

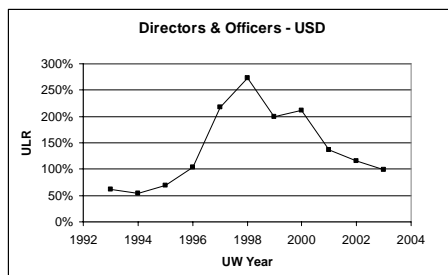
The London Market Pricing Cycle

Nicholas Line
26th April, 2004

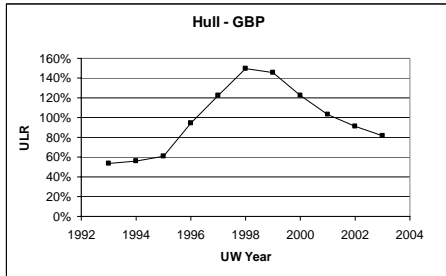
The London Market Pricing Cycle

What I'm not going to talk about:

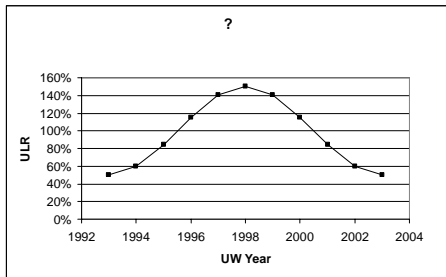
- The London Market = Companies + Lloyd's etc
- The Pricing Cycle = looking at lots of graphs....

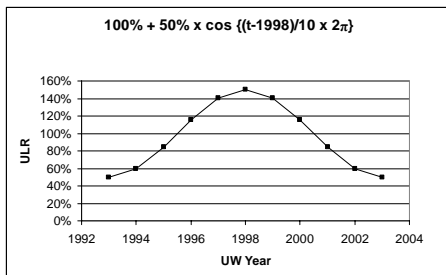


Taken from Reserve Cycle Paper presented to GIRO 2003



Taken from Reserve Cycle Paper presented to GIRO 2003





The London Market Pricing Cycle

What I am going to talk about:

- Summary of 2003 GIRO papers
 - I Cycle Survival Kit
 - II Cynic & Idealist
- What is happening now?
 - Profession
 - Regulators
 - Industry
- The Future

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The London Market Pricing Cycle

Why am I here?

- | | |
|--|---|
| Chaired the Cycle Survival Kit Working Party | ✓ |
| Did all of the work for the above | ✗ |
| Have many years of experience in the London Market
Have seen countless cycles come and go
Am an old hand | ✗ |
| Have been a victim of the pricing cycle
Don't want to be so again
Want to know all I can about it | ✓ |

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Summary of GIRO Papers I

- The Cycle Survival Kit
 - Reserving Cycle in UK
 - Merits of flattening it
 - Standard actuarial techniques
 - Rate indices
 - More work needed!

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Summary of GIRO Papers II

- The Cynic and Idealist (Martin White)
 - The pricing cycle has been well studied, but there is not much on what to do about it
 - Must handle the cycle to operate effectively
- Cynic: 'Companies are unable to cope with the cycle'
- Idealist: 'Companies could cope with the cycle if they could just operate a bit differently'
- This means being unafraid of volatility or of losing market share

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- The Cycle Survival Kit Part II
 - The working party continues in 2004
 - Update and extend work on FSA data
 - Suggest adjustments to reserving methods to deal with the cycle
 - Contact Kevin Wenzel (Allianz Cornhill)
- Reserving Task Force
 - a periodic review of reserving issues by the Institute of Actuaries
 - Set up by the GIB
 - Terms of Reference tbc

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The Regulators - Lloyd's Franchise Performance I

Aims

- To maximise returns to all capital providers over the cycle
- Keep Franchisees well informed about their performance
- Point out where we are in the cycle
- Highlight good practice

! Lloyd's is not a dominant player in any class

→ Have to be realistic about Syndicates influencing the pricing cycle

Advantages

- Unique access to everyone's data, both past and present
- Access to the management of all agencies/syndicates
- Can identify best practices and encourage others to follow them

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The Regulators - Lloyd's Franchise Performance II

Actions

- Past: ON or OFF
- Now: Range of powers
- Dialogue: Commercial, not just Regulatory
- Coaching and Improving
- Regulatory returns
- Identify best practice

Examples

- Limited Qualifying Quota Shares to 10% of capacity
- Changes to business plans, line sizes, strategy
- Strengthening and widening of board membership
- Extreme: limit premium volume for a class (to zero)

