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32 <sup>nd</sup> ANNUAL GIRO CONVENTION	
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GRIP (General Insurance Premium Rating Issues Working Party)	
Duncan Anderson (Chairman) Karl Murphy Clive Bolton David O'Connor	
Gary Callan James Rakow	
Martin Cross Peter Stirling	
Sheree Howard Gabriel Welsh	
Grant Mitchell	
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### Timing

- Initial meeting already held
- Draft terms of reference presented today
- Initial feedback from Profession via workshops today
- Terms of reference will then be finalised with work taking place over coming months
- Interim findings and further consultation with profession during first half of 2006
- Paper to be issued mid 2006

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## Proposed terms of reference

- Role of Pricing Actuary
- Methods
- Professional Guidance
- Education
- CPD
- Communication
- Stakeholders & Customers

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## Proposed terms of reference

- Scope to be UK direct insurance
  - personal lines
  - commercial lines
  - direct London Market business
- Areas within GRIP's work relating to a wider or narrower selection of classes will be identified as such

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#### Consultation

- The Profession
- "Stakeholders" (users of our advice)
- FSA
- Other actuarial bodies, including
- Society of Actuaries in Ireland
- CAS
- Australian Institute
- Continental European actuaries
- Members of the statistical community
- Plus potentially overseas regulators, ABI, auditors, consumer groups, market analysts, brokers, reserving actuaries, companies without actuaries

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#### Stakeholder Interviews

- Key themes emerging
- Positive view of contribution of actuaries
  - "It's hard to imaging pricing now without actuarial input"
- Communication skills
  - 14/17 felt this was an issue
  - related to this are persuasion / management skills
- Need to improve understanding of the market & the product / risks
- Need to work more closely with other parts of the business

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# Proposed terms of reference Role of pricing actuary

- Review the areas in the overall premium rating process in which UK actuaries are currently involved
- Identify any areas where actuaries might be able to improve their contribution and/or add further value.
- Consider whether there are areas in other parts of the profession where the skills of GI pricing actuaries could add value, eg
  - mortality modelling with generalised linear models
  - non-insurance industries such as the banking / retail sectors

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# Proposed terms of reference **Methods**

- Summarise current methods used
- Identify emerging techniques and areas where methods could potentially be improved
  - underwriting cycle
- Suggest potential areas for further research

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# Proposed terms of reference **Professional guidance**

- Consider whether existing professional guidance should be modified / clarified to make its application to premium rating clearer
- Consider whether there is a need for more detailed best practice guidance for pricing work

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# Proposed terms of reference **Education / CPD**

- Consider whether the content of the exam syllabus is adequate to prepare actuaries to work in the pricing area
- Consider whether more should be done to provide CPD in this area, and if so what
  - covers both "tools" and "issues"

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# Proposed terms of reference **Communication**

- Consider whether and how improvements could be made to the way GI pricing actuaries communicate
  - with those who use their advice
  - with others involved in pricing eg underwriters
  - within the profession
  - to the public

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# Proposed terms of reference **Stakeholders**

- Linked to Role & Communication above
- Commercial pressures
  - consider whether there are any implications for professional guidance and/or communication
  - eg distinguishing more clearly between cost and price
  - underwriting cycle

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# Proposed terms of reference **Customers**

- Rating factors
- Treating Customers Fairly
  - consider trends in the area of TCF
  - consider what the profession might need to do in preparation for issues arising in this area

"TCF does not indicate that we intend to become an economic regulator. It is not our role to determine firms' pricing policies"

FSA Paper "Treating customers fairly - building on progress" July 2005

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## Proposed terms of reference

- Role of Pricing Actuary
- Methods
- Professional Guidance
- Education
- CPD
- Communication
- Stakeholders & Customers

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## Next steps

- Feedback please!
- Workshops today
- grip@actuaries.org.uk
- Talk to any of us
- Duncan Anderson
- Clive Bolton
- Gary Callan
- Martin Cross
- Sheree Howard
- Grant Mitchell
- Karl Murphy
- David O'Connor
- James Rakow
- Peter Stirling Gabriel Welsh

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