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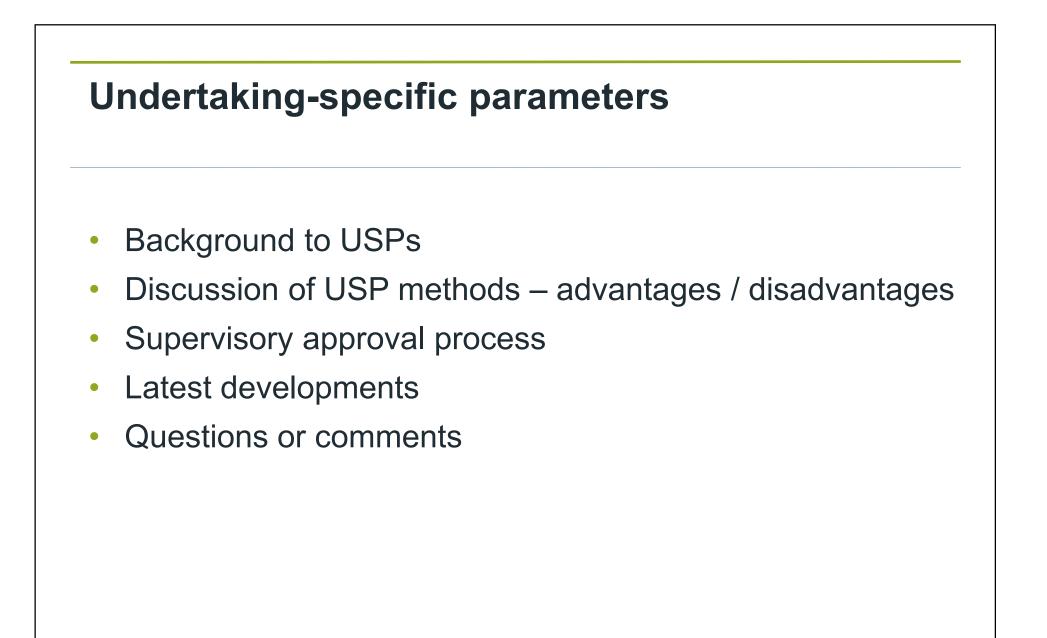
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General Insurance Convention 2011 - Liverpool Richard Bulmer

Undertaking-specific parameters (USPs)

Workshop B9 – Wednesday 12 October 2011



Undertaking-specific parameters

Background to USPs

- Discussion of USP methods advantages / disadvantages
- Supervisory approval process
- Latest developments
- Questions or comments

| EUR | ROPEAN UNION | CEIC |
|----------------------------|---|--|
| THE EUROPEAN PARLIAMENT | THE COUNCIL Brussels, 19 October 2009 | CEIOFS-DOC- 29 January |
| 2007/0143 (COD) | Brussels, 19 October 2009 (OR. en) PE-CONS 3643/1/09 | |
| 2007010 (000) | REV 1 | |
| | SURE 15 ECOFIN 349 | CEIOPS' Advice for |
| LEGISLATIVE ACTS AND OTHER | | Level 2 Implementing Measures on Solvency II: |
| THE COUNC | : OF THE EUROPEAN PARLIAMENT AND OF CIL on the taking-up and pursuit of the business and Reinsurance (Solvency II) (recast) | SCR standard formula – Article 111 j, Undertaking-specific parameters |
| | | (former Consultation Paper 75) |
| | | |
| | | |

Recital 20

In particular, this Directive should not be too burdensome for insurance undertakings that specialise in providing specific types of insurance or services to specific customer segments, and it should be recognised that specialising in this way can be a valuable tool for efficiently and effectively managing risk. In order to achieve this objective, as well as the proper application of the proportionality principle, provision should also be made specifically to allow undertakings to use their own data to calibrate the parameters in the underwriting risk modules of the standard formula of the Solvency Capital Requirement

Article 104(7)

- <u>Subject to approval</u> by the supervisory authorities, insurance and reinsurance undertakings <u>may</u>, within the design of the standard formula, <u>replace a subset of its parameters</u> by parameters <u>specific</u> <u>to the undertaking</u> concerned when calculating the life, <u>non-life</u> and <u>health</u> underwriting modules
- Such parameters shall be calibrated on the basis of the <u>internal data</u> of the undertaking concerned, or of <u>data which is directly relevant</u> for the operations of that undertaking using standardised methods
- When granting approval, supervisory authorities shall verify the completeness, accuracy and appropriateness of the data used

