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2003 Pensions Convention What do clients want?

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To start with

- Honeywell in the UK
 - Honeywell Retirement Plan DB
 - 2100 active members
 - 2600 deferreds
 - 2100 pensioners
 - GPP 230 members

And then.....

- Honeywell merges with AlliedSignal in 1999
 - AlliedSignal UK Retirement Plan DC
 - 1500 active members
 - 900 deferred members
 - Numerous small closed DB plans
- Need to integrate..
- Plus deal with new business activities

What do clients want?

- Start at the beginning, what do we need?
- Consider the interested parties
- Understand the pressures we face
- Be aware of the long term
- What we want is clear

What do we need from the actuary?

- General ongoing Scheme requirements
 - Accounting
 - Funding
 - Transfer values/pension quotes
- Special projects
 - Acquisitions
 - Outsourcing/Disposals
 - Scheme design

What do we need from the actuary?

- Whatever the subject
 - Clear information
 - Detailed
 - Balanced
 - Any what ifs?
 - Is this standard? If not why not?
- Be pro-active get involved!

Who's interested?

- The company
 - High value, low cost
- The TrusteesHigh value, protected and delivered
- The member
 - · Maximum value, increasing every year

What are the pressures?

The company

- The reporting cycle
- The bottom line
- · The contented employee
- The motivated employee

What are the pressures?

The Trustees

- Safe management of Plan assets
- Protection of members' benefits
- Follow the regulations
- · Voluntary codes of best practise
- Who pays?

What are the pressures?

- The member
 - DB good DC bad
 - Early retirement
 - Projected benefits/options
 - Investment
 - State provision

The long term

- The decisions we make today are hard to change
- We need to know the implications
- How to explain to members
- How responsible are we?

The answer is clear

- There is a duty of care
 - We need to have a full understanding
 - · Devise a way forward
 - Company buy in and commitment
 - Member appreciation and ownership
- Help us to get it right!