The Actuarial Profession making financial sense of the future

Responses to the soft market

Vincent Branch PricewaterhouseCoopers

May 2008



Agenda

- Introduction
- Key themes to address the soft market
- Group working
- Group feedback
- Summary



Key themes to address the soft market





Key themes to address the soft market Controls



Examples

- Pricing adequacy
- Peer review

Work well

- Commoditised products
- Blend of judgement and guidelines

Pitfalls

- Potential increase in anti-selection
- Tension with entrepreneurial culture



Key themes to address the soft market Culture



- Significant level of variable incentivisation
- Robust and effective informal peer review

Work well

- Strong leadership
- Long term bonus tie-in

Pitfalls

- Perception that strong culture is a substitute for key controls
- Rogue trading





Key themes to address the soft market Arbitrage / tactical positioning

Examples

- Reinsurance arbitrage
- Switching between manufacturing and distributing

Work well

- Pricing optimisation
- Acute focus on market and competitor positioning

Pitfalls

- Unsustainable in long term
- Implications for long term relationship / capacity?





Key themes to address the soft market Portfolio management

Examples

- Change in mix
- Reduction in capacity

Work well

- Everyone 'buys in' to the strategy
- Flexible cost base

Pitfalls

- Market response
- Impact on relationships



Portfolio

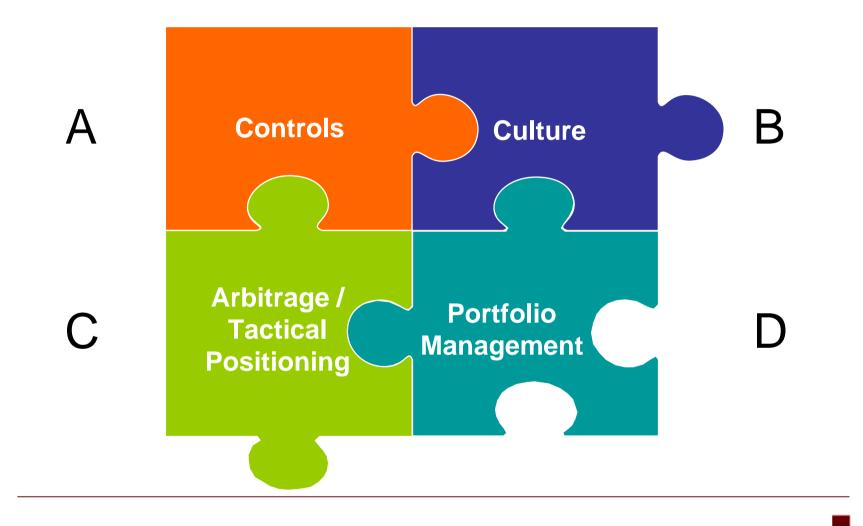
Management

Group working Actuarial speed dating!

- Check which topic you are covering
- 'Speed date' with person on your left (2 mins for each of your topics)
- 'Speed date' with person on your right (2 mins on each others topic)
- Collate ideas on your given topic with your nominated group at your designated flipchart
- Each group presents findings to the wider group on your respective topic

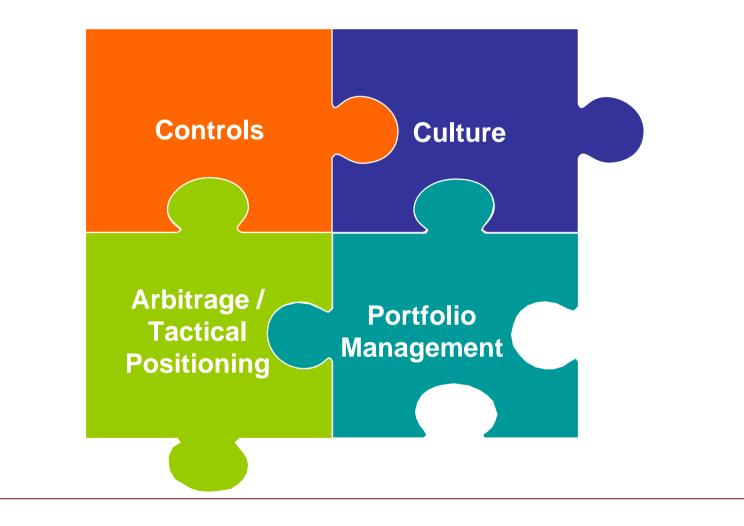


Group working





Summary



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