Article 110 – Significant deviations from the assumptions underlying the standard formula calculation

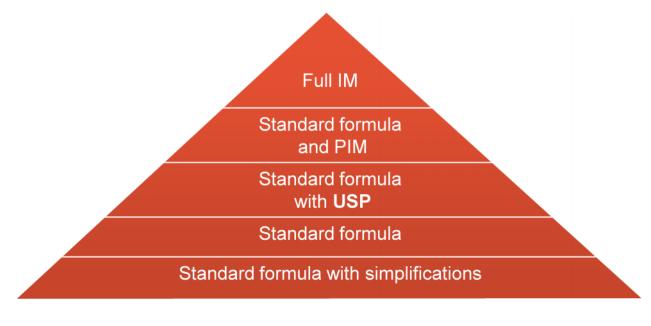
 Where it is <u>inappropriate</u> to calculate the Solvency Capital Requirement in accordance with the standard formula ... because the <u>risk profile</u> of the insurance or reinsurance undertaking concerned <u>deviates significantly from the assumptions underlying the</u> <u>standard formula calculation</u>, the supervisory authorities <u>may</u>, by means of a decision stating the reasons, <u>require</u> the undertaking concerned to <u>replace a subset of the parameters</u> used in the standard formula calculation by parameters <u>specific to that</u> <u>undertaking</u> when calculating the life, non-life and health underwriting risk modules, as set out in Article 104(7). Those specific parameters shall be calculated in such a way to ensure that the undertaking complies with Article 101(3).

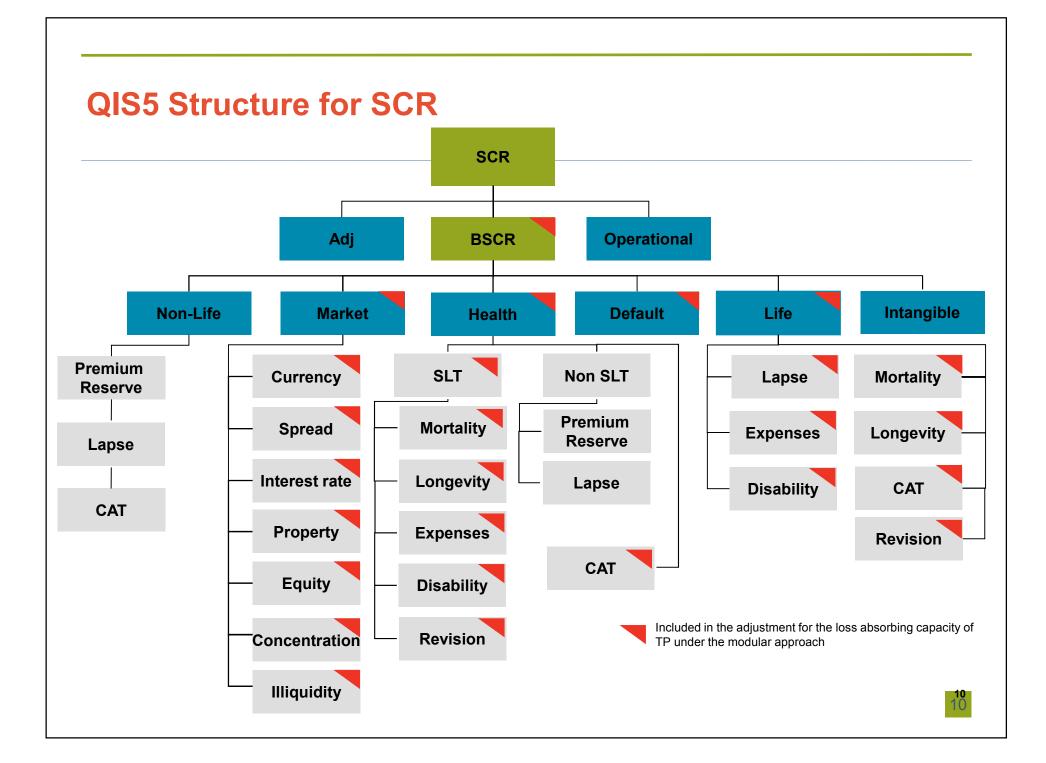
Article 101(3)

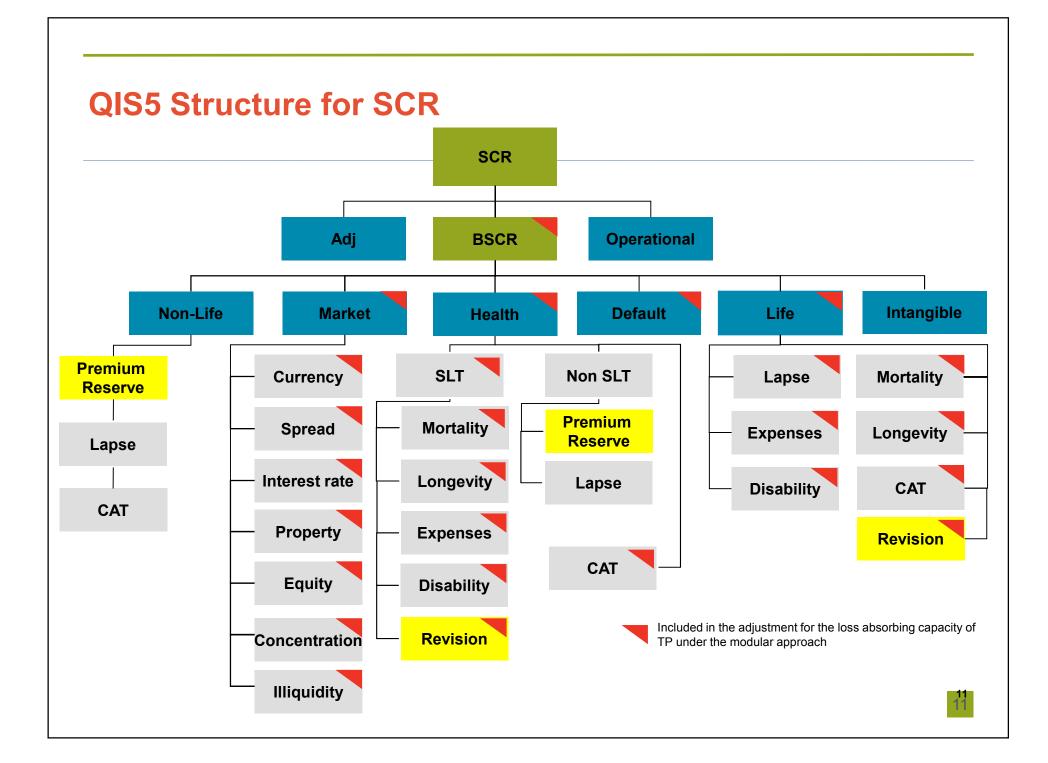
- The Solvency Capital Requirement shall be calibrated so as to ensure that all quantifiable risks to which an insurance or reinsurance undertaking is exposed are taken into account. It shall cover existing business, as well as the new business expected to be written over the following 12 months. With regard to existing business, it shall cover only unexpected losses
- It shall correspond to the <u>Value-at-Risk of the basic own funds of an</u> <u>insurance or reinsurance undertaking subject to a confidence</u> <u>level of 99.5% over a one year period</u>

Different methods to calculate the SCR

- The principle of <u>proportionality</u> is intended to support the consistent application of the principlesbased solvency requirement to all insurers
- Solvency II provides a <u>range of methods</u> to calculate the SCR. This allows undertakings to choose a method which is proportionate to the nature, scale and complexity of the risks that are measured
- Unrealistic to expect the standard formula to be appropriate for over 3,500 insurance / reinsurance undertakings







USPs

- Can be based on pooled data (gross) or undertaking-specific data (net)
- Three premium risk and three reserve risk methods
- "CEIOPS does not consider one method to be perfect and proposes that undertakings apply a variety of methods to estimate their appropriate volatility" (former CP75)
- "The undertaking shall provide the results for at least two of the methods included below" (former CP75)
- "Where the insurance or reinsurance undertaking is not able to demonstrate the accuracy of the results of one method or combination of methods over the others, the method providing the most conservative result shall be used"
- Weighting dependent on period of time covered by data

