

# Volunteers' experiences

"I would advise any students thinking of volunteering to just do it! It will open a door to something different and it is not as difficult as it may seem."

# A view from a volunteer:

# **Heting Yang**



Heting Yang is a student of the Institute and Faculty of Actuaries (IFoA) based in New Zealand, where he works for Sovereign Assurance as a Senior Actuarial Analyst.

Heting started volunteering for the IFoA shortly after joining, as a member of the Global Student Consultative Forum and the Data Science Conference Programme Committee 2018/2019.

## The experience of a student member

Being a student member, it can be hard to balance work, study and volunteering. However, I did not want to be a member simply sitting the exams. It was important to me to contribute and be involved, at least in the aspects that I am interested in.

#### The importance of feedback

As a Global Student Consultative Forum Representative, I helped spread the request for IFoA exam feedback and reported back to the committee for discussion. Being a regional representative is one of the most impactful ways to contribute to the profession and make positive change. The IFoA has six global forums to ensure that members can have a say, no matter where they are located in the world.

### **Data Science and its potential for Actuaries**

Data science holds huge potential for changing the way in which actuaries work and being involved in the conference programme committee, I was enlightened by the angle of approach to data science as a pre-emptive and preventative tool rather than simply analysing and predicting possible results. In addition, getting to know people who share a common interest in applying actuarial techniques in non-traditional fields encouraged me to explore more cutting-edge data analytics skills.

For the Data Science Conference Programme Committee 2018/2019, I was involved with reviewing paper submissions for both the physical and virtual events. Working alongside other committee members was very helpful, and with guidance from more experienced committee members I developed my skills in reviewing a submission from different perspectives: inclusion of different actuarial practices, possible level of audience interest, etc. With support from the IFoA Events team and IFoA Executive support it made me realise that I do not have to be the best event organiser to put my name down to help. One can grow in the process of simply stepping up and doing.

### Balancing, work, study and volunteering

It can be challenging to find time to study; however, balancing work and volunteering was not as difficult as it seemed.





Volunteers' experiences

"Being a regional representative is one of the most impactful ways to contribute to the profession and make positive change."

I would advise any students thinking of volunteering to just do it! It will open a door to something different and it is not as difficult as it may seem.

A good start is halfway to success but actually starting itself is already good enough.



To get involved in volunteering for the IFoA visit: www.actuaries.org.uk/get-involved/volunteering-ifoa