

## A quick recap on the Actuaries' Code

- Integrity
- Competence and Care
- Impartiality
- Compliance
- Open Communication


## A quick recap on the Actuaries' Code

- Status and Purpose
"..,principles which members are expected to observe in the public interest..."
- Para 1
"Members will act honestly and with the highest standards of integrity"
- Para 2.4
"Members will take care that....appropriate to instructions and needs of the client......having due regard to others, such as....members of a pension scheme"

Blind Spots - ethical fading and ethical bias


## Popular Arguments

- "It's legal, therefore its okay"
- "My client's requirements are paramount"
- "If I didn't do it, someone else will"
- "It's up to the regulators to set the rules"
- "So long as the member has access to independent financial advice everything is okay"
- "ETV is greater than normal CETV so is therefore good"


## Motivation

- Driven by Employer for Employer's benefit
- Is everyone a winner?
- Advisers
- Employer
- Trustees
- Members


## Criteria for Success

- Take up rate?
- Outcome based
- Pension time bomb
- Horizon


## How do you solve dilemmas and do the right thing?

- Analyze the dilemma carefully - who's involved, what are the facts, what are the options, can you find a cunning plan?
- You need to ask the RIGHT questions
- Rules - What are the rules?
- Integrity - How do your principles guide you?
- Good - Who would benefit and how?
- Harm - Who could be harmed and how?
- Truth - Are we being honest and accountable?
- Test your decision - does it build trust, will it stand the test of time, have you shown courage?
[Source: Ethicability by Roger Steare]


## What is meant by serving the public interest?

- As members of a chartered profession, actuaries have a core obligation to serve the public interest
- Purpose of the Actuaries' Code:
- To serve the public interest
- To build and promote confidence [trust] in the work of actuaries and in the Actuarial Profession

TWO SIDES OF THE SAME COIN

## Questions or comments?

Expressions of individual views by members of The Actuarial Profession are encouraged
The speaker is not representing the views of the profession or his employer.
The speaker's comments are design to encourage debate