Weightings given to USPs

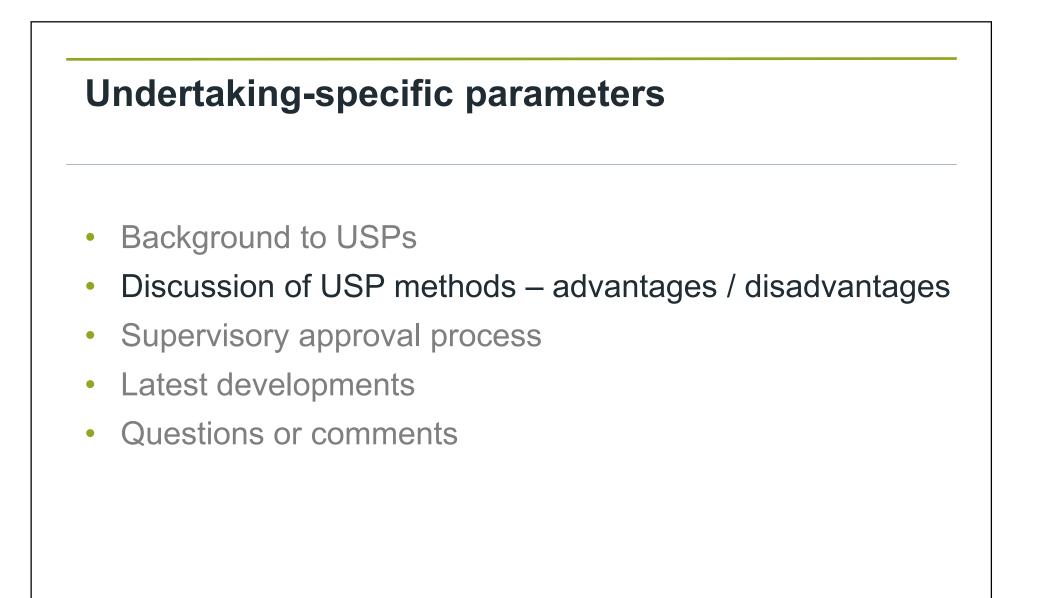
| | Internal data | | External data | |
|-------------------------|---------------------|------------------|---------------------|------------------|
| Number of years of data | TPL, MVL, credit | Other classes | TPL, MVL, credit | Other classes |
| 5 | 34% | 34% | 30% | 30% |
| 6 | 43% | 51% | 34% | 38% |
| 7 | 51% | 67% | 38% | 46% |
| 8 | 59% | 81% | 42% | 53% |
| 9 | 67% | 92% | 46% | 58% |
| 10 | 74% | 100% | 50% | 63% |
| 11 | 81% | | 53% | |
| 12 | 87% | | 56% | |
| 13 | 92% | | 58% | |
| 14 | 96% | | 61% | |
| 15 | 100% | | 63% | |

Pooled data

- Gross of reinsurance
- Governance the pooling mechanism must be transparent and auditable
- The data provided to the pool by different members needs to be "sufficiently comparable"
- The pool should comprise undertakings with similar risk profiles:
 - To each other
 - To the undertaking
- An individual undertaking needs to adjust the calculated USPs, based on pooled data, to allow for:
 - The size of risk exposures of the undertaking
 - The application of the undertaking's own reinsurance programme

Usefulness of USPs

- Alternative to standard formula:
 - Different profile
 - Use of pooled data
- Alternative to partial internal model if unable to obtain approval
- Input to ORSA
 - "That assessment shall include ... the overall solvency needs taking into account the specific risk profile, approved risk tolerance limits and the business strategy of the undertaking" (Article 45)
- Can form a part of the validation of results emerging from internal model



Data considerations – internal data

- Standard data requirements and processes
- Catastrophes to be excluded
- Expenses to be excluded
- Claims should be adjusted for inflation. All data used should be adjusted for any trends which can be identified on a prudent, reliable or objective basis
- Data representative of the expected conditions in the following year
- Data should reflect the current reinsurance programme of the undertaking
- Data should stem from a sufficiently long period that, if cycles exist, at least a full cycle is covered in the data
- Regular data quality checks
- Data to meet prescribed advice on data quality standards

- Applied to each line of business separately
- Involves comparing earned premiums and the estimated ultimate claims at the end of development year 1
- Assumptions for the particular undertaking, any accident year and any line of business:
 - The expected loss is proportional to the premium
 - The company has a constant expected loss ratio (i.e. no allowance for premium rate changes)
 - The variance of the loss is proportionate to the earned premium
 - The least squares fitting technique is appropriate

| μ_{lob} | 69% | | |
|---------------------------|---|-----------------|---------------------|
| | F (1) | (2) | (1)/(2) |
| Accident year ending | Ultimate claims at end of first year | Earned premiums | Ultimate loss ratio |
| 1996 | 7,000 | 10,000 | 70% |
| 1997 | 5,500 | 10,500 | 52% |
| 1998 | 8,500 | 11,000 | 77% |
| 1999 | 6,250 | 11,500 | 54% |
| 2000 | 7,500 | 12,000 | 63% |
| 2001 | 8,500 | 11,500 | 749 |
| 2002 | 7,500 | 11,000 | 68% |
| 2003 | 8,500 | 10,500 | 819 |
| 2004 | 7,750 | 10,500 | 749 |
| 2005 | 7,500 | 11,000 | 68% |
| 2006 | 8,500 | 11,500 | 749 |
| 2007 | 7,500 | 12,000 | 63% |
| 2008 | 9,500 | 12,000 | 79% |
| 2009 | 8,500 | 12,500 | 68% |
| 2010 | 9,750 | 13,000 | 759 |
| otal (over last 15 y | rears) 8.93 | | |
| 3 _{lob} | 0.53 | | |
| ס _(U,prem,lob) | 7.68% | | |

– Standard formula factor = 10%, median QIS5 USP factor = 7.7%

| Accident year | Base case | High loss ratio in 2010 | Level premiums | Higher loss ratios | Level premiums +100% in 2004 |
|---------------|-----------|----------------------------|-------------------|-----------------------|---------------------------------------|
| 1996 | 70% | 70% | 70% | <mark>80%</mark> | 70% |
| 1997 | 52% | 52% | 52% | 62% | 52% |
| 1998 | 77% | 77% | 77% | 87% | 77% |
| 1999 | 54% | 57% | 57% | <mark>64%</mark> | 57% |
| 2000 | 63% | 63% | 63% | 73% | 63% |
| 2001 | 74% | 74% | 74% | 84% | 74% |
| 2002 | 68% | 68% | 68% | 78% | 68% |
| 2003 | 81% | 81% | 81% | 91% | 81% |
| 2004 | 74% | 74% | 74% | 84% | 74% |
| 2005 | 68% | 68% | 68% | 78% | 68% |
| 2006 | 74% | 74% | 74% | 84% | 74% |
| 2007 | 63% | 63% | 63% | 73% | 63% |
| 2008 | 79% | 79% | 79% | <mark>89%</mark> | 79% |
| 2009 | 68% | 70% | 70% | <mark>78%</mark> | 70% |
| 2010 | 75% | <mark>100%</mark> | 77% | <mark>85%</mark> | 77% |
| USP factor | 7.68% | 10.87% | 7.27% | 7.68% | 7.99% |

- Premium risk method 1 tends to produce a higher USP factor when:
 - Total premiums vary significantly between different accident years
 - Individual claims ratios are relatively high
 - The experienced <u>claims ratios have varied relatively</u> <u>substantially</u> over the period over which the USPs have been calculated
 - The **undertaking is relatively small** (greater volatility)
 - The undertaking has purchased <u>relatively little reinsurance</u> (greater volatility)

- Same as method 1 except:
 - Claims are assumed to follow a lognormal distribution
 - Premium risk USPs are calculated using a maximum likelihood fitting approach rather than a least squares approach
- The results from method 2 are usually slightly lower than the results from method 1
- Would a supervisor consider methods 1 and 2 to be different?

- Separate analysis of numbers of claims and claims severity
- Data requirements are demanding and include:
 - The estimate that would have been made at the end of each past financial year of the number of claims expected to be reported during the following financial year
 - An estimate of the ultimate claims amounts in respect of each individual claim
- Experience suggests that many companies struggle to provide the required information for this method
- No clear pattern to results

Reserve risk method 1

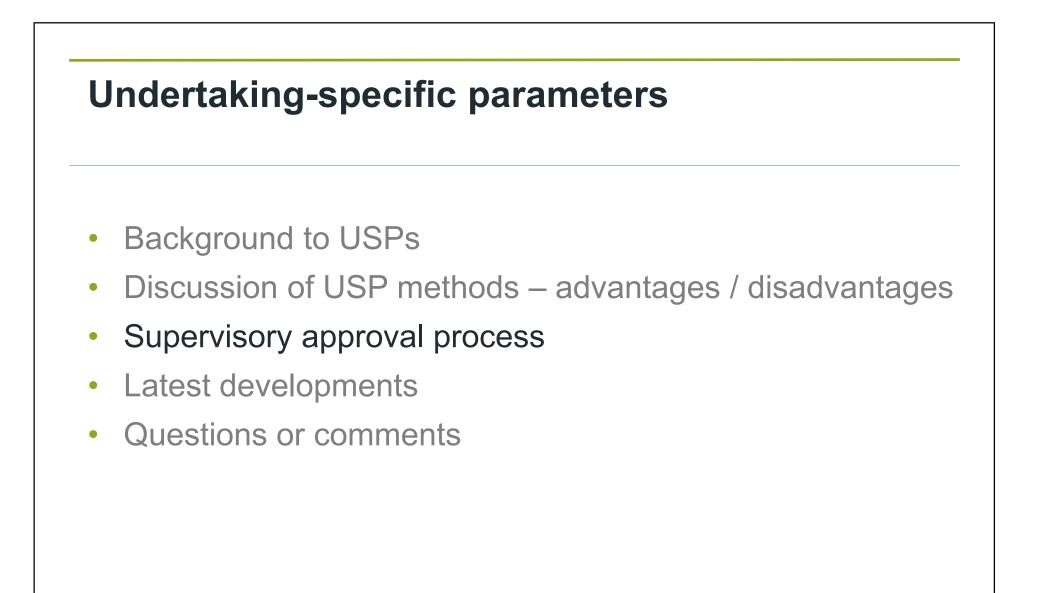
- Reserve risk method 1 essentially involves reviewing the run-off of the claims provisions, based only on the <u>undertaking's own view</u> of its claims provisions
- In summary, the claims provision for an accident year at the start of a financial year is compared with the sum of the undertaking's own claims provision at the end of the financial year plus claims paid during the financial year
- Reserve risk method 1 tends to produce a higher USP factor when the actual run-off of claims is different from that initially expected
- A <u>favourable</u> reserve run-off produces the same reserve risk factor as an <u>unfavourable</u> reserve run-off

Reserve risk method 2

- Relatively complex method based on the mean squared error of prediction of the claims development result over a one year time horizon using the Merz-Würtlich method
- The square root of the calculated mean squared error is divided by the undertaking's own claims provision to calculate the reserve risk factor
- $\sigma_{(U,res,lob)} = \sqrt{MSEP/PCO_{lob}}$ where PCO_{lob} is the undertaking's own claims provision (on a best estimate basis)
- Additional model error factor (methods 2 and 3)
- Adjustments permitted to mechanistic chain-ladder?

Reserve risk method 3

- Identical to reserve risk method 2 except that the square root of the calculated mean squared error is divided by the outstanding claims reserve estimated using a mechanistic chain-ladder projection method, applied to net paid claims developments
- $\sigma_{(U,res,lob)} = \sqrt{MSEP/CLPCO_{lob}}$ where $CLPCO_{lob}$ is the best estimate of outstanding claims estimated using the chain ladder method applied to paid claim developments
- Reserve risk method 3 usually produces a higher risk factor than reserve risk method 2. This is because the undertaking's own claims provision is higher for most undertakings than the provision implied by a mechanistic chain-ladder projection applied to net paid claims developments



