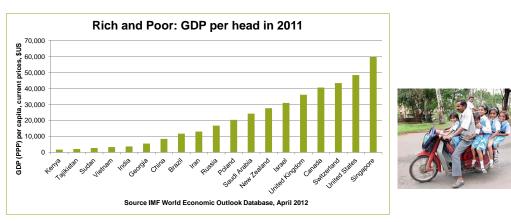
#### What is Microinsurance? IAIS definition

- Not a specific product or product line
- Not limited to a specific provider type
- · Provision of cover to a specific market segment
- i.e., "low-income persons."
  ~ IAIS Issues Paper (2007)





# What is Microinsurance?



But how low is "low-income"?

# What is Microinsurance?

- But how low is "low-income"?
- Is insurance "micro" due to
  - Target insured population?
  - Insurer?
  - Distribution channel?
  - Type of product?





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# Being poor is risky

'One of the least remarked-on problems of living on two dollars a day is that you don't literally get that amount each day. The two dollars a day is just an average over time. You make more on some days, less on others, and often get no income at all.'

'How do you make sure there is something to eat and drink every day, and not just on the days you earn? If that seems hard enough, how do you deal with emergencies?'

Portfolios of the Poor, Collins et al. (2009)

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### **Microinsurance**

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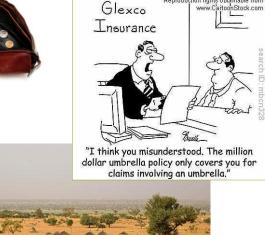
### Microinsurance – Some basic considerations



- Simple •
- Verifiable
- **Beneficial**



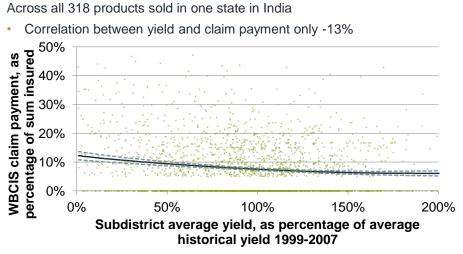




### Microinsurance – Some basic considerations



### How high is basis risk in weather index insurance?

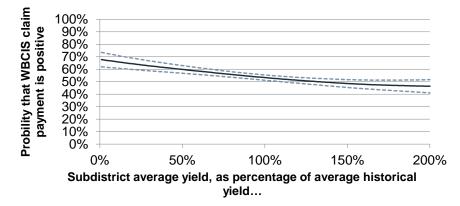


Source: Clarke, D.J., O. Mahul, K.N. Rao, and N. Verma, (2012). "Weather Based Crop Insurance in India," World Bank Policy Research Working Paper No. 5985.

### How high is basis risk in weather index insurance?

Across all 318 products sold in one state in India

· If lost entire crop there is a 1-in-3 chance you would get no claim payment



Source: Clarke, D.J., O. Mahul, K.N. Rao, and N. Verma, (2012). "Weather Based Crop Insurance in India," World Bank Policy Research Working Paper No. 5985.

#### How high is basis risk in weather index insurance?

Malawi index insurance products

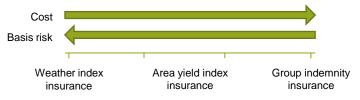
(~12 years of matched data)

Station	Сгор	DSSAT/hist. yields	WRSI/hist. yields		
Lileanus	Groundnut	13%	31%		
Lilongwe	Maize	17%	38%		
Kacupau	Groundnut	-1%	39%		
Kasungu	Maize	37%	77%		
Nkhotakota	Groundnut	10%	35%		
INKHOLAKULA	Maize	-22%	-6%		
Chitedze	Groundnut	30%	52%		
Chitedze	Maize	1%	24%		
	Average	11%	36%		

Source: Osgood, D., M. McLaurin, M. Carriquiry, A. Mishra, F. Fiondella, J. Hansen, N. Peterson and N. Ward, (2007). "Designing Weather Insurance Contracts for Farmers in Malawi, Tanzania, and Kenya," Final Report to the Commodity Risk Management Group, ARD, World Bank, excerpt from Table 4.3

# The quest for better indices

- A good index should capture local aggregate shocks
  Particularly if there is some risk pooling within a community
- Weather indices seem to miss too many of these shocks
  - Due to imperfect calibration, imperfect functional form, or missing perils
- Total production indices can accurately capture aggregate shocks
  - Based on sample (e.g. sample-based area yield) or population mean
  - Area yield *can* be nearly as good as MPCI (Deng et al. 2007)



Source: Daniel Clarke - http://www.stats.ox.ac.uk/~clarke/

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### Work by UK actuaries on microinsurance: The Microinsurance Working Party

- October 2009-September 2010 (5 members)
  - Microinsurance Working Party formed following GIRO 2009 to review literature on crop microinsurance from an actuarial perspective
  - Won the Brian Hey Prize at GIRO 2010
- October 2010-July 2011 (>10 active members)
  - Members from UK, USA, West Africa, Mexico, Caribbean, Jordan, Pakistan, India etc
  - Working out what to do next, in collaboration with partners (IAA and microinsurance organisations)
- July 2011-present (>15 active members + partners)
  - Development of an educational tool for microinsurance (the 'microinsurance toolkit')
  - Funding from the UK Actuarial Profession for dissemination
- November 2012
  - Launch of microinsurance toolkit at the International Microinsurance Conference

#### Work by UK actuaries on microinsurance: The Microinsurance Working Party



- Educational resource for technical microinsurance practitioners
- Being developed on a volunteer basis by qualified actuaries
- Will cover life, health and agricultural insurance
- Consists of set of spreadsheets and supporting documentation
- Will be launched at 2012 Microinsurance Conference in November 2012
  - Eventually will include Life, Health, Agri
- For more information see <u>http://www.stats.ox.ac.uk/actuarialtoolkit</u>
- Or email actuarialtoolkit@stats.ox.ac.uk
- Thanks to the Actuarial Profession for significant funding of this project!

#### Work by UK actuaries on microinsurance: The Microinsurance Working Party



#### Work by UK actuaries on microinsurance: The Microinsurance Working Party

			2	-	F	-			
	В	C	D	E	F	G	H		
7 8	Version								
9	Version								
10	This spreadsheet forms part of the following version of the toolkit		CurrentVersion	Beta v0.4					
	For the latest version of the toolkit see	WebsiteLink http://www.stats.ox.ac.uk/actuarialtoolkit							
11 12	Please send comments to	EmailAddress actuarialtoolkit@actuaries.org.uk							
13	Please send comments to		EmanAddress	actuariantoo	INTEGRACION	ries.org.u	<u>n</u>		
14	What happens in each sheet								
15									
16	Introduction	Overview of this workbook							
17	Glossary	Description of technical terms used in this workbook							
		Illustrativ	e ratemaking cal	culation for a	gricultural	insurance	. (Each step	o is	
18	IllustrativeCalc	covered in more detail in the remaining worksheets.)							
		Data colle	ection and cleaning	ng; importand	e of a stan	dardised p	procedure a	nd how	
19	DataCleaning	to allow for changes in data collection.							
20	Detrending	Worked example for accounting for trends in historical data.							
		Worked e	xample demonst	trating why c	are is requi	red if the	same data i	s to be	
21	Overfitting	used for	product design an	nd pricing.					
			ration of the imp	ortance of sp	atial smoot	thing. Wo	rked exam	ole using	
22	CredibilityTheory	credibilit							
23	PortfolioAnalysis	Calculatio	on of PMLs for use	e in cost of ca	pital calcul	ations.			
24									
								17	

# Microinsurance Working Party Actuarial Toolkit

#### **Detrending illustration**

Year	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007
Area-average yield for subdistrict Mahuva (kg/ha)	1073	867	1399	597	1463	1929	2061	2176	2270	1997
Claim payment rate at <b>1700</b> for Mahuva using raw yield data	37%	49%	18%	65%	14%	0%	0%	0%	0%	0%
Area-average yield for subdistrict Mahuva, after removal of linear detrending of 95kg/ha/year (kg/ha)	2023	1722	2159	1262	2033	2404	2441	2461	2460	2092
Claim payment rate at <b>1700</b> for Mahuva using detrended yield data	0%	0%	0%	26%	0%	0%	0%	0%	0%	0%



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# Case Study – AKSItext

#### **AKSItext - Philippines**

- Personal accident cover
- · Set up policy by SMS: name, birthdate, address
- Cost 15p for 15 days of cover, paid from mobile account
- Benefit £150, paid via cheque





Source: Microinsurance Compendium vol II, p. 534

# Case Study – Kilimo Salama

#### Kilimo Salama - Kenya

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- Agricultural rainfall-index insurance
  - Secure, solar-powered weather stations
- Partnership Syngenta, UAP, Safaricom
- Pilot 2009 with 200 farmers, now covers 22,000
- Policy purchased at agri merchant (seed, fertilizer)
  - Transacted through M-PESA and mobile apps



phone Source: Microinsurance Compendium vol II, p. 534

Dealer sends info through specially equipped phone
 Farmer receives policy info and payments via personal





# Case Study – Mi Life

#### Mi Life - Ghana

- · First fully mobile payments-based insurance product
- Partnership between MTN Ghana, MFS Africa, MicroEnsure, UT Life, Hollard Insurance, with low administration costs
- ✓ Cost between £0.40 and £1.15 monthly premium
- ✓ Benefits £200 to £800 for 2 beneficiaries
- · Can be fully transacted through mobile phone
  - Policy registration, policy number
  - Monthly payments, payment reminders
  - Claim notification, claim payment



Source: Microinsurance Compendium vol II, p. 544

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Opportunities to get involved

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### Microinsurance – Get involved

#### **Opportunities for actuaries in microinsurance**

- Join the Microinsurance MIG with the Actuarial Profession
  - MIG meeting at Staple Inn, 10 Dec 2012
- Read (or at least skim) the Microinsurance Compendium vol. 2
- Join the Microinsurance Network free for IAA members!
  - Read newsletters

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- Go to the Microinsurance Conference Nov 2012
- Become a consultant, for example
  - Health insurance programme in Senegal
  - GIZ climate change research
  - Indian regulatory regime
  - Mongolian livestock insurance...

Questions or comments?