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The Regulators - FSA

Four main aims

- Maintaining confidence in the UK financial system
- Promoting public understanding of the financial system
- Securing the right degree of protection for consumers
- Help to reduce financial crime

Influences

- Monitor companies via Arrow visits and risk assessment
- Must only write business that is profitable....
- ICAS should help dampen the cycle
- New companies seeking approval need sufficient capital
- So it all comes back to capital providers

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The Industry I - 2004 Renewals

Reinsurers' Views

- Munich Re
 - 'Conditions for sustainable profitability set'
 - 'Adequate prices across entire portfolio'
 - 'Property rates consolidating at technically adequate level'
 - 'Casualty rates show further increase'
- Swiss Re
 - 'Encouraged by further development of hard market'
 - Cautionary note on forward-looking statements, 19 caveats, top of the list: 'cyclicality of reinsurance industry'....!
- Hannover Re
 - 'Most markets in p/c reinsurance still offer very good profit potential'

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The Industry II - 2004 Renewals

Market Views

- Benfield
 - Will the market 'Hold the Line?'
- JP Morgan
 - European Non-Life better than Life (sub-100% combined ratio to 2006)
 - Coverage of Lloyd's initiated
 - 'Lloyd's offers best place for investors to take advantage of the current high rates and low combined ratios.' - February 2004
- RIMS (risk managers)
 - Hard market 'now on its last legs'
- Insurance Information Institute (US)
 - US p/c on course for first underwriting profit since 1979

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The Industry II - 2004 Renewals

Market Views

- Headlines
 - Is the market already on the turn? - November 2003
 - This market is not for turning...yet - November 2003
 - Can Lloyd's maintain its momentum? - April 2004
 - *** already planning for soft market - April 2004
- Hull
 - Future grim in Marine hull cover - February 1996
 - "Free Fall" in hull rates to continue - September 1996
 - Marine hull rate fall alert - July 1996
 - Marine in deep water - January 2003
 - Low rates leave hull sector in 'dire state' - September 2003

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The Industry III - 2004 Renewals

London Market Companies I

- Reported rate increases overall for 2004 renewals
- However some classes showing reductions
- By class
 - Large property -10%
 - Energy & War -10%
 - Hull + 5%
- Some publish rate indices

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The Industry III - 2004 Renewals

London Market Companies II

- Quotes from public statements include
 - Favourable market conditions
 - Profit not volume
 - Reinsurance costs and terms improved
 - Growth is not at the expense of quality
 - 2004 rates will exceed 1993 on average
 - Well-placed to cope with softening market
- Likely to produce good 2004 results purely due to unearned premium from 2003

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The Future I - Reasons to be Cheerful

- Capital: Intelligent
- Capital: Adequate but not excessive
- Capital: Continues to be eroded by reserve increases
- Investment returns
- Stronger FSA/Franchise Performance Directorate
- More actuaries (pricing)
- Better reserving, so better profitability assessment
- More prevalent rate indices
- Stricter claims control
- Improved Management Information
- Pressure from rating agencies
- Lessons learned.....?

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The Future II - Reasons not to be Cheerful

- Weight of history
- Capital: Innocent?
- Capital: Some is unconstrained by prior year problems
- Still not a meritocracy
- Underwriters: Inexperienced?
- Underwriters: Do not know when to stop?
- Underwriters: No incentives to stop?
- Wall Street pressure / CEOs' egos
- Some classes cannot price technically, so no red line
- Cannot measure changes in terms & conditions easily
- Low level of claims activity gives false picture of loss costs
- Currency movements erode written premium for £ reporting

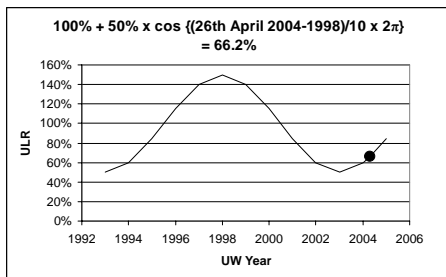
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The Future III - Are We Cheerful???

Cheerful 12 - 12 Not Cheerful (L)

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Where are we now?



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The London Market Pricing Cycle

Questions:

- 1) Have we made enough money in this hard market to pay for the losses in the last soft market?
- 2) Is it right that rates for some classes should be falling already?
- 3) Is it surprising?
- 4) Will these falling rates stop at adequate levels or keep going?
- 5) Will the amplitude of future cycles be smaller?
- 6) Will the period be shorter?
- 7) Is the pricing cycle dead?
- 8) Have we made enough money in this hard market to pay for the losses in the next soft market?
- 9) Will Hull ever make money?
- 10) Does McDonald's have a Franchise Performance Directorate?

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