Supervisory approval process



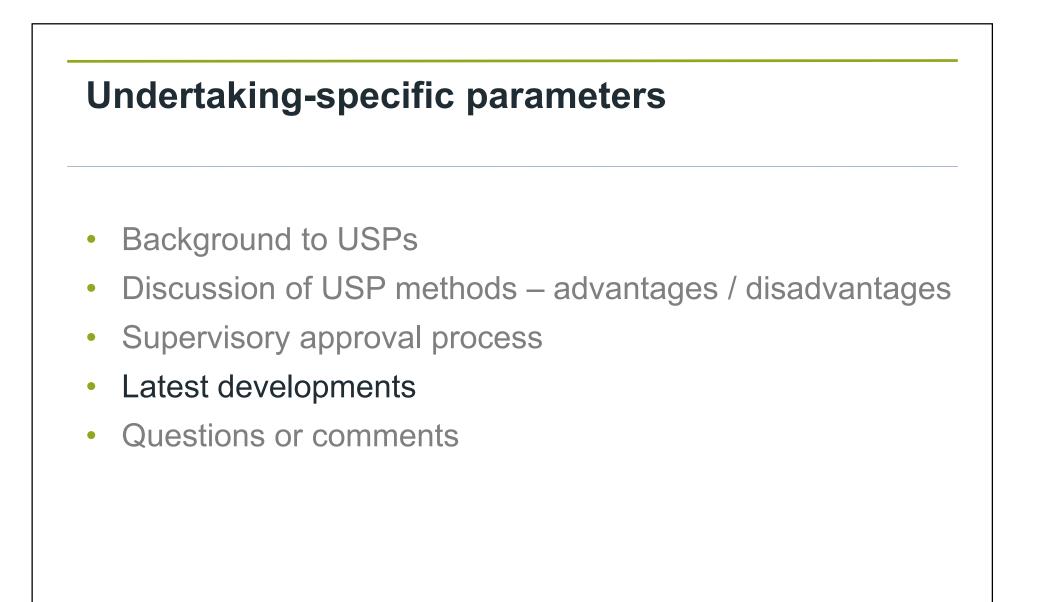


Supervisory approval process

- Undertakings will need to demonstrate that the calibration of the standard formula
 parameters does not appropriately reflect their risk profile and that the use of USPs
 leads to a more appropriate result
- Calibration of the USPs should be carried out at least annually
- Undertakings require supervisory approval to use USPs. Undertakings would then need supervisory approval to move back to using the standard formula
- It is not entirely clear from the CEIOPS final advice whether or not it would be possible for undertakings to use USPs to calculate reserve risk factors and the standard formula to calculate premium risk factors (or vice versa).
- It is also not clear from the CEIOPS final advice precisely how consistency in the calculation of USPs would be achieved from year to year. For example:
 - If last year's calculation of USPs was based on 10 years of data, should this year's calculation be based on 10 years or 11 years of data?
 - What happens if a relatively volatile year falls out of the data and is replaced by a favourable year of data, or vice versa?
- No "cherry-picking"

Undertakings shall submit as a minimum...

- A justification of the <u>inappropriateness</u> of the standard formula parameter
- Evidence that data used fulfils the requirements
- The standardised method or combination of methods to be used and the USPs obtained by using this method or methods
- A justification that the method or combination of methods to be used provides the <u>most accurate</u> result



QIS5 results – premium risk

| Line of business | Standard formula parameter | Median of USPs | Sample size |
|----------------------------|----------------------------------|----------------|-------------|
| Hoalth modical expanses | 4% | 4.1% | 77 |
| Health – medical expenses | 8.5% | 7.3% | 76 |
| Health - income protection | | | - |
| Motor vehicle liability | 10% | 7.7% | 106 |
| Motor other classes | 7% | 6.8% | 99 |
| MAT | 17% | 13% | 60 |
| Fire | 10% | 8.4% | 116 |
| Third party liability | 15% | 10.7% | 105 |
| Credit | 21.5% | 20.0% | 30 |
| Legal expenses | 6.5% | 4.9% | 46 |
| Assistance | 5% | 6.0% | 22 |
| Miscellaneous | 13% | 9.8% | 40 |

QIS5 results – reserve risk

| Line of business | Standard formula parameter | Median of USPs | Sample size |
|----------------------------|----------------------------------|----------------|-------------|
| | 400/ | 44.00/ | 50 |
| Health – medical expenses | 10% | 11.6% | 59 |
| Health - income protection | 14% | 12.0% | 61 |
| Motor vehicle liability | 9.5% | 7.4% | 89 |
| Motor other classes | 10% | 10.2% | 75 |
| MAT | 14% | 13.3% | 44 |
| Fire | 11% | 10% | 87 |
| Third party liability | 11% | 8.4% | 86 |
| Credit | 19% | 18.9% | 26 |
| Legal expenses | 9% | 6.5% | 34 |
| Assistance | 11% | 12.4% | 14 |
| Miscellaneous | 15% | 18.2% | 22 |

Other current issues

- Draft level 2 implementing measures
- Re-calibration of standard formula parameters:
 - Premium risk
 - Reserve risk
- USP paper to be issued for pre-consultation with selected stakeholders in the Autumn

Questions or comments?

Expressions of individual views by members of The Actuarial Profession and its staff are encouraged.

The views expressed in this presentation are those of the presenter